



Stellar Data Recovery - Home



1. Overview

Stellar Data Recovery – Home is a complete solution to recover lost data from your hard disks and removable drives. It is a complete solution for all your data loss problems. The powerful scan engine of the software does a thorough scan of the selected storage device, shows a preview of files found during the scanning process and finally saves them to specified destination. Separate options to recover documents, folders, mails or multimedia files from the storage media is also available.

Stellar Data Recovery – Home allows you to save scan information to resume recovery process from the same point, at a later stage.

Listed below are some of the new and key features of the product.

Key Features

- Simultaneous Scan of multiple File System (NTFS, FAT, FAT16, FAT32 and ExFat) in a logical drive.
- Support to search specific type of files in a logical drive/specific folder.
- Support to search specific folder for lost & deleted data.
- Automatic switching from Quick Scan to deep scan if the result of quick scan is not up to mark.
- Support of Windows 10 including all previous Windows OS.
- Preview of files before recovery
- Recovers data from accidentally deleted volumes
- Recovers data from formatted volumes
- Recovers deleted files and folders
- Recovers from hard disk, removable media such as pen drives, memory cards etc

- Resume recovery option to recover data later on
- Supports 300 or more File types
- Tabbed view of scanned Tree – File Type / Tree View / Deleted List
- User Friendly Interface.
- Multiple DPI Supported (100%, 125%, 150%).
- Improved Unicode support.
- Faster & more efficient scan engine.
- Better & fast Quick scan engine for searching lost partition.
- Option to turn On/ turn Off preview of files while scanning is in progress.
- Enhanced Scanning Progress and Details scanning status- scanning status, Time elapsed and Time Left.
- Improved preview support.
- Categorization of scanned results

2. Getting Started

- Installation Procedure
- Launching the Software
- User Interface
- Ordering the Software
- Registering the Software
- Updating the Software
- Stellar Support

2.1. Installation Procedure

Before installing the software, please ensure that your system meets the following minimum system requirements:

Minimum System Requirements:

Processor : Pentium Processors

RAM : 1 GB minimum

Hard Disk : 50 MB

Operating Systems : Windows 10 / 8.1 / 8 / 7 / Vista / XP

To install the software:

1. Double-click **StellarDataRecovery-Home.exe** file.
2. **Select Setup Language** dialog box is displayed. From the drop-down list, select the desired language to use during the installation.
3. **Setup – Stellar Data Recovery – Home** dialog box is displayed. Click **Next** to proceed.
4. **License Agreement** dialog box is displayed. Select **I accept the license agreement** option in the **License Agreement** dialog box. Click **Next**.
5. **Select Destination Location** dialog box is displayed.
6. Specify a destination in the text box or click **Browse** to select a destination. Click **Next**. **Select Start Menu folder** dialog box is displayed.
7. Specify a destination in the text box or click **Browse** to select a destination. Click **Next**. **Select Additional Tasks** dialog box is displayed.
8. Select the required check boxes for creating desktop icon and quick launch icon of the software. Click **Next**.
9. In the **Ready to Install** dialog box, verify the settings. Click **Back** to make any changes, or click **Install** to install the software.
10. After successful installation of the software, the “**Completed installation of Stellar Data Recovery – Home**” screen opens. Click **Finish**.

Note: Clear **Launch Stellar Data Recovery – Home** check box to prevent the software from launching automatically.

2.2. Launching the Software

To launch Stellar Data Recovery – Home in Windows 10:

- Click Start icon -> All apps -> **Stellar Data Recovery – Home** -> **Stellar Data Recovery – Home**. Or,

- Double click **Stellar Data Recovery – Home** icon on the desktop. Or,

To launch Stellar Data Recovery – Home in Windows 8.1 / 8:

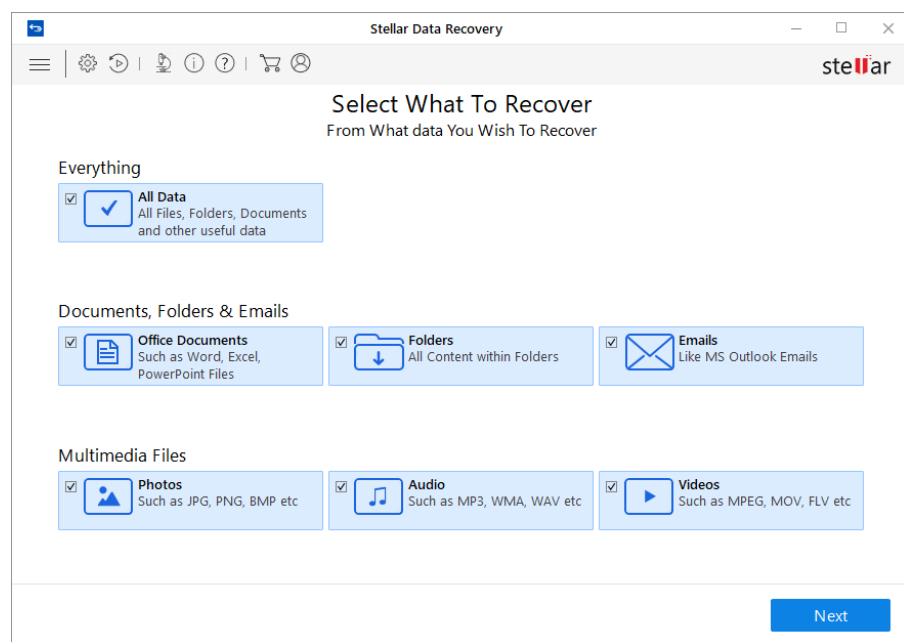
- Double click **Stellar Data Recovery – Home** icon on the desktop.

To launch Stellar Data Recovery – Home in Windows 7 / Vista / XP:

- Click Start -> Programs -> **Stellar Data Recovery – Home** -> **Stellar Data Recovery – Home**. Or,
- Double click **Stellar Data Recovery – Home** icon on the desktop.

2.3. User Interface

Main user interface of **Stellar Data Recovery – Home** software is quiet simple, easy to use and effective. On launching the software **Select What To Recover** screen is displayed:



Main user interface contains 3 major recovery options:

1. **Everything** : This option recovers all the data from a particular drive or location selected for recovery.
2. **Documents, Folders & Emails** : This option recovers office documents, files, folders and mails from various email clients.
3. **Multimedia Files** : Select this option to recover photos, audio and videos.

It also has user-friendly buttons to quickly access the menus.

2.3.1. Buttons

Some other general buttons/icons that you will encounter while using **Stellar Data Recovery – Home** software are as follows:



Home

Click this button to return to main screen at any point.



**Advanced
Settings**

Click this button to configure general, file types and recovery settings.



About

Click this button to display information about the application.



Back

Click this button to move to previous screen from current window.



Help

Click this button to open user help guide.



Buy Online

Click the button to buy the software online.



Register

Click this button to register the software.

Next

Click this button to move to the next window.

Recover

Click this button to save the recovered data.


Scan

Click this button to start the scanning process.

Stop

Click this button to stop the scanning process at any time.

