



Stellar Phoenix
Data Recovery for iPhone 2.0
User Guide

Overview

Stellar Phoenix Data Recovery for iPhone software is an easy to use application designed to recover Photos, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments and Apps Library from your iOS device, iTunes and iCloud backup in an efficient manner. It can also recover data from iTunes / iCloud backup files. It uses powerful algorithms to perform thorough scan of device memory so as to recover as much data as possible.

What's new in this version?

- Supports data recovery after device disconnection.
- Supports different section on timeline view for deleted thumbs under Camera Roll.
- Support for iTunes 12.2.2

Key Features of Stellar Phoenix Data Recovery for iPhone:

- Supports recovery of data from iCloud backup files.
- Supports recovery from encrypted iTunes backup files.
- Supports recovery of WhatsApp messages and Attachments from device, iTunes backup and iCloud backup files.
- Supports recovery of App documents, Photos & videos from device and iTunes / iCloud backup files.
- Supports thumbnail preview of scanned videos.
- Supports recovery of deleted image thumbnails.
- Improved quality of scanned contacts, notes and bookmarks.
- Optimized photos display for iOS 8 systems.
- Optimized message and contact display for iOS systems.
- Supports preview of notes, calendar and reminder.
- Supports recovery of contacts, messages and other files from iOS 8 device and iTunes / iCloud backup.
- Supports iPhone 6 Plus, 6, 5s, 5c, 5, 4s and 4.

- Supports iPad mini 2.
- Supports iOS 6.x, 7.x, 8.x.
- Supports iTunes 11.x, 12.x.
- Supports Win XP, Win 7, Win 8, Windows Server 2008 and Windows Server 2003.
- Supports recovery of data from iTunes Backup files.
- Supports recovery of Photos, Contacts, Messages, Message Attachments, Voice Memos, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device.

Note: Stellar Phoenix Data Recovery for iPhone recovers deleted data of Contacts, Messages, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device.

Installation Procedure

Before installing the software, check that your computer meets the minimum system requirements:

Minimum System Requirements:

Processor : Intel Processors

Operating System : Windows 8.1 / 8 / 7 / Vista / XP / Win XP, Windows Server 2008 and Windows Server 2003

Memory : 1 GB RAM

iPhone : iPhone 6 Plus / 6 / 5s / 5c / 5 / 4s / 4

Hard Disc : 100 MB free space

Note: Please download the latest version of iTunes before running **Stellar Phoenix Data Recovery for iPhone**.

To install the software, follow these steps:

1. Double-click **StellarPhoenixDataRecoveryforiPhone.exe** executable file to start installation. **Setup - Stellar Phoenix Data Recovery for iPhone** dialog box is displayed.
2. Click **Next**. **License Agreement** dialog box is displayed.
3. Choose **I accept the agreement** option. **Next** button will be enabled. Click **Next**. **Select Destination Location** dialog box is displayed.
4. Click **Browse** to select the destination path where the setup files will be stored. Click **Next**. Select **Start Menu Folder** dialog box is displayed.
5. Click **Browse** to provide path for program's shortcuts. Click **Next**. Select **Additional Tasks** dialog box is displayed.
6. Choose the check boxes as per your choice. Click **Next**. **Ready to Install** dialog box is displayed.
7. Review the entries. Click **Back** if you want to change them. Click **Install** to start installation. The installation window shows the progress.
8. After completing the process, **Completing the Stellar Phoenix Data Recovery for iPhone Setup Wizard** window is displayed. Click **Finish**.
9. Clear **Launch Stellar Phoenix Data Recovery for iPhone** check box to stop automatic launch of software.

Ordering the Software

To know more about **Stellar Phoenix Data Recovery for iPhone**, click <http://www.stellarinfo.com/media-tools/ios-data-recovery.php>

To purchase the software online, please visit <http://www.stellarinfo.com/media-tools/ios-data-recovery/buy-now.php>

Select either of the methods given above to purchase the software.

Once the order is confirmed, a serial number will be sent to you through e-mail, which would be required to activate the software.

Registering the Software

The demo version of **Stellar Phoenix Data Recovery for iPhone** can be downloaded from the Stellar website. This demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. Software can be registered after receiving the key.

To register the demo application, follow the steps given below:

1. Click on **Activation** button from the **Tools** menu bar. Activation dialog box is displayed.
2. If you have the registration key, select **I have a Registration Key** and click **OK**. **Stellar Phoenix Data Recovery for iPhone** dialog box is displayed.
3. Enter the **User Name**, **Activation Code** and then click **OK** to activate the software.
4. If you don't have the registration key, select **I do not have the registration key** and click **OK** to purchase the software online.

Launching the Software

To launch Stellar Phoenix Data Recovery for iPhone in Windows 8.1 / 8:

- Click **Stellar Phoenix Data Recovery for iPhone** tile on the home screen.

