



**Stellar Phoenix  
Windows Data Recovery  
Professional 7.0**

**Installation Guide**

# Overview

**Stellar Phoenix Windows Data Recovery** is a complete solution to recover lost data from your hard disks and removable drives. It is a complete solution for all your data loss problems. The powerful scan engine of the software does a thorough scan of the selected storage device, shows a preview of files found during the scanning process and finally saves them to specified destination. Separate options to recover documents, folders, mails or multimedia files from the storage media is also available.

**Stellar Phoenix Windows Data Recovery** allows you to save scan information to resume recovery process from the same point, at a later stage. It also has an option to create an image of a complete hard drive or volume/partition on the drive. This image file can be used to recover lost data even when the actual hard drive is not available. This is very helpful, in case there is a probability of hard drive failure during the recovery process or the drive has lot of bad sectors.

Listed below are some of the new and key features of the product.

## What's New in this Version

- User Friendly Interface.
- Multiple DPI Supported (100%, 125%, 150%).
- Support of Windows 10 including all previous Windows OS.
- Improved Unicode support.
- Support to search specific type of files in a logical drive/specific folder.
- Support to search specific folder for lost & deleted data.
- Automatic switching from Quick Scan to deep scan if the result of quick scan is not up to mark.
- Faster & more efficient scan engine.
- Simultaneous Scan of multiple File System (NTFS, FAT, FAT16, FAT32 and ExFat) in a logical drive.
- Better & fast Quick scan engine for searching lost partition.
- Option to turn On/ turn Off preview of files while scanning is in progress.
- Enhanced Scanning Progress and Details scanning status- scanning status, Time elapsed and Time Left.

- In Advanced Settings: Enhanced Support of Add New Header/Edit Header.
- Improved preview support.
- Raw Recovery support of HD-MOV (Cannon Camera model).
- Raw Files Recovery is done automatically with advance search.

## **Key Features**

- Categorization of scanned results
- Preview of files before recovery
- Raw recovery of volumes and hard drives to search data based on signatures
- Recovers data from accidentally deleted volumes
- Recovers data from formatted volumes
- Recovers deleted files and folders
- Recovers from hard disk, removable media such as pen drives, memory cards etc.
- Resume recovery option to recover data later on
- Supports 300 or more File types
- Support of all types of CD/DVD with CDFS, UDF, HFS+ file system
- Tabbed view of scanned Tree - File Type / Tree View / Deleted List
- User can add / edit their file types which makes it more robust
- User can create image of hard disk and volumes for recovery

# Getting Started

- Installation Procedure
- Launching the Software
- User Interface
- Ordering the Software
- Registering the Software
- Export License
- Updating the Software
- Stellar Support

# Installation Procedure

Before installing the software, please ensure that your system meets the following minimum system requirements:

## Minimum System Requirements:

- **Processor:** Pentium Processors
- **RAM:** 1 GB minimum
- **Hard Disk:** 50 MB
- **Operating Systems:** Windows 10 / 8.1 / 8 / 7 / Vista / XP

## To install the software:

1. Double-click **StellarPhoenixWindowsDataRecovery.exe** file and click **Run** to start the Setup Wizard. **Setup - Stellar Phoenix Windows Data Recovery** dialog box is displayed.
2. Click **Next** to proceed. **License Agreement** dialog box is displayed.
3. Select **I accept the agreement** option in the **License Agreement** dialog box. Click **Next**. **Select Destination Location** dialog box is displayed.
4. Specify a destination in the text box or click **Browse** to select a destination. Click **Next**. **Select Start Menu folder** dialog box is displayed.
5. Specify a destination in the text box or click **Browse** to select a destination. Click **Next**. **Select Additional Tasks** dialog box is displayed.
6. Select the required check boxes for creating desktop icon and quick launch icon of the software. Click **Next**.
7. In the **Ready to Install** dialog box, verify the settings. Click **Back** to make any changes, or click **Install** to install the software.
8. After successful installation of the software, the "**Completing the Stellar Phoenix Windows Data Recovery Setup Wizard**" screen opens. Click **Finish**.

**Note:** Clear **Launch Stellar Phoenix Windows Data Recovery** check box to prevent the software from launching automatically.