2.4. Ordering the Software

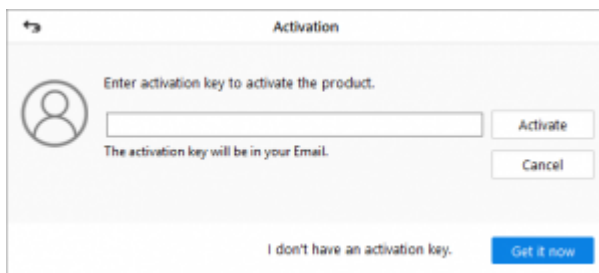
You can purchase **Stellar Data Recovery – Home** software online. For pricing details and to place an order, if you have already downloaded and installed the demo version of the software, click directly on the  (*Buy*) button on the main user interface.

2.5. Registering the Software

The demo version is for evaluation purpose only. You need to activate the software to use its full functionality. Use the Activation Key received via email after purchasing the software to activate it.

To activate the software:

1. Run the demo version of **Stellar Data Recovery – Home** software.
2. Click the **Activation** button. Activation window is displayed as shown below:





3. If you don't have the activation key, click **Get it now** button in the window to purchase the software.
4. Once the order is confirmed, an Activation Key is sent to the email that you have provided while purchasing the software.
5. Paste or type the **Activation Key** (received through email after purchasing the product) and click **Activate** button (**Please ensure an active Internet connection**).
6. **Stellar Data Recovery – Home** automatically communicates with the license server to verify the entered key. If the entered key is valid, activation is completed successfully.

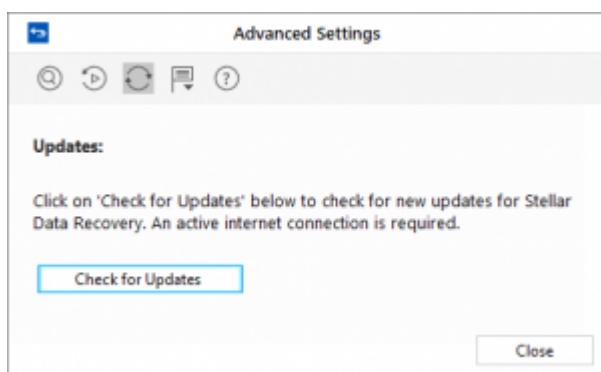
7. '**Stellar Data Recovery Activated Successfully**' message is displayed. Click **OK**.

2.6. Updating the Software

Stellar Data Recovery – Home Update Wizard keeps your copy up-to-date. The wizard runs the update process and automatically checks for updates. You need an active internet connection to check for updates using Update option of the application. Using **Update** option, you can check for both, latest minor and major versions available online. You can easily download minor versions using the update wizard. However, you need to purchase any major version updates whenever they are available.

To start Stellar Data Recovery – Home Update Wizard:

1. Run **Stellar Data Recovery – Home** software.
2. On the main screen, click **Advanced Settings**  button.
3. In the **Advanced Settings** menu, click **Update**  button.



4. From **Updates** dialog box select **Check for Updates** option.
5. '**Stellar Data Recovery – Home Update Wizard**' window pops up. Click **Next** to proceed.
6. The wizard will start searching for the latest updates and if it finds any new version, a window will pop up indicating the availability an update.
7. Click **Next** and the software will start downloading update files from the server. When the process is complete, the software will updated to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure


- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Tip: *You need to purchase the major version updates of the software, whenever they are available.*

2.7. Stellar Support

Our Technical Support professionals will provide solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section at <http://www.stellarinfo.com/support/>

For **price details** and to **place an order**, click directly on the  (*Buy*) button on the main user interface.

Chat Live with an **Online technician** at <http://www.stellarinfo.com>

Search in our extensive **Knowledgebase**

at <https://www.stellarinfo.com/support/kb/index.php/category/windows-data-recovery-home>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

3. How To

- Recover Data
- Recover Lost Partition
- Deep Scan
- Configure Advanced Settings

3.1. Recover Data

Stellar Data Recovery – Home provides you different options to recover your data. To recover data, you have to first scan the hard disk or volume. If you want to recover data using a previously scanned information or an image file, **Stellar Data Recovery – Home** has an option of scanning them as well. After scanning, you can preview scanned files before recovery. You can also filter, find, and select the files you want to recover. You can then recover and save selected files to a destination folder of your choice.

With **Stellar Data Recovery – Home** you can recover specific data. The software provides the following recovery options:

- **Everything** – This option recovers complete data from the selected hard drive or storage media. All documents, files and folders present or deleted from the drive/media can be recovered using this option.
- **Documents, Folders and Emails** – Use to option to recover lost or deleted documents, folders and their content and mail items.
- **Multimedia Files** – Using this option you can recover deleted or lost multimedia files like photos, audios and videos.

The software also allows you to select any connected drive or a specific location on a drive or storage media connected to the system. Following selection options are provided by the software:

- **Common Locations** – Common Locations include Desktop, My Documents and Choose Location.
- **Connected Drives** – These include all the drives and external storage media connected to the system.
- **Other Locations** – These include lost or deleted partitions and existing disk images.

You can also recover data from deleted and lost volumes of your computer's hard disk.

Recover Lost Partition option will list all volumes that have been deleted from your hard disk.

- Scan Existing Volume

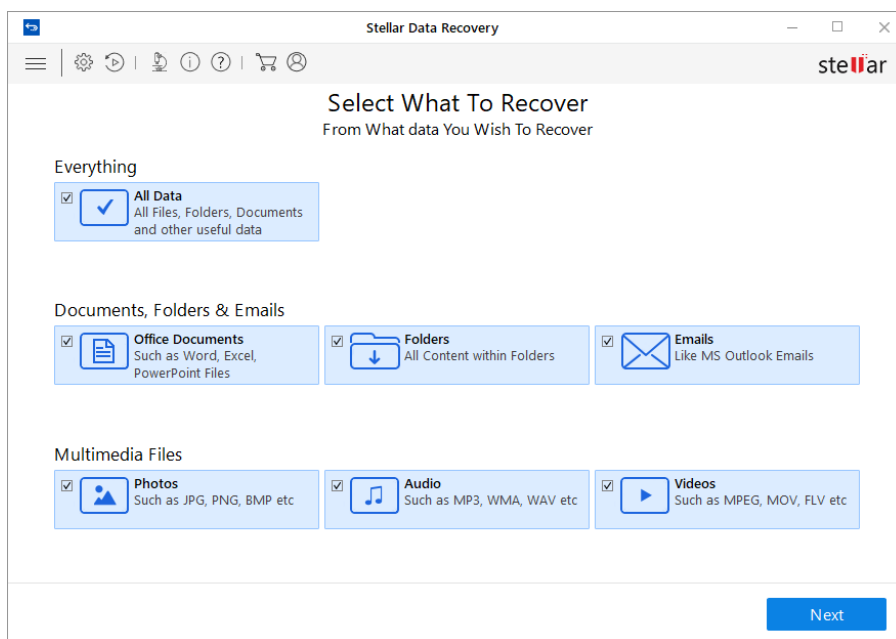
- Save Scan Information
- Preview Scan Result
- Recover Files