Or,

- Double click **Stellar Phoenix Data Recovery for iPhone** icon on the desktop.

To launch Stellar Phoenix Data Recovery for iPhone in Windows 7 / Vista / XP:

- Click **Start -> Programs -> Stellar Phoenix Data Recovery for iPhone -> Stellar Phoenix Data Recovery for iPhone**.

Or,

- Double click **Stellar Phoenix Data Recovery for iPhone** icon on the desktop.

Or,

- Click **Stellar Phoenix Data Recovery for iPhone** icon in **Quick Launch**.

Updating the Software

There are periodical software updates for **Stellar Phoenix Data Recovery for iPhone**. The software updates should be done to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. Update option in the application is capable of checking for the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version can not be updated.

To update the application, follow the steps given below:

1. Click on **Update Wizard** button from the **Tools** menu bar. **Update Wizard** is displayed.
2. Click **Next**. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.
3. If a message is displayed that no updates are available, click **Cancel** to close the wizard.
4. Click **Next**. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

Stellar Support

Our **Technical Support** professionals will give an appropriate solution to all your queries related to **Stellar products**.

You can either call us or go to our **online support** section at <http://stellarinfo.com/support/>

For price details and to **place an order**, click <http://www.stellarinfo.com/media-tools/ios-data-recovery/buy-now.php>

Chat Live with an **Online technician** at <http://stellarinfo.com/>

Search in our extensive **Knowledgebase** at <http://www.stellarinfo.com/support/kb/>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

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Monday to Friday [24 Hrs. a day]

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USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-432-6777
Email Orders	orders@stellarinfo.com

Main User Interface & Buttons

Stellar Phoenix Data Recovery for iPhone software has a very easy to use Graphical User Interface. The user interface contains features required for complete recovery of Photos, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments and Apps Library from your iOS device, iTunes and iCloud backup in an efficient manner.

After you start the software, the main screen of the software appears as shown below:



Stellar Phoenix Data Recovery for iPhone main screen

To start the recovery process, simply plug in your iOS device, scan and recover data from it. You can also scan for iTunes backup from your iOS device and save it in your system.

Stellar Phoenix Data Recovery for iPhone makes use of the following buttons:



Click this icon to read information about the software.

About



Click this icon to purchase the software.

Purchase



Click this icon to check for both, major and minor updates for the software.

Update



Click this icon to register the software after purchasing.

Activation



Click this icon to open help manual for the software.

Help



Click this button to connect with the facebook page of application.

Facebook



Click this button to connect with the LinkedIn page of application.

LinkedIn



Click this button to connect with the twitter page of application.

Twitter



Click this button to save the photo to your system from the application.

Save



Click this button to flip the photo that you are viewing.

Flip



Click this button to mirror the photo that you are viewing.

Mirror



Click this button to rotate the photo that you are viewing clockwise.

Rotate
clockwise



Click this button to rotate the photo that you are viewing counter clockwise.

Rotate
counter
clockwise

Scan iOS Device

You can use the **Scan iOS Device** option to scan your iOS device and recover data (like contacts, messages, reminders, calendars, notes etc.) from it. This option will scan the iOS device directly to find data that was recently deleted or lost.

Note: Install the latest version of iTunes before you use **Stellar Phoenix Data Recovery for iPhone** software. iTunes services should be running while you are scanning / analyzing an iOS device.

In order to use the **Scan Device** option of the software, follow the steps given below:

1. Plug your iOS device to your computer. Run **Stellar Phoenix Data Recovery for iPhone**.

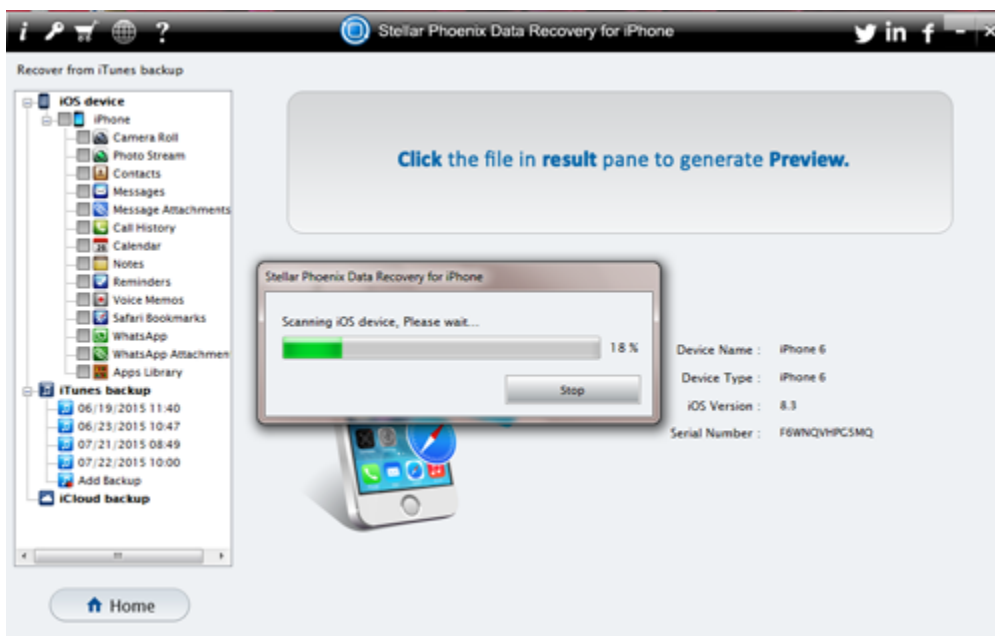


Note: You can also run **Stellar Phoenix Data Recovery for iPhone** application before connecting your iOS device to the computer. In case you run the application first, you will be prompted to connect the device first and then analyze and scan for data from the device.

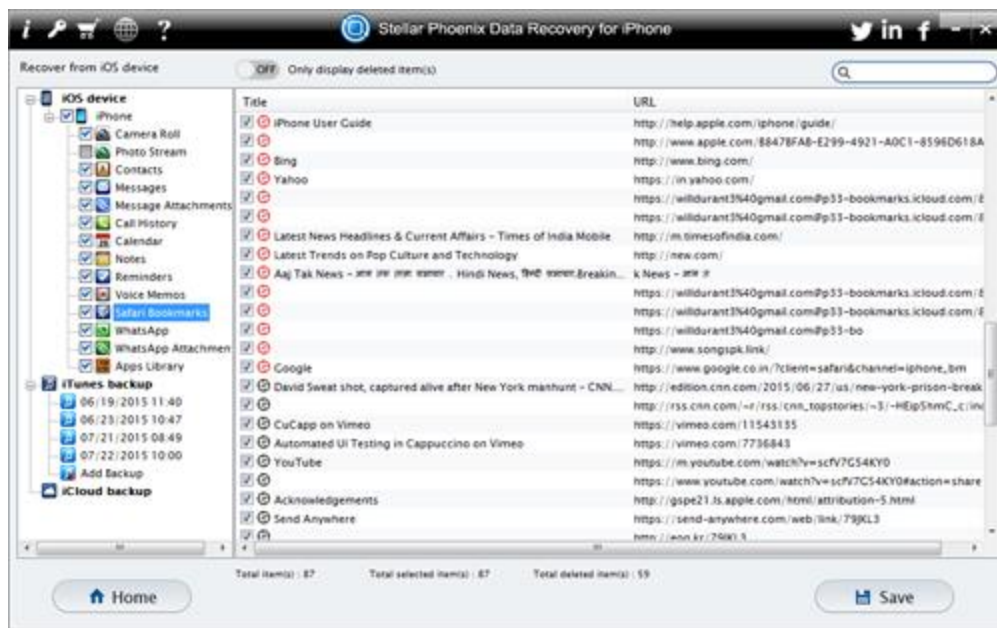
2. On **Stellar Phoenix Data Recovery for iPhone** main screen, select **Scan iOS Device** option.
3. Application will start analyzing the device you have connected.