# Launching the Software

## To launch Stellar Phoenix Windows Data Recovery in Windows 10:

- Click Start icon -> All apps -> **Stellar Phoenix Windows Data Recovery** -> **Stellar Phoenix Windows Data Recovery**. Or,
- Double click **Stellar Phoenix Windows Data Recovery** icon on the desktop. Or,
- Click **Stellar Phoenix Windows Data Recovery** tile on the home screen.

## To launch Stellar Phoenix Windows Data Recovery in Windows 8.1 / 8:

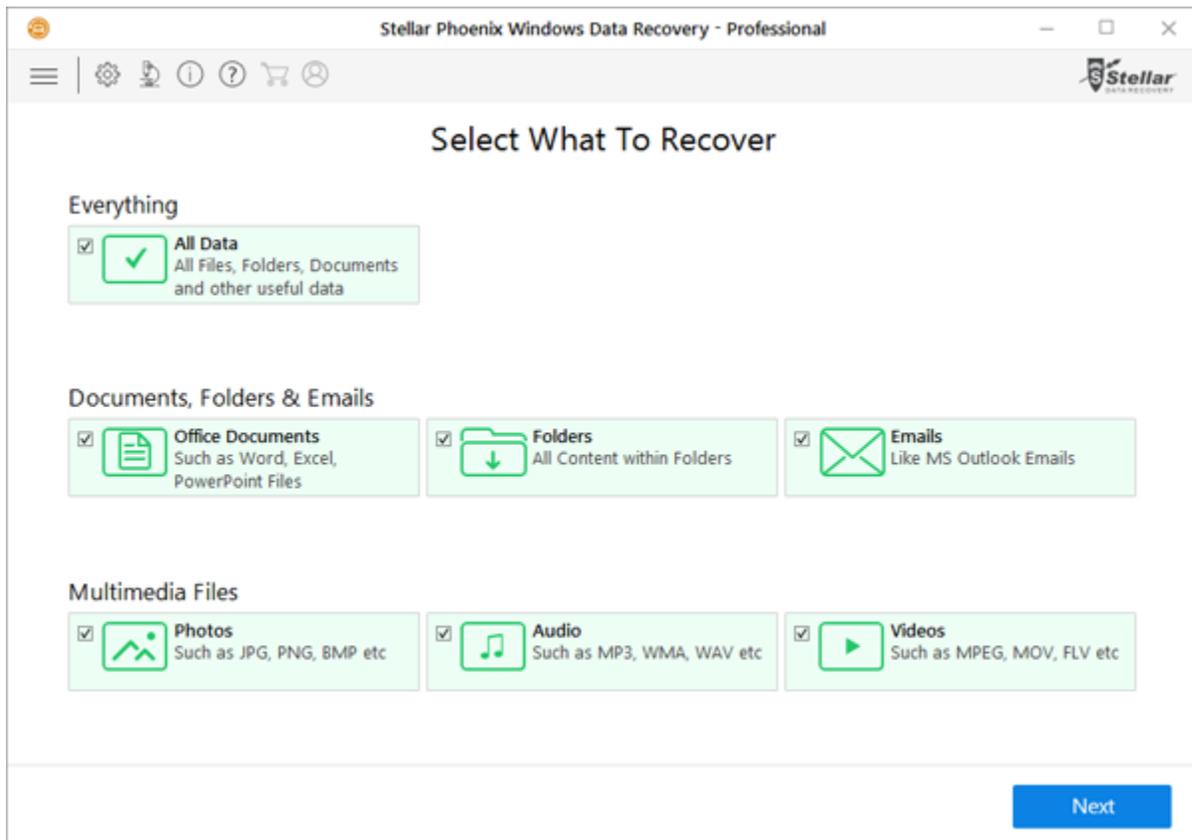
- Click **Stellar Phoenix Windows Data Recovery** tile on the home screen. Or,
- Double click **Stellar Phoenix Windows Data Recovery** icon on the desktop.

## To launch Stellar Phoenix Windows Data Recovery in Windows 7 / Vista / XP:

- Click Start -> Programs -> **Stellar Phoenix Windows Data Recovery** -> **Stellar Phoenix Windows Data Recovery**. Or,
- Double click **Stellar Phoenix Windows Data Recovery** icon on the desktop. Or,
- Click **Stellar Phoenix Windows Data Recovery** icon in Quick Launch.