3.1.1. Scan Existing Volume

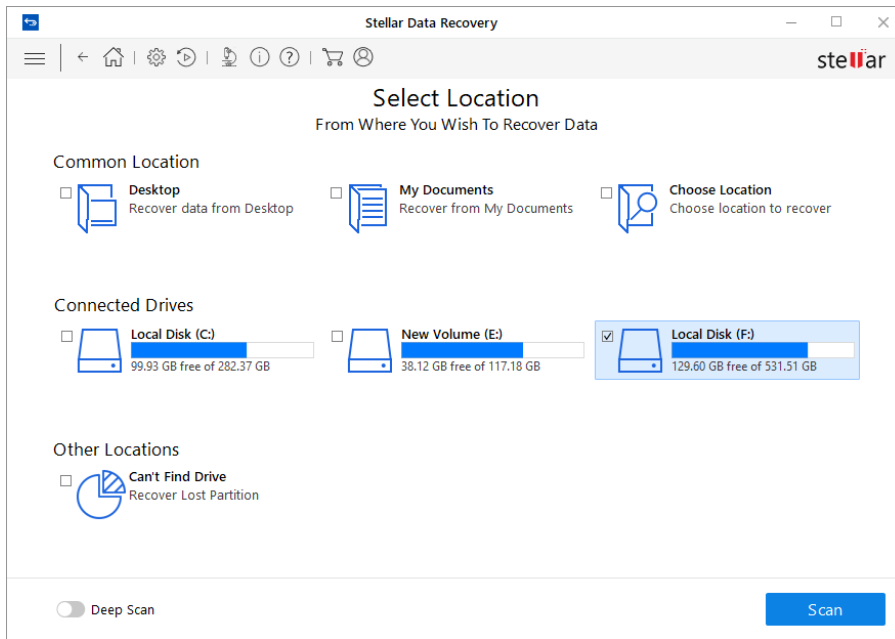
With **Stellar Data Recovery – Home** you can recover your deleted or lost data from the hard drive or external storage media connected to the system. Almost all data of the volume can be found by performing recovery on selected volume or removable media. **NTFS, FAT, FAT16, FAT32 and ExFat** file systems are supported by the application.

To Scan Existing Volume:

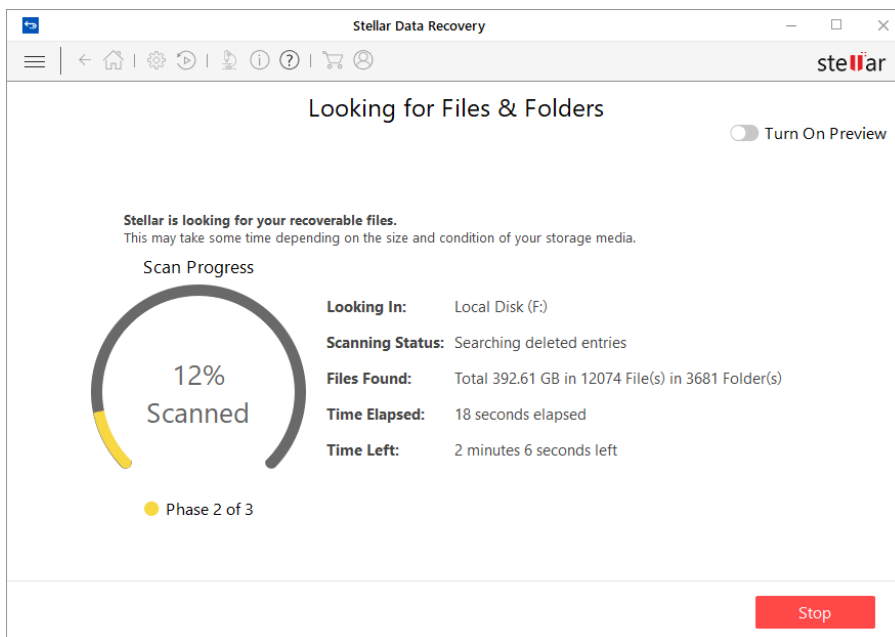
1. Run **Stellar Data Recovery – Home**.
2. From **Select What to Recover** screen, select the type of data i.e. **Everything**, **Documents, Folders & Emails** or **Multimedia Files**, you want to recover.



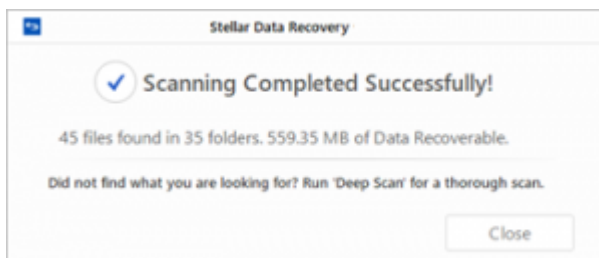
3. Click **Next**.
4. From **Select Location** screen, select a location from **Common Locations** or any of the **Connected Drives**. In case you want to scan a specific folder, from **Common Locations** select **Choose Location**. Browse to any desired location, select a folder you want to scan and click **Select Folder**.



5. Click **Scan**. A screen showing the scanning process is displayed. Click **Stop** to stop the scan at any point.



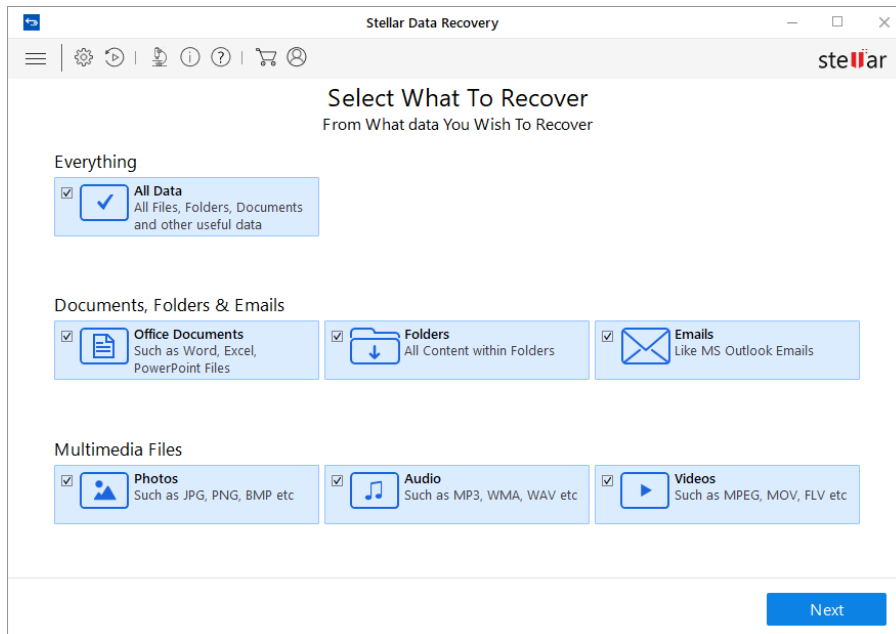
6. Once the scanning process is completed, details of the files and folder found are displayed in a dialog box as shown below:



