



# **Stellar Phoenix Recovery for QuickBooks® Software**

**Version 7.0**

**User Guide**

# Why use 'Stellar Phoenix Recovery for QuickBooks® Software'?

You use 'QuickBooks®' to store your important financial data. In case you encounter errors such as given below while you try to create, open or use your 'QuickBooks®' 'Company' file, be sure the file has gotten corrupt and you need 'Stellar Phoenix Recovery for QuickBooks® Software' recovery software to recover important data from the corrupt file.

## The errors messages are:

**Error -6150, 0:** An error occurred when QuickBooks® tried to create, open or use the company file.

**Error -6000, -80:** An error occurred when QuickBooks® tried to access the company file.

**Error -6189, 816:** An error occurs when QuickBooks® tried to access the company file.

**Error -6000, -83:** An error occurred, when opening or restoring your company data file.

**Error -6177, 0:** QuickBooks® attempting to open this Company file. Before you can open the company file from your computer you must first open the company file on the computer where the company file is located.

**C=43** (can't read transaction - usually incomplete transaction).

**C=44** (can't write transaction - usually incomplete transaction).

**C=47** (can't find transaction - usually while running a report or opening a file).

**C=53** (list item still exists after being deleted).

**C=79** (problem with inventory data).

**C=121** (invalid account type) | **C=225** (error reading transaction) | **C=291** (problem with templates) .

**C=315** (a generic error that can occur anywhere within QuickBooks®).

# Overview

'QuickBooks®' is an accounting software used by business organizations for business write-up, financial reporting, and book-keeping. 'QuickBooks®' helps in managing inventory, tracking expenditure, creating invoices, balancing ledgers and managing employees' data. 'QuickBooks®' stores company information and data in 'QBW' files. This file contains all the information about company, customers, vendors and employees. If this file gets corrupted, the company will incur huge financial loss and its reputation will be at stake. Therefore, successful recovery of 'QuickBooks®' file is an issue of high importance as future of the company is dependent on data contained in it.

Stellar Phoenix Recovery for QuickBooks® is a software that recovers damaged and corrupt QuickBooks® files. The software efficiently recovers almost every bit of information in the damaged QuickBooks® file. It has many features that make it unique among other products. It has the ability to perform whole drive scan to search all the 'QuickBook®' files, does not modify old files and gives summary of data items present in the corrupt file.

## What's New in this Version?

- Support for QuickBooks® 2017.
- Supports advance repair from backup file.
- Option to upload file.

## Key Features

- New algorithm for faster recovery of files. (New)
- Provides option to select corrupt (\*.QBW) file from desired location.
- Provides option to search for the QBW file(s), incase if you do not know the location of corrupt (\*.QBW) files.
- Displays preview of Company information (Company name, Address, Phone number, fiscal year, e-mail, website, legal address, city, country, etc.).
- Displays preview of Chart of Accounts (Account name, Account Type, Description and Balance).
- Displays preview of Items and Services (Item name, Item type, Description and Price).
- Displays preview of Customers and Jobs information (Customer Name, Address Info, Additional Info, Payment Info, Job Info and Notes).

- Display preview of Customers and Jobs transactions (Invoices, Estimate, Sales Order, Sales Receipt, Received Payments, Credit Memos and Refunds).
- Displays preview of Vendors information (Vendor Name, Address Info, Additional Info and Account Prefill).
- Displays preview of Vendors transactions (Purchase Order, Item Receipt, Bills, Bill Payments, Checks, Credit Card Activities and Sales Tax Payments).
- Displays preview of Employees information (Personal Info, payroll and Compensation Info and Employment Info).
- Displays preview of Employees transactions (Paychecks, Liability Checks, Liability adjustments, Year-to-date adjustments and Non-payroll transactions).
- Creates and saves log report for every repairing process.
- Recovers Items and Services.
- Recovers Chart of Accounts.
- Recovers Company information and transactions (Chart of Accounts, and Items and Services).
- Recovers Customers information (Customer Name, Address Info, Additional Info, Payment Info, Job Info and Notes).
- Recovers Customers transactions (Invoices, Estimate, Sales Order, Sales Receipt, Received Payments, Credit Memos and Refunds).
- Recovers Vendors information (Vendor Name, Address Info, Additional Info and Account Prefill).
- Recovers Vendors transactions (Purchase Order, Item Receipt, Bills, Bill Payments, Checks, Credit Card Activities and Sales Tax Payments).
- Recovers Employees information (Personal Info, payroll and Compensation Info and Employment Info).
- Recovers Employees transactions (Paychecks, Liability Checks, Liability adjustments, Year-to-date adjustments and Non-payroll transactions).
- Recovers all payroll transactions.
- Recovers Paychecks.

- Supports recovery of multiple currencies.
- Supports QuickBooks® file recovery for QuickBooks® (US, UK, Canada, Germany, Australia, New Zealand, and South Africa version) 2016, 2015, 2014, 2013, 2012, 2011, 2010, 2009, 2008 and 2007.
- Supports recovery for QuickBooks® Enterprise Solution, Premier, Pro and Simple Start editions.
- Supports Windows 10, Windows 8, Windows 7, Vista, Windows 2000, 2003, and XP.
- Provides option to upgrade the software over the Internet using Update Wizard in the application interface.

# Minimum System Requirements

Before installing the software, make sure that your system meets the following system requirements:

- **Processor:** Pentium Class.
- **Operating System:** Windows 10, Windows 8, Windows 7, Windows Vista, Windows XP.
- **Memory:** Minimum 512 MB ( 1 GB recommended).
- **Hard Disk:** 400 MB of free space.
- **Software:** QuickBooks® must be installed on the system.