# User Interface

Main user interface of **Stellar Phoenix Windows Data Recovery** software is quiet simple, easy to use and effective. On launching the software **Select What To Recover** screen is displayed:



Main user interface contains 3 major recovery options:

1. **Everything:** This option recovers all the data from a particular drive or location selected for recovery.
2. **Documents, Folders & Emails:** This option recovers office documents, files, folders and mails from various email clients.
3. **Multimedia Files:** Select this option to recover photos, audio and videos.

It also has user-friendly buttons to quickly access the menus.

# Buttons

Some other general buttons/icons that you will encounter while using **Stellar Phoenix Windows Data Recovery** software are as follows:



**Home**

Click this button to return to main screen at any point.



**Advanced Settings**

Click this button to configure general, file types and recovery settings.



**Lab Service**

Click this button to get assistance on any data recovery issue.



**About**

Click this button to display information about the application.



**Back**

Click this button to move to previous screen from current window.



**Help**

Click this button to open user help guide.



**Buy Online**

Click the button to buy the software online.



**Register**

Click this button to register the software.

**Next**

Click this button to move to the next window.

**Save**

Click this button to save the recovered data.



Scan

Click this button to start the scanning process.



Stop

Click this button to stop the scanning process at any time.

# Ordering the Software

To know more about **Stellar Phoenix Windows Data Recovery**, [click here](#).

You can purchase **Stellar Phoenix Windows Data Recovery** software online. For pricing details and to place an order, visit <http://www.stellarinfo.com/disk-recovery/WDR-PRO/buy-now.php>

Alternatively, if you have already downloaded and installed the demo version of the software, click directly

on the  (*Buy*) button on the main user interface.

# Registering the Software

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you will receive via email after purchasing the software.

## To register the software:

1. Run demo version of **Stellar Phoenix Windows Data Recovery** software.
2. On main user interface, click **Register** option. *Register* window is displayed as shown below:



3. Choose 'I don't have the registration key' (Use this option if you have not purchased the product) or select 'I have the registration key' (Use this option if you have already purchased the product). If you want to import license from another computer, select 'I want to import license from another machine'.

## To register the software, when you do not have a registration key, follow the steps given below:

1. In the *Register* window, select '**I don't have the registration key**' option. Click **OK**, to go online and purchase the product.
2. Once the order is confirmed, a Registration Key will be sent to the email provided.
3. In the *Online Activation* window, type the **Registration Key** and click **Register** button (Please ensure that you have an active Internet connection).



4. '**Stellar Phoenix Windows Data Recovery Activated Successfully**' message is displayed after the process is completed successfully. Click **OK**.

**To register the software, when you have a key, follow the steps given below:**

1. In the *Register* window, select '**I have the registration key**' option.
2. An *Online Activation* dialog box will appear.
3. Type the **Registration Key** (received through email after purchasing the product) in the field of Registration Key. Click **Register**.
4. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, software will be registered successfully.

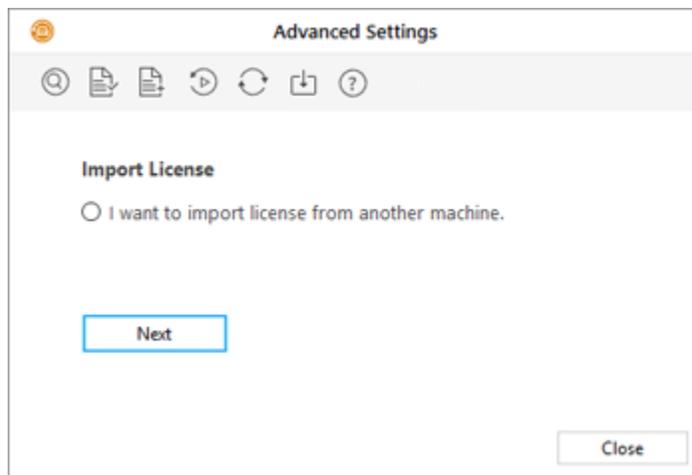
# Export License

**Stellar Phoenix Windows Data Recovery** allows you to export the license of the registered software to another computer on which you want to run the software with full functionality. This operation deactivates the product on your current computer so it can be reactivated on the new computer.