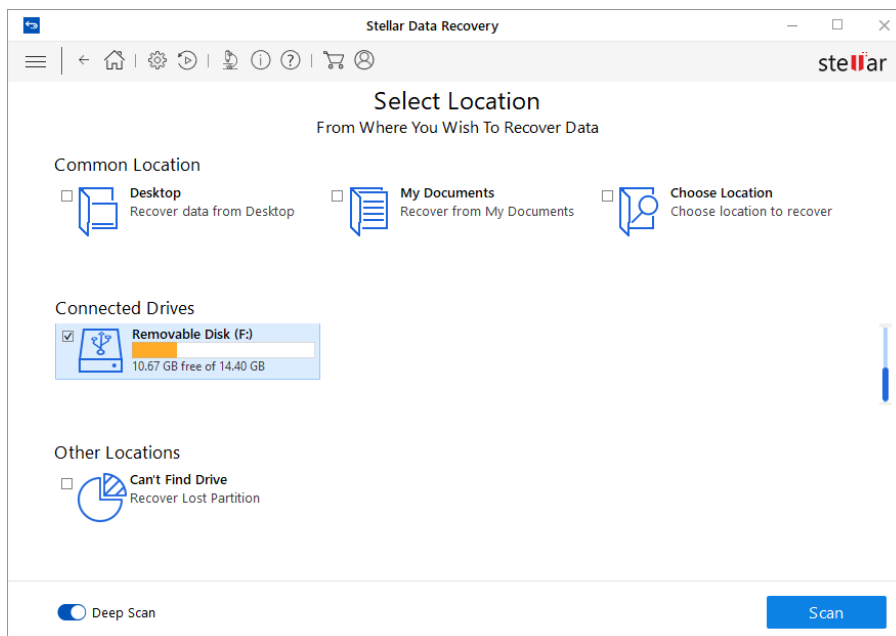
Deep Scan an Existing Volume:

Running deep scan enables you to scan the selected volume thoroughly, when you are unable to locate data that you want to recover.

1. Run **Stellar Data Recovery – Home**.
2. From **Select What to Recover** screen, select the type of data i.e. **Everything**, **Documents, Folders & Emails** or **Multimedia Files**, you want to recover.



3. Click **Next**.
4. From **Select Location** screen, select a location from **Connected Drives**.
5. Enable deep scan which is on bottom left of your screen.



6. Click **Scan**. A screen showing the scanning process is displayed

7. Once the scanning process is completed, details of the files and folder found are displayed in a dialog box.

Note: You can select only one volume at a time for recovery. Deep scan is applicable only for connected drive. You can disable deep scan if you want to perform Quick scan.

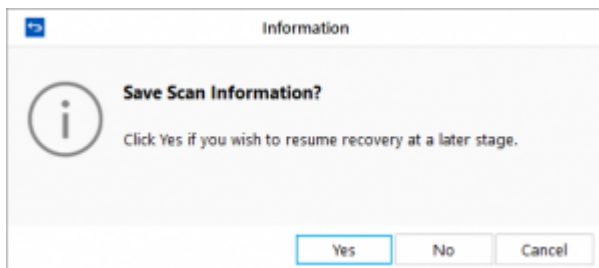
3.1.2. Save Scan Information

You can save scan result of any scanning process as DAT file. You can save scan result of a complete or incomplete recovery process.

Saving scan information saves your time. You can resume recovery by selecting the DAT file without scanning the drive again.

To save scan information:

1. In '**Scan Results**' window. Click **Back** button or close the application.
2. You will be prompted to save scan information.



3. Click **Yes**.
4. In '**Save scan information**' dialog box, browse to the location where image file should be saved. Type the name of the image file in the **File name** text box. Click **Save**.

Scan Information file will be saved with DAT extension.

Note: If you stopped a scanning process, you can save scan information up to that point. However, you should perform complete scan, and then save scan result.

Tip: It is recommended that you should save 'scan information file' and 'hard disk image' at different locations with proper name such that you can easily retrieve the required DAT file.

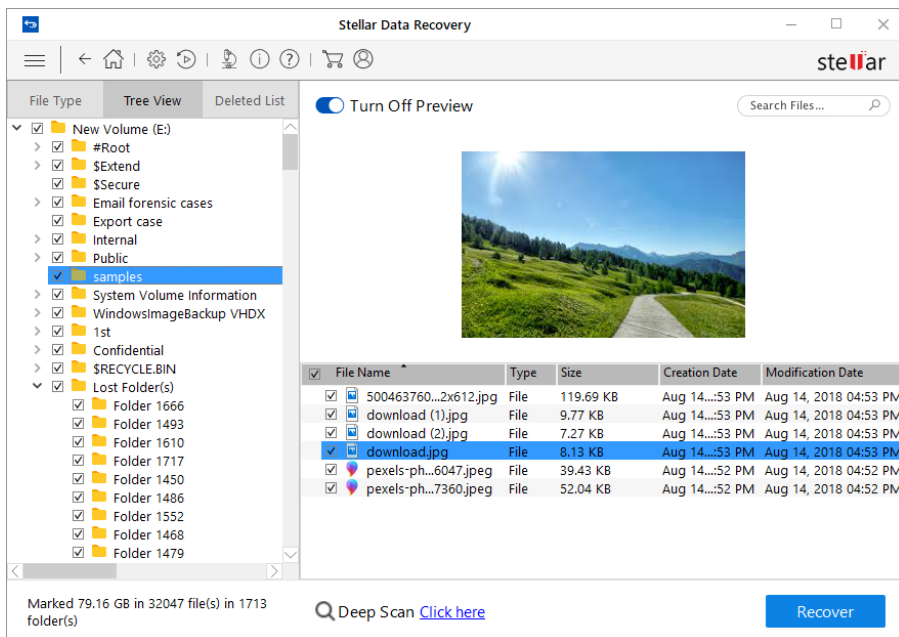
3.1.3. Preview Scan Result

Stellar Data Recovery – Home shows the preview of the files and folders present in the scanned physical volume or the removable media. All files and folders that are found in the scanned volume or removable media are shown in a three pane structure. The three panes are the left, top-right, and the bottom-right pane.

- In the left-pane, a tree structure according to folders is created.
- Top right-pane shows preview of file that are supported by the software.
- In bottom-right pane, all files and folders that are in the selected folder in the tree view are listed.

To preview a file:

- After the scanning process is completed, all the files are listed in a **Preview** window as shown below:



- Click a tab in the left pane.

File Type: In this view, files/folders are listed according to their type such as Document, Audio, Video, Archive, etc.

Tree View: In this view, folders are listed in a hierarchical arrangement.

Deleted List: All the files and folders deleted from the drive are listed in this view.

- Click a folder in the left pane to list files of that folder in the bottom right pane.
- Double-click the folder to move deeper into the folder.
- Click a file in the bottom-right pane to preview the file. Only supported files can be previewed.

Note: If you can't find your desired file/folder in the list of scanned and detected files, you can choose **Deep Scan** option to perform a comprehensive scan of the selected drive or location.