4. After successful analysis, the application will list the device and will begin scanning for contents of the device.

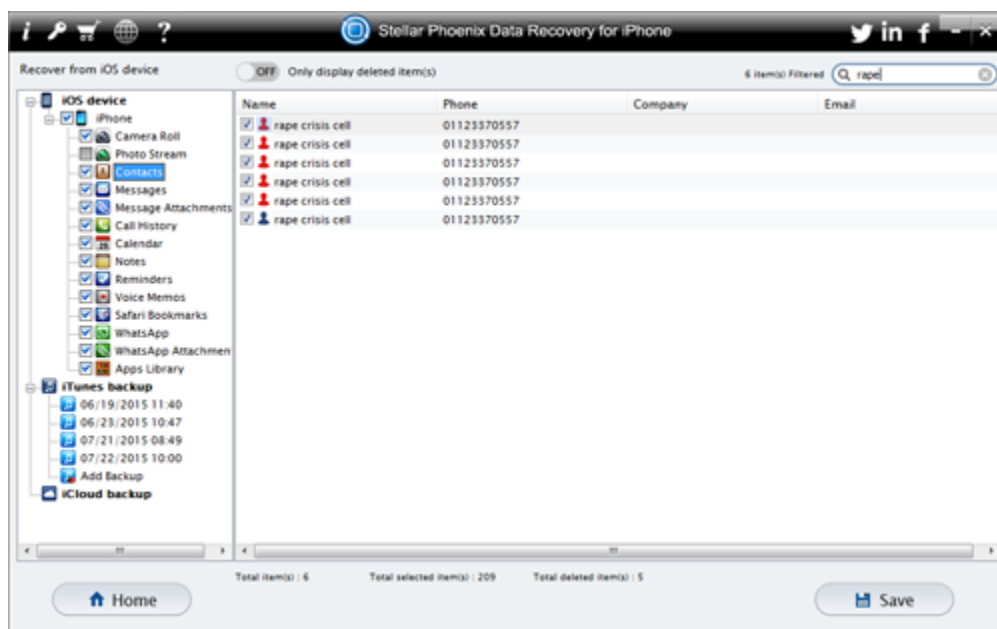


5. You can now preview and save the following supported files types:- Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments and Apps Library. From the left hand side tree view, click the supported file type under the listed iOS device. This will list all items under the selected supporting type head.



Note: All deleted items are listed in red whereas all others are blue in color.

- You can either select all or a few items (by selecting the check boxes in front of them).



Note: You can preview the existing and deleted items and you can also search the for a specific item by typing a keyword in the search box.

- Click **Save** to confirm it. Select a destination to save the recoverable data.

Note: You cannot recover deleted items from Camera Rolls, Photo Streams and Voice Memos.

Scan iTunes Backup

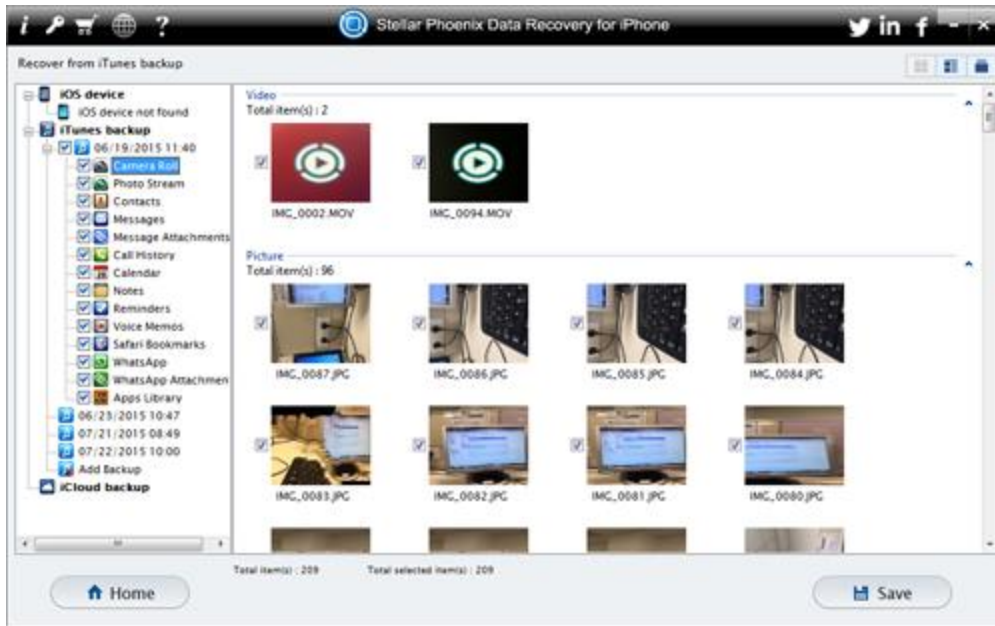
You can scan iTunes backup file for data if you have synchronized your iOS device with iTunes earlier. This is helpful in case you have lost your data. You can then recover the lost data from iTunes backup files using **Stellar Phoenix Data Recovery for iPhone** software.

In order to use the **Scan Backup** option of the software, follow the steps given below:

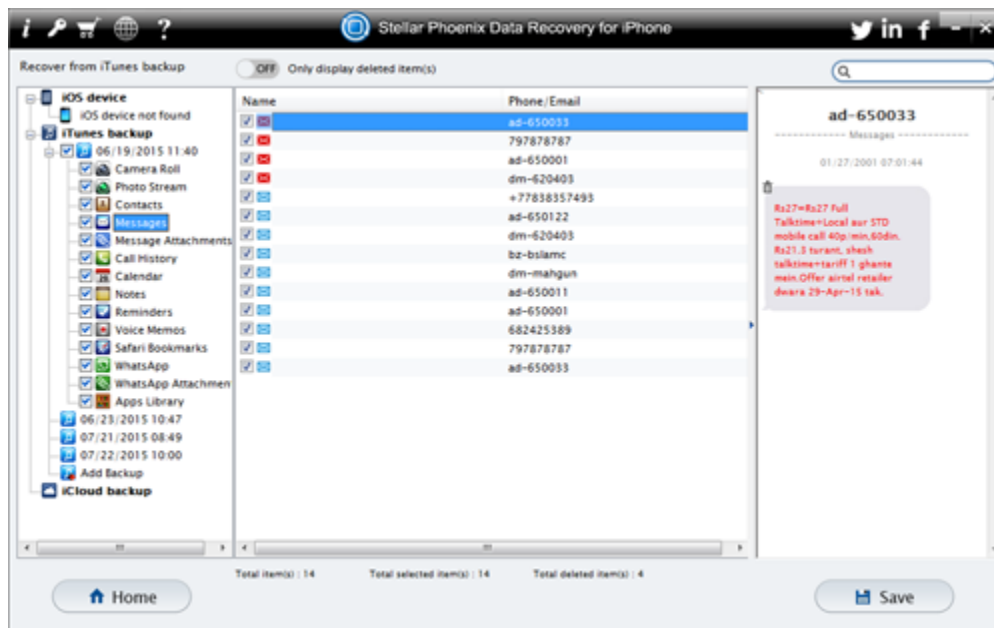
1. Run **Stellar Phoenix Data Recovery for iPhone**. (**Note:** You do not need to connect your iOS device for recovering data from iTunes backup files.)
2. On **Stellar Phoenix Data Recovery for iPhone** main screen, select **Scan iTunes Backup** option.



2. Application will start analyzing and will list all the iTunes backup files listed in your systems.
3. Select an iTunes backup from which you want to preview and save the following data from:- Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call history, Calendar, Notes, Voice Memo, Safari Bookmarks, WhatsApp, WhatsApp Attachments and Apps Library. (**Note:** All deleted items are listed in red whereas all others are blue in color.)
4. From the tree view, click on the supported file categories under the listed iTunes backup file. This will list all items under the selected category head.



5. You can either select all or a few items (by selecting the check boxes in front of them).



Note: You can preview the existing and deleted items and you can also search the for a specific item by typing a keyword in the search box.

6. Click **Save** to confirm it. Select a destination to save the data.

Note: If **Stellar Phoenix Data Recovery for iPhone** is unable to list the iTunes backup files, then you have an option of manually adding the backup file from your system using the **Add Backup** option. You need to click **Add Backup** option and then browse to the iTunes backup location, select it and then click **OK**.



Scan iCloud Backup

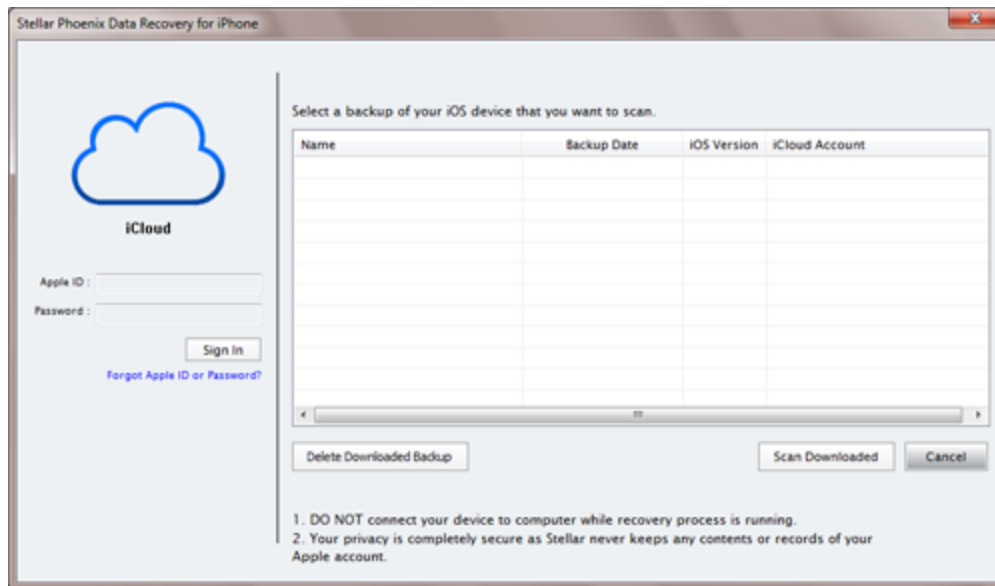
You can scan iCloud backup file for data if you have synchronized your iOS device with iCloud earlier. To restore or recover your lost files from iCloud backup, you need **Stellar Phoenix Data Recovery for iPhone** to help you.