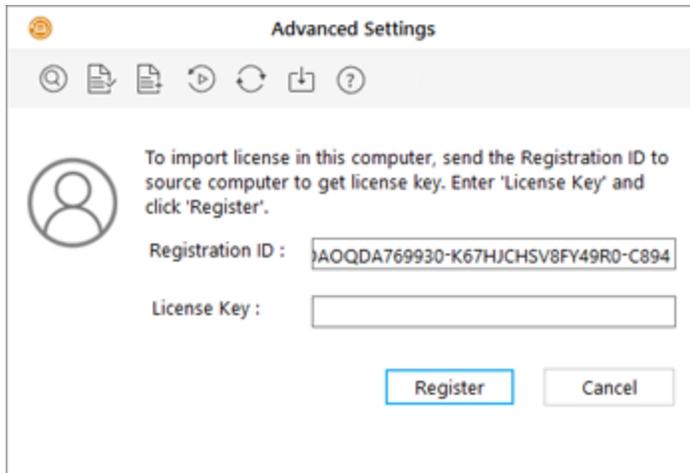
**To export a software license from one computer to another, please follow the specific steps below:**

**On Target Computer:**

1. Run demo version of the software.
2. Click **Advanced Settings** button.
3. Click **Import License**  button from **Advanced Settings** window.

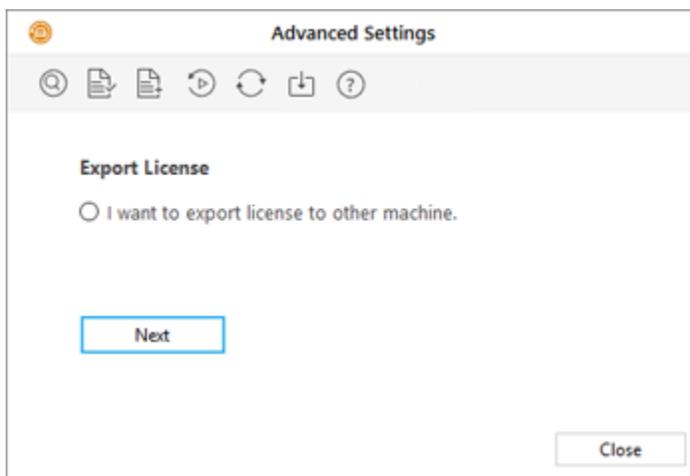


4. Select 'I want to import license from another machine' and click **Next**.
5. An **Import License** dialog box will appear displaying **Registration ID** in its respective field.

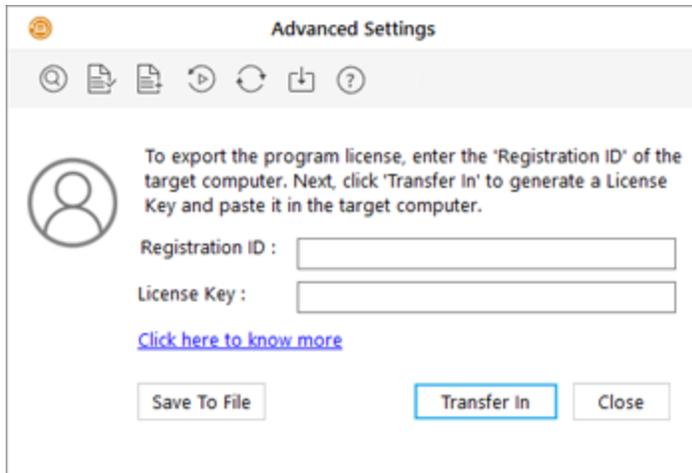


### On Source Computer:

1. Run registered version of **Stellar Phoenix Windows Data Recovery** software.
2. Click **Advanced Settings** button.
3. Click **Export License**  button from **Advanced Settings** window.