3.1.4. Recover Files

Stellar Data Recovery – Home can recover all files of supported file formats. You can save files and folders listed under the preview section at a location of your choice.

To recover lost files:

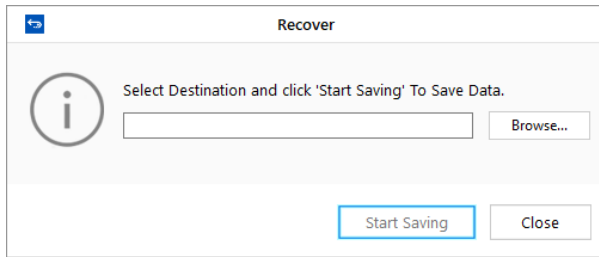
1. From the **Preview** window, select the files and folders you want to recover. You can narrow the search result by selecting only specific files or type of files to view or recover from the **File Type** tab or to recover deleted files select the files from the **Deleted List**.

- **To search for specific files**
 - Enter the name of the file in **Search Files** field and hit To move to the next found entry **click** or press **CTRL + g**
- **To save all files**
 - Check the root node in the left pane and then click **Recover** or from the file list pane select the check box besides the **File Name** tab and then click **Recover**.
- **To save individual files(s)**
 - Click a folder in the left pane to view files stored in it.
 - Check the file(s) in the bottom right pane and then click **Recover**.
- **To recover individual file**
 - Right-Click the file in the file-list and select **Recover**
- **To recover files of specific category:**
 - Click **File Type List** Check the **File Types** category folders as per your choice. The files of the selected '**file types folders**' will be listed in the file list pane. You can

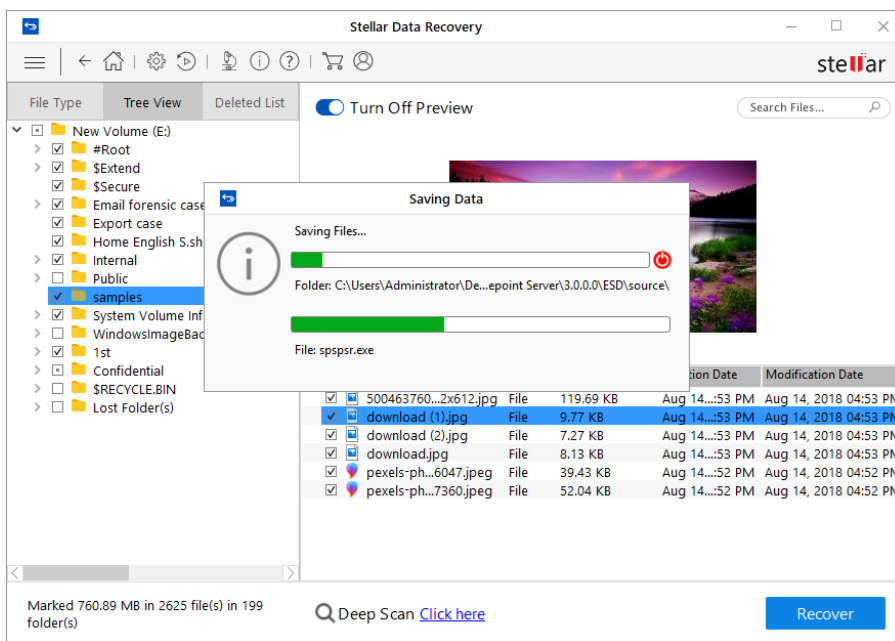
select the individual files in the list.

- Click **Recover**.

2. A **Recover** dialog box is displayed. Click **Browse** to select a destination to save data.



3. Click **Start Saving** to start saving process. If the destination files have same names then you can overwrite, rename or skip. Choose as per the case.



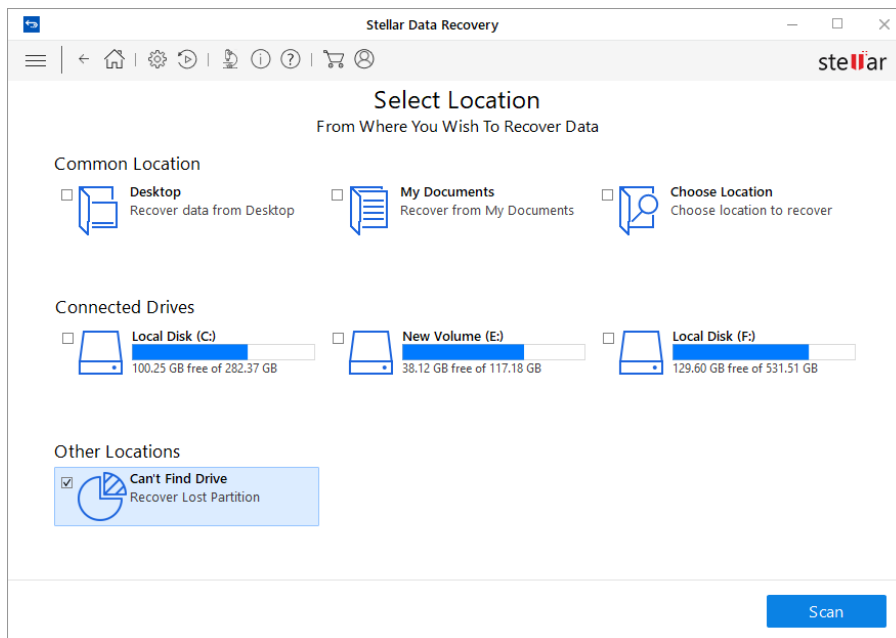
The selected files will be recovered and saved at the specified location. Navigate to the destination to view files.

3.2. Recover Lost Partition

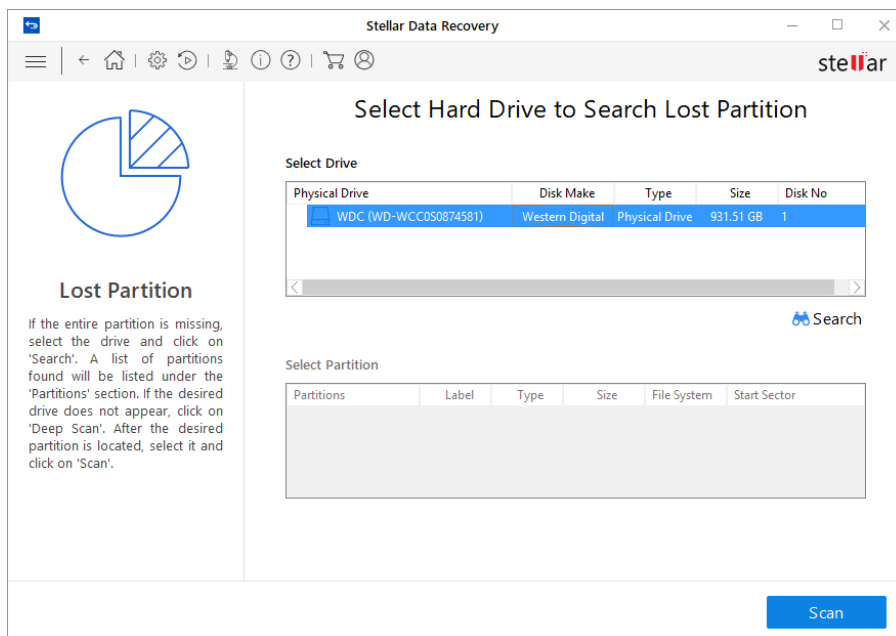
Stellar Data Recovery – Home software allows you to search and recover data from lost and deleted partitions of a hard disk. You should use this option to recover data from an accidentally deleted partition. This option will search and list all the deleted and lost partitions in the hard disk along with existing volumes.