In order to use the **Scan Backup** option of the software, follow the steps given below:

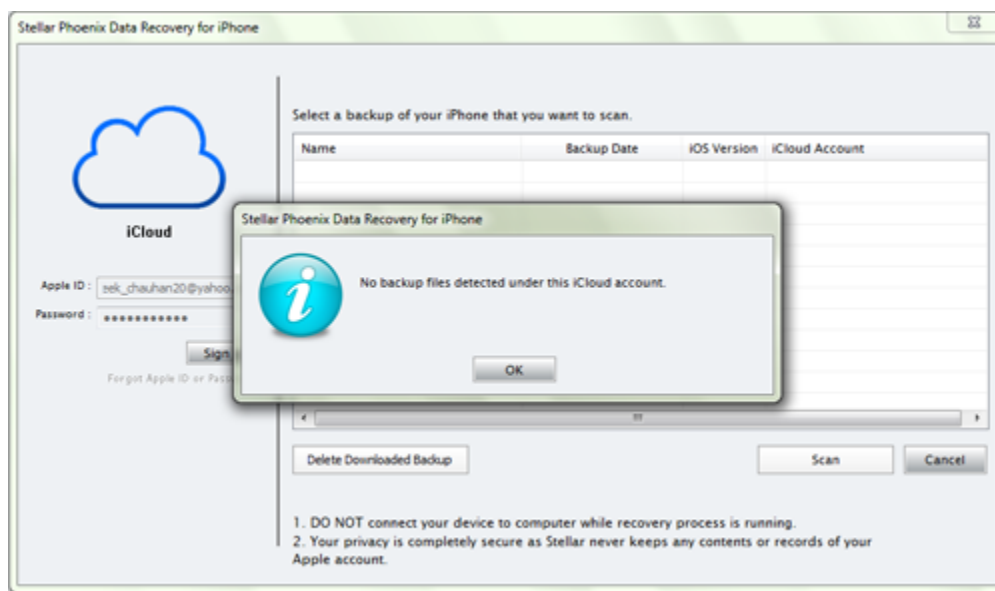
1. Run **Stellar Phoenix Data Recovery for iPhone**. (**Note:** You do not need to connect your iOS device for recovering data from iCloud backup files)
2. On **Stellar Phoenix Data Recovery for iPhone** main screen, select **Scan iCloud Backup** option.



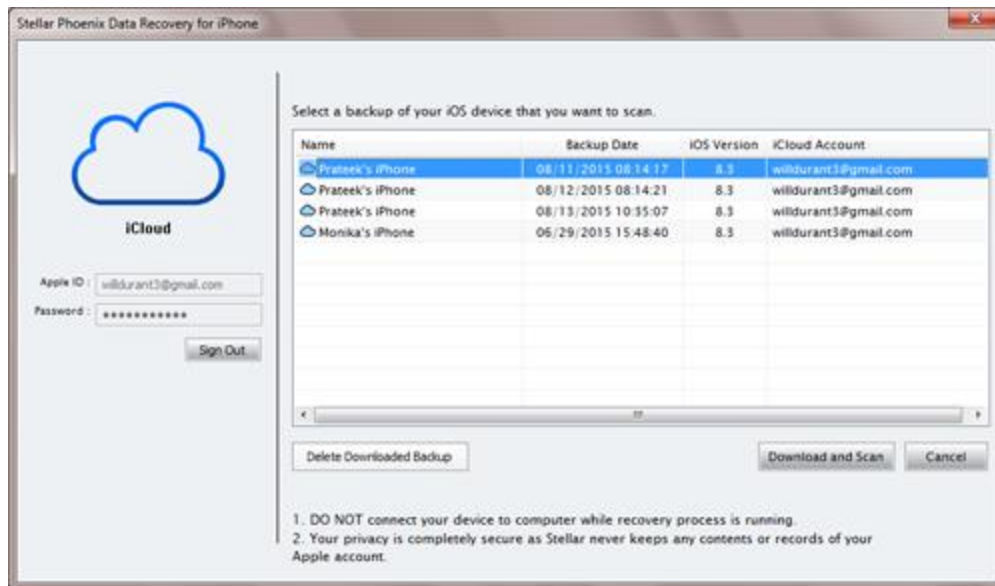
3. Enter the **Apple ID** and **Password** in order to get list of all available backup files from iCloud.