4. Select **'I want to export license to other machine'**. Click **Next**.



4. In **Export License** dialog box copy the **Registration ID** displayed on the Target Computer in the field of Registration ID on the Source Computer.
5. To get your License Key, click **Transfer In** button on Source Computer. This will generate a License Key.
5. You can also save the License Key generated on the source computer. Click **Save to File** button to save the Registration ID and the License Key. In **Browse for Folder** dialog box, select the location where you want to save the details. Click **OK**.
6. '**License Key has been saved successfully**' message is displayed after the saving process is completed successfully. Click **OK**.

This will deactivate the product on Source Computer and you will no longer be able to use the software anymore on this computer.

#### **On Target Computer:**

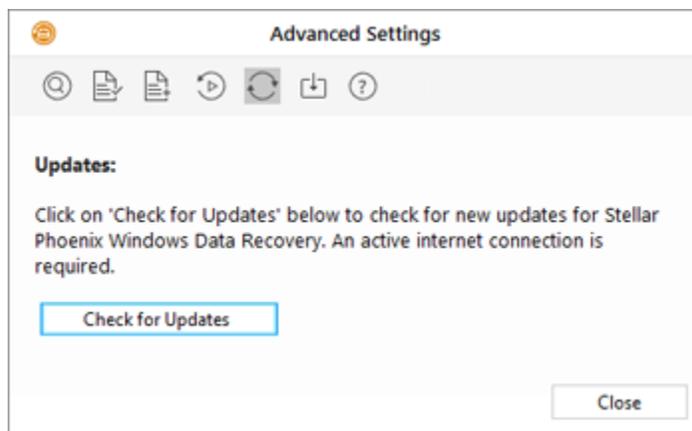
1. Type the **License Key** which you have generated on the Source Computer in the provided field of License Key.
2. Click **Register** to complete the activation process.
3. '**Stellar Phoenix Windows Data Recovery Activated Successfully**' message is displayed after the process is completed successfully. Click **OK**.

# Updating the Software

Stellar Phoenix Update Wizard keeps your copy up-to-date. The wizard runs the update process and automatically checks for updates. You need an active internet connection to check for updates using Update option of the application. Using **Update** option, you can check for both, latest minor and major versions available online. You can easily download minor versions using the update wizard. However, you need to purchase any major version updates whenever they are available.

## To start Stellar Phoenix Update Wizard:

1. Run **Stellar Phoenix Windows Data Recovery** software.
2. On main screen, click **Advanced Settings**  button.
3. In **Advanced Settings** menu, click **Update**  button.



4. From **Updates** dialog box select **Check for Updates** option.
5. '**Stellar Phoenix Update Wizard**' window pops up. Click **Next** to proceed.
6. The wizard will start searching for the latest updates and if it finds any new version, a window will pop up indicating the availability an update.
7. Click **Next** and the software will start downloading update files from the server. When the process is complete, the software will update to the latest version.

## Live Update may not happen due to following reasons:

- Internet connection failure

- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

**Tip:** *You need to purchase the major version updates of the software, whenever they are available.*

# Stellar Support

Our Technical Support professionals will provide solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section at <http://stellarinfo.com/support/>

For **price details** and to **place an order**, <http://www.stellarinfo.com/disk-recovery/WDR-PRO/buy-now.php>

**Chat Live** with an **Online technician** at <http://stellarinfo.com/support/>

Search in our extensive **Knowledgebase** at <http://www.stellarinfo.com/support/kb/>

**Submit enquiry** at <http://www.stellarinfo.com/support/enquiry.php>

**E-mail to Stellar Support** at [support@stellarinfo.com](mailto:support@stellarinfo.com)

## Stellar Support Helpline

### Monday to Friday [ 24 Hrs. a day ]

<b>USA (Toll free- Pre Sales Queries)</b>	<b>+1-877-778-6087</b>
<b>USA (Post Sales Queries)</b>	<b>+1-732-584-2700</b>
<b>UK (Europe)</b>	<b>+44-203-026-5337</b>
<b>Australia &amp; Asia Pacific</b>	<b>+61-280-149-899</b>
<b>Netherlands Pre &amp; Post Sales Support</b>	<b>+31-208-111-188</b>
<b>Worldwide</b>	<b>+91-124-432-6777</b>
<b>Email Orders</b>	<a href="mailto:orders@stellarinfo.com">orders@stellarinfo.com</a>