To recover lost partition:

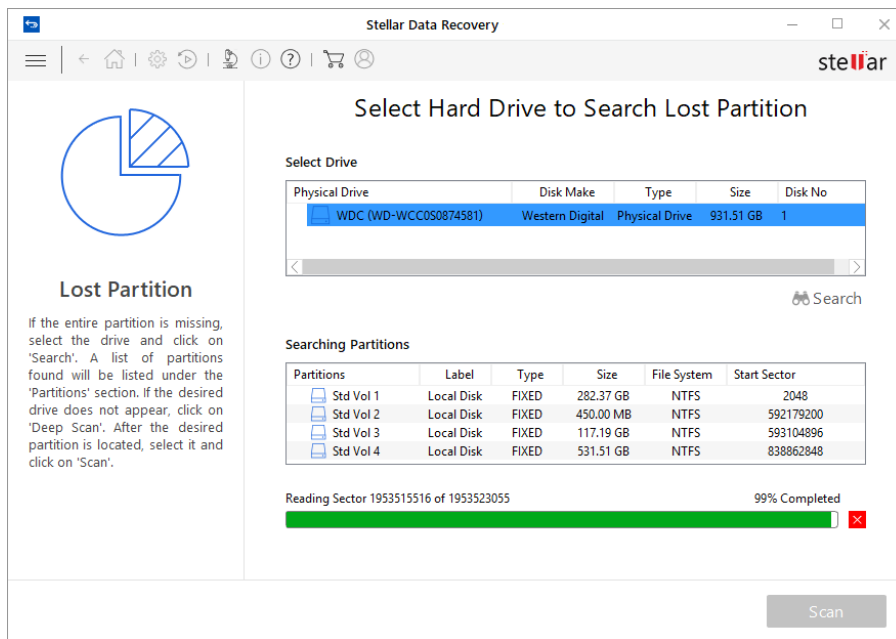
1. Run **Stellar Data Recovery – Home**.
2. From **Select What to Recover** screen, select the type of data i.e. **Everything**, **Documents, Folders & Emails** or **Multimedia Files**, you want to recover.
3. Click **Next**.
4. On **Select Location** screen, select **Can't Find Drive** from **Other Locations**.



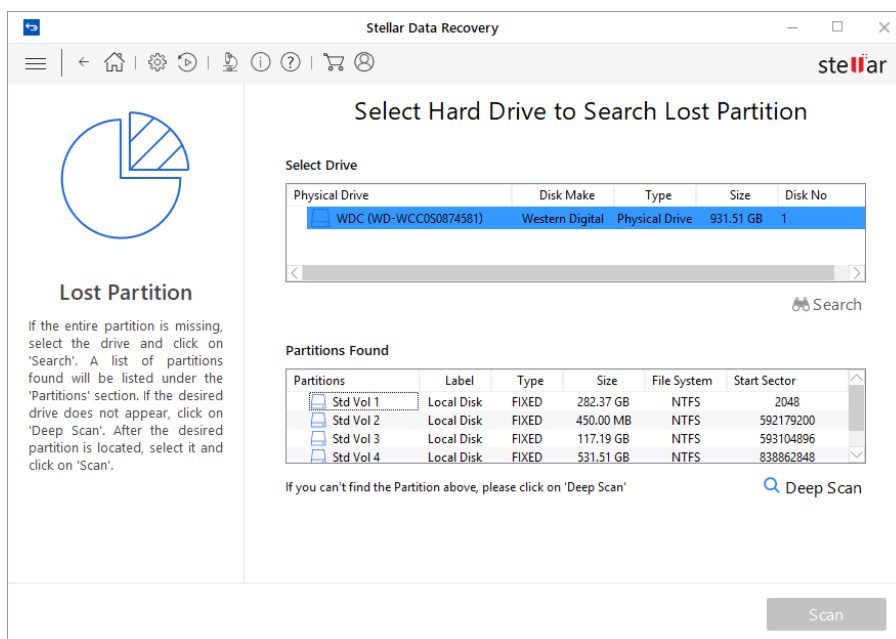
5. Click **Scan**. The following screen is displayed:



6. In the **Select Drive** section all the hard drives connected to the system are listed with their details. From this section, choose a hard drive you want to scan for lost partitions and click **Search**. A scan for lost or deleted partitions will be performed in the selected disk or drive.



7. Any 'lost partition' detected, will be listed in the **Partition Found** section as shown below:



8. From the list of partitions found, select any desired partition and click **Scan** to continue with the recovery process.

Note: If you can't find your desired partition in the **Partition Found** section, you can choose **Deep Scan** option to perform a comprehensive scan of the selected drive for deleted or lost partition.

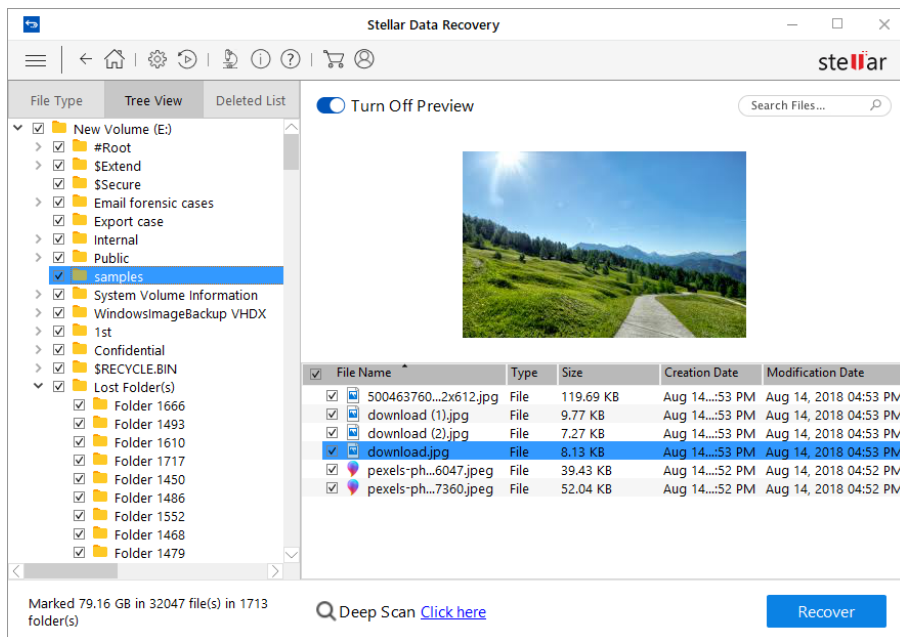
3.3. Deep Scan

Deep Scan allows you to recover data from hard disk, pen drive or volumes of a hard disk. It does a comprehensive scan of the volume to recover each and every bit of lost or deleted data. It searches for lost files on the basis of file signature. This recovery option recovers everything that is found in the selected source. This option is especially helpful in case of severely corrupted volume.