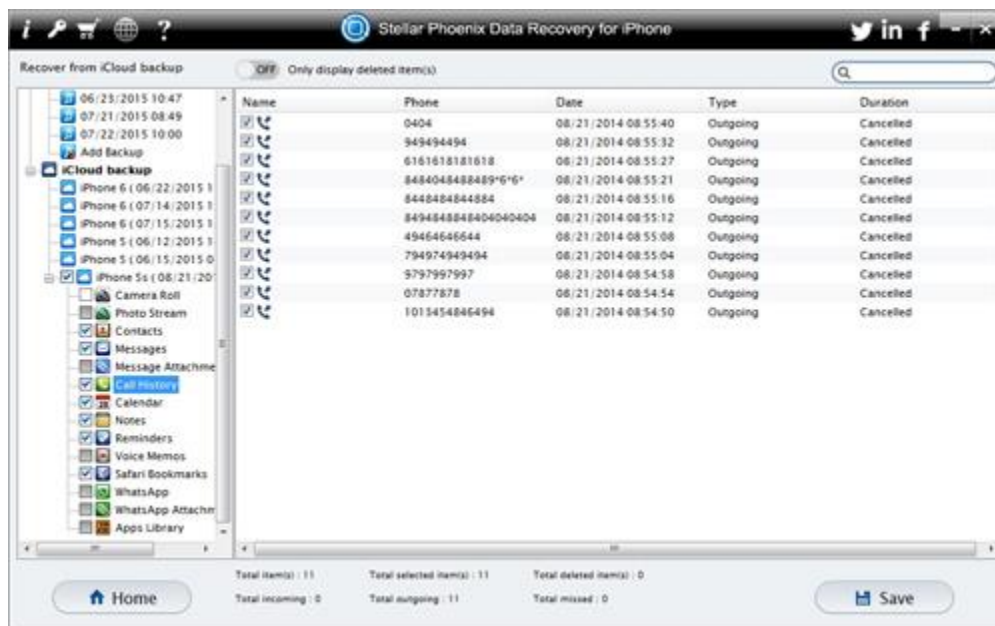
4. Scan and Download the iCloud backup files.



Note: In case you do not have any backup with the account entered, the above dialog box appears.



5. Select any iCloud backup from which you want to preview and save the following data from:- Camera Roll, Photo Stream, Contacts, Messages, Message Attachments, Call History, Calendar, Notes, Reminders, Voice Memos, Safari Bookmarks, WhatsApp, WhatsApp Attachments and Apps Library. (**Note:** All deleted items are listed in red whereas all others are blue in color)



6. From the tree view, click on the supported file categories under the listed iCloud backup file. This will list all items under the selected category head.
7. You can either select all or a few items (by selecting the check boxes in front of them).

Note: You can preview the existing and deleted items and you can also search for a specific item by typing a keyword in the search box.

8. Click **Save** to confirm it. Select a destination to save the data.

Import Contacts Using iTunes

You can follow the steps given below to import the recovered contacts from your computer to an iPhone using iTunes.

Requirements:

- A Windows PC with your contacts (VCF)
- iTunes (Latest Version)
- Your iPhone

Note: Ensure you have the latest version of iTunes installed on your computer before you attempt to import your contacts from your PC to your iPhone.

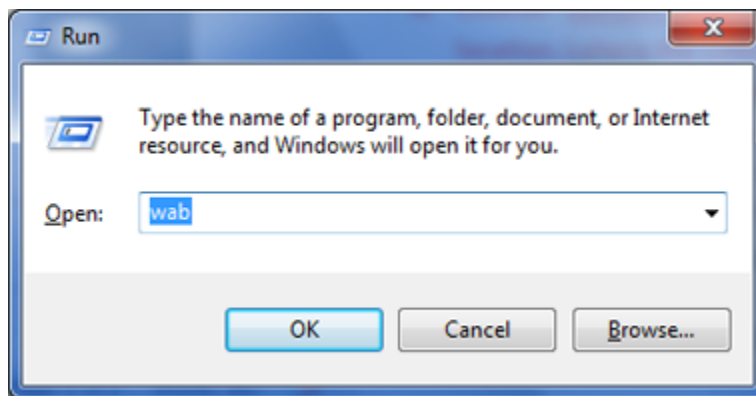
The steps:

1. Run **Stellar Phoenix Data Recovery for iPhone** software and save all contacts to your PC.

2. Press  +R and type **wab** in **Run** command prompt and press **Enter**.

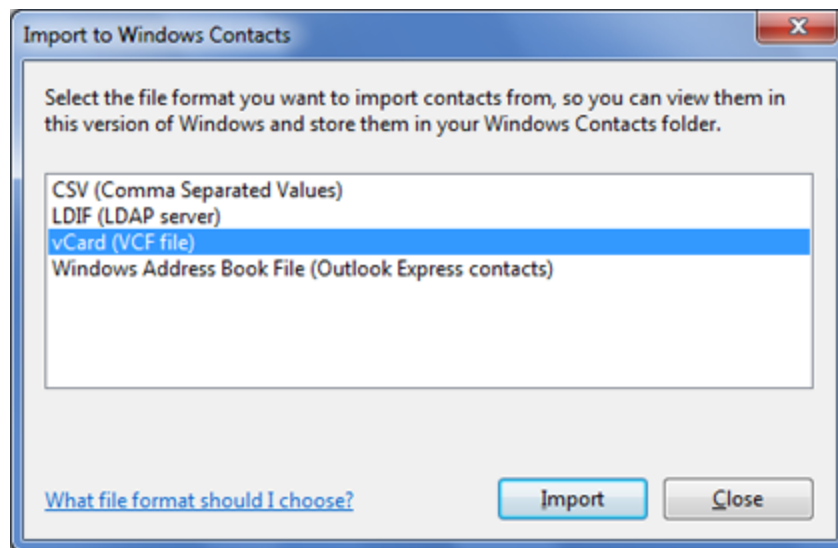
Or,

2. Press  and type in **wab** and press **Enter**.

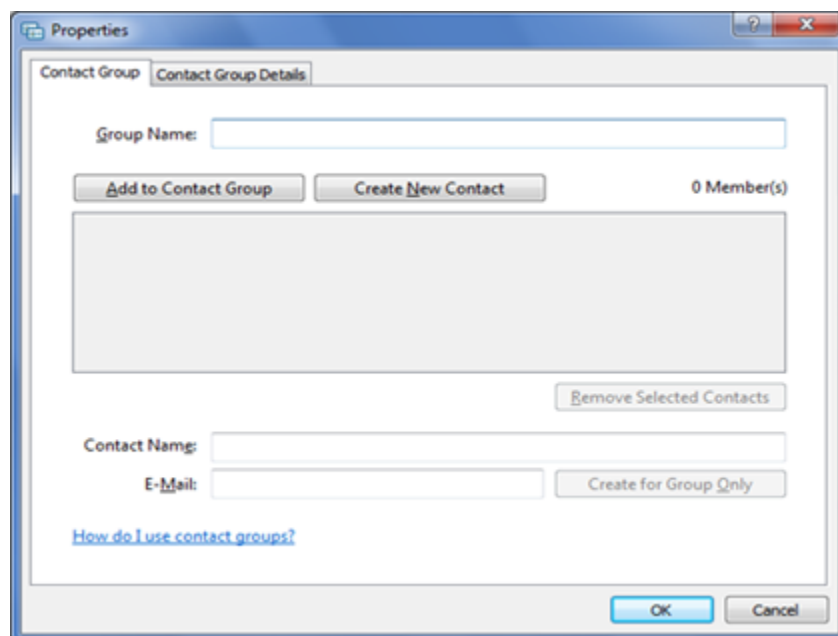


Or,

2. Alternatively, browse to  -> **Computers** -> **C:** -> **Users** -> **User Name** -> **Contacts**.
3. Click on **Import**. From **Import to Windows Contacts** dialog box, select **vCARD (VCF file)** in order to import the saved contacts.



4. In **Windows Contact** folder, click on **New Contact Group** to create a new contact group.
5. In **Properties** dialog box, type in a **Group Name**. Then, click on **Add to Contact Group** button.



6. From **Add Members to Contact Group** dialog box, select all the recovered contacts, which you want to export to your iPhone.
7. Open **iTunes** installed in your system, with your iPhone connected to the PC via the connector cable.
8. Click on **iPhone** icon, select info tab in order to navigate to device settings within iTunes.
9. In **info** tab, check **Sync Contacts with** option and select **Windows Contacts** from the drop-down list of options to import the recovered contacts.

10. Select **Selected Groups** radio option and by, default, all the groups from **Windows Contact** will be listed.
11. Select the new contact group that you have created in step 4 and click **Sync** at the bottom-right corner of **iTunes**.

After the iPhone contacts sync is complete, you will now have all of your Windows contacts imported to your iPhone.

The newly imported contacts grouped together in PC would get imported with the previous contacts. In this way you can easily import contacts (VCF) to iPhone via iTunes.

FAQs

1. Can Stellar Phoenix Data Recovery for iPhone recover all my deleted data?

Yes, with **Stellar Phoenix Data Recovery for iPhone**, you can recover deleted Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks from your iOS device in an efficient manner. However, the software might not be able to recover the deleted data if the deleted data has been overwritten by any new data.

2. Can I preview messages before recovering them?

Yes using **Stellar Phoenix Data Recovery for iPhone** software you can preview Contacts, Messages, Call history, Calendar, Notes, Reminders and Safari Bookmarks before recovering them.

3. In how many formats can I save the contacts after recovering them using Stellar Phoenix Data Recovery for iPhone software?

You can save the contact in three formats using **Stellar Phoenix Data Recovery for iPhone** software after recovering them. You can save them in VCF, CSV and HTML formats.

4. Can I synchronize back my photos and contacts to my iOS device after recovering data using Stellar Phoenix Data Recovery for iPhone?

Yes, you can synchronize back photos and contacts to your iOS device using iTunes.

5. Why do I receive this error message after installing the application in Windows XP "Cannot find import; DLL may be missing, corrupt or wrong version File "MSVCP100.dll", error 126"?

This error message appears if your Windows XP has not been updated. You need to download the updates from <http://www.microsoft.com/en-in/download/details.aspx?id=3387>.

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Stellar Information Technology Private Limited is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

E-mail Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com