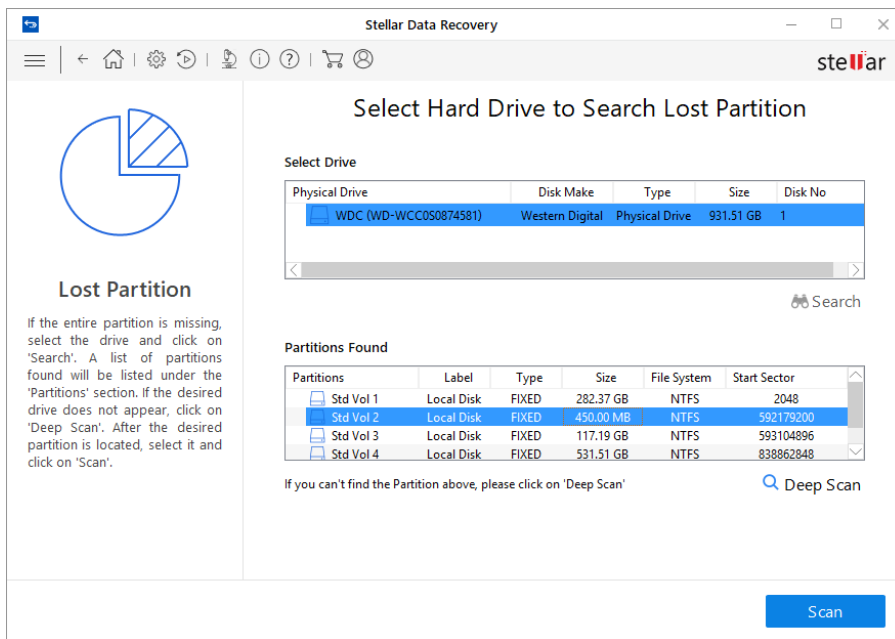
In case, after the quick scan process is completed and your desired file is not included in the list of files detected, you can opt for **Deep Scan** to perform a comprehensive scan of the selected drive or location.

To perform Deep Scan:

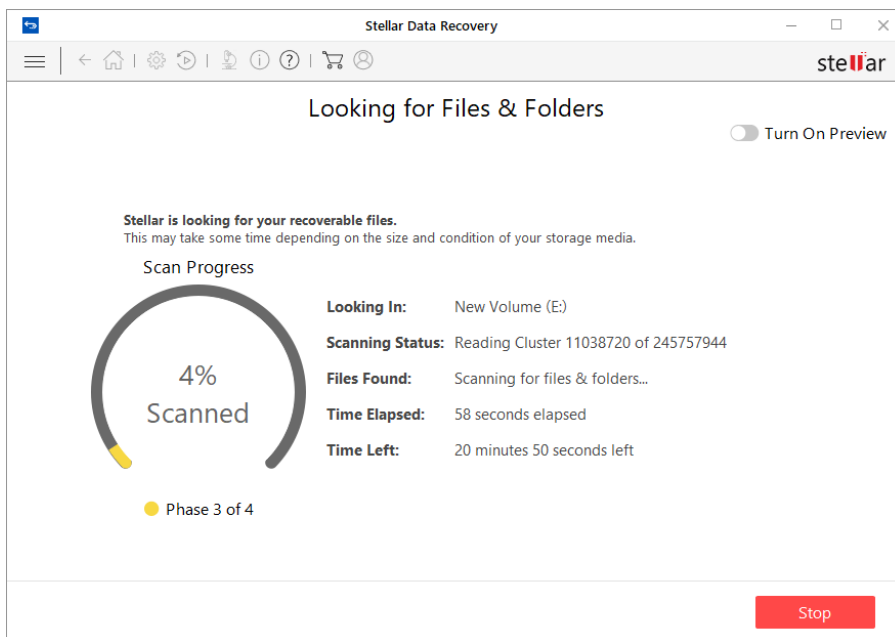
- Once quick scan is completed, in the preview window choose **Click Here** option given at the bottom of the window to start **Deep Scan**.



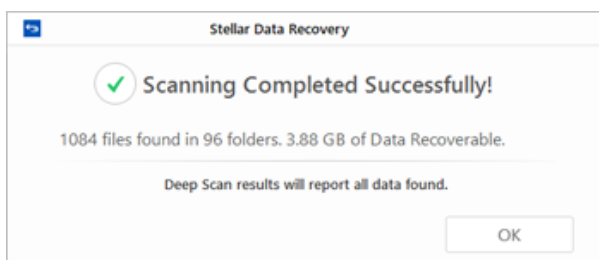
- In case you can't find your desired partition in the **Partition Found** section, you can choose **Deep Scan** option to perform a comprehensive scan of the selected drive for deleted or lost partition.



- A screen showing the scanning process is displayed. Click **Stop** to stop the scan at any point.



- Once the scanning process is completed, a dialog box showing the number of files and folders found during **Deep Scan** is displayed.







- Files found during **Deep Scan** can be viewed in the preview window and saved at any desired location.

3.4. Configure Advanced Settings

Advanced Settings can be configured to run **Stellar Data Recovery – Home** according to personal requirement. This option make this software exceptional and easy to operate.


To set advanced settings:

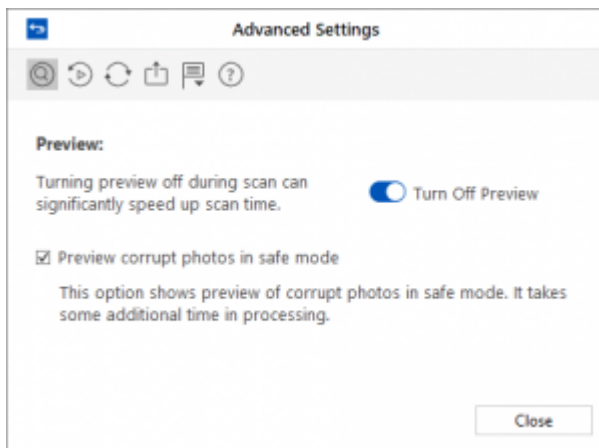
1. Run **Stellar Data Recovery – Home**.
2. Click **Advanced Settings** Using this you can configure following settings:
 - To set preference for preview window, click Preview  button
 - To resume a recovery process, click Resume Recovery  button
 - To check for updates, click Updates button
 - To change the software language, click Languages  button
 - To access help manual for this software, click Help  button

3.4.1. Preview

Preview option allows you to apply settings for preview window of the application.

To apply preview settings:

1. Run **Stellar Data Recovery – Home**.
2. Click **Advanced Settings** button.
3. Click **Preview**  button from **Advanced Settings** window.




4. From the options displayed, select required settings.

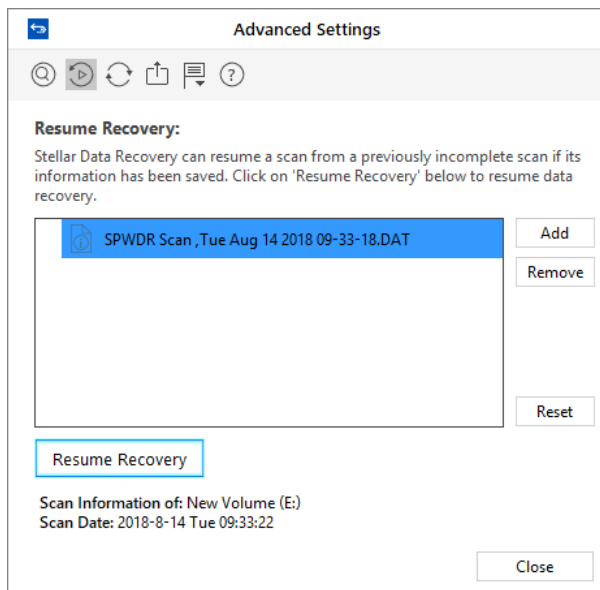
3.4.2. Resume Recovery

Scan Information file contains information of a scan and is saved as a DAT file. You can save scan information file during any complete or incomplete recovery process. DAT file can be used to restart recovery later. For example, you saved DAT file of a scanning process and recovered only some files from that scan result. Later, you want to recover some more files from the same drive. You can use the saved DAT file to restart recovery.

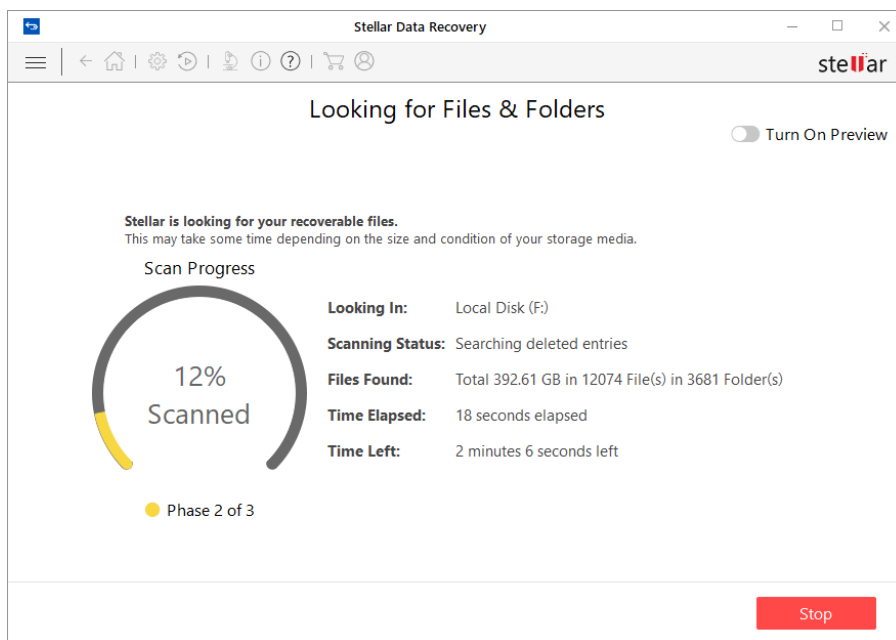
Using a scan information file saves time, since scanning of each file does not take place. All files and folders shown after scan process will be shown on loading the DAT file created for that scan. In addition, if you have performed scanning process but not saved any files then you can use the DAT file to restart recovery at some other time.

To resume recovery by using scan information file:

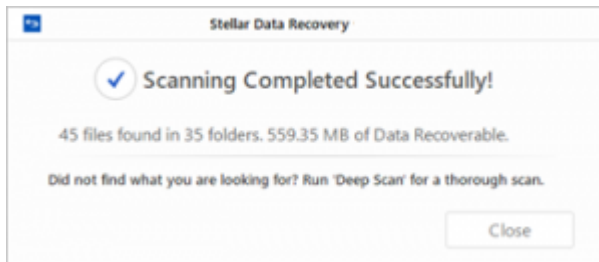
1. Run **Stellar Data Recovery – Home**.
2. Click **Advanced Settings** button.
3. Click **Resume Recovery**  button from **Advanced Settings** window.



4. From the list of saved scan information select the image for which you want to resume the recovery process and click **Add**. Similarly, to remove any image from the recovery process, select the image and click **Remove**.
5. Click **Resume Recovery** to start recovery process.
6. A screen showing the scanning process is displayed. Click **Stop** to stop the scan at any point.




7. Once the scanning process is completed, details of the files and folder found are displayed in a dialog box as shown below:



3.4.3. Change the Software Language

In order to use **Stellar Data Recovery – Home** software in your preferred language, the application provides an option to select any of the desired language. Using the **Languages** button in **Advanced Settings** dialog, you can change the entire application to a different language at any time/instance without having to re-install the application.

In order to change language of the application instantly, go through the following steps:

1. Run **Stellar Data Recovery – Home**.
2. Click **Advanced Settings** button.
3. Click **Languages**  button from **Advanced Settings** window.
4. From the options displayed, select the required language.

4. FAQs

Are only audio, video, documents and photos recovered by this software?

No, all the files and folders in the selected volume can be recovered.

Can I recover a specific file by help of this software?

Yes, you can right-click the file and select **Recover** button.

I have deleted a volume. Can I recover the files in it?

Yes, choose the Recover Lost Partition option in the application to find the lost or deleted volumes. Then continue with the scan option to recover data from the deleted volumes.

What is quick scan and deep scan?

Quick scan is a faster scanning option. If the files are not recovered still, then you can use deep scan. Deep scan is a bit slower but results are better than quick scan.

How much time Stellar Data Recovery – Home will take to recover data?

The recovery time depends upon the size of the hard disk or volume. If the process is running that means that software is still scanning the deleted files and you have to wait for recovery process to complete. Once the process is complete you can save the repaired file at any selected location.

Can I recover data from my ExFAT partition?

Yes, you can recover data from ExFAT partition. **Stellar Data Recovery – Home** software supports NTFS, FAT, FAT16, FAT32 and ExFat file systems.

How to find only a particular file type and recover them?

You can search for a specific file in the preview window or from **File Type List** tab check the **File Types** category folders as per your choice. The files of the selected '**file types folders**' will be listed in the file list pane. Select the file(s) and click Recover. The files are saved at the selected destination.

How can I recover only deleted data?

To recover deleted data

- Scan the drive or volume from which you want to recover data.
- Once the scanning process is completed, all the scanned files can be viewed in the **Preview**
- From list of scanned files, select the files you want to recover and click **Recover**. Select destination to save recovered files and click **Start Saving** to start saving process.

Can the software recover only images from a removable storage device?

Yes, you can recover only photos from removable devices like pen drive, memory card etc. Select *Photos* option from **Select What to Recover** screen to search the files according to your criteria.

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