# Installation procedure

## Steps to install Stellar Phoenix Recovery for QuickBooks® Software

- Double-click '**StellarPhoenixRecoveryforQuickBooksSoftware.exe**' Setup dialog box is displayed.
- Click 'Next' in the dialog box to continue. License Agreement dialog box is displayed.
- Select 'I accept the Agreement' option. Click 'Next' to continue.
- Specify the location where the installation files are to be stored. Click 'Next' to continue.
- Select the folder where files are to be stored. A default folder is suggested in the box. Click on 'Browse' button if you wish to save file at a different location. Click 'Next' button.
- Choose from the check box options as per your choice. Click 'Next' button.
- Click 'Install' button to start installation. You can click on 'Back' button to move back and make any changes.
- Installation progress window is displayed.
- Click 'Finish'.

**Note:** *You can choose to launch the application after installation is complete.*

# Launching the software

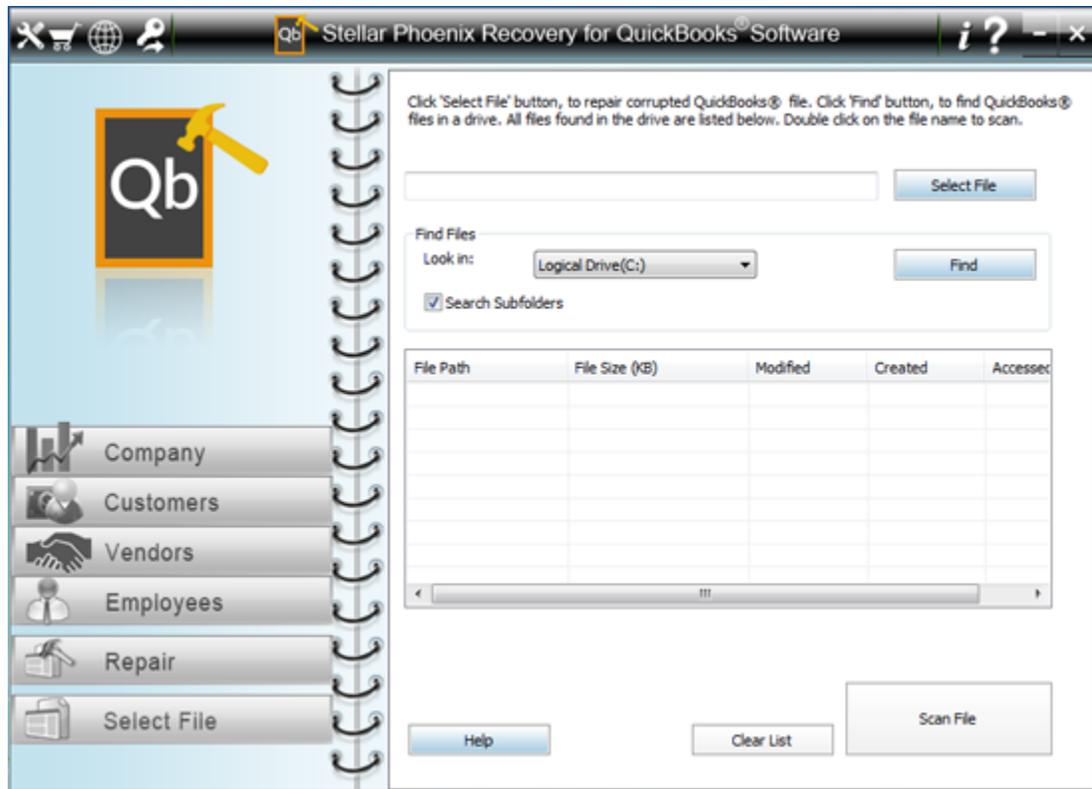
To start Stellar Phoenix Recovery for QuickBooks® Software, use one of the following:

- Click 'Start' -> 'Programs' -> 'Stellar Phoenix Recovery for QuickBooks® Software' -> 'Stellar Phoenix Recovery for QuickBooks® Software'.
- Double click '*Shortcut*' icon on the Desktop.
- Click '*Quick Launch*' icon on the Taskbar.

# User interface

**Stellar Phoenix Recovery for QuickBooks® Software** has a simple and user friendly interface that lets you access its various feature with ease. Using icons, tabs and buttons on the user interface, you can go through the repairing process very easily.

After launching the program, you will see the interface as shown below:



Besides scanning and repairing your corrupt QuickBooks® files, you can also purchase the product (if you have trial version installed on your computer), take regular updates and preview damaged 'QuickBooks®' files through this interface.

The different options present on the user interface are:

- **Select File:** This option lets you select corrupt QuickBooks® file(s) to be repaired.
- **Search File(s):** This option is helpful if you have forgotten or do not know the location of corrupt QuickBooks® file(s). All you need to do is to specify drive in '**Look in**' list box and press '**Search File(s)**' button and the software will list all QuickBooks® files present in that particular drive after performing a search. The software searches subfolders too for QuickBooks® files provided '**Search Subfolders**' option is checked.

- **Scan File:** This allows to scan corrupt QuickBooks® files. After scanning, a log is displayed which can be saved.
- **Preview:** This option lets you preview data contained in files through 'Company', 'Customers', 'Vendors' and 'Employees', tabs after performing scan on corrupt QuickBooks® files.



- **Repair File:** This lets you repair corrupt QuickBooks® files.
- **About:** This offers details about the software. Click 'About'  icon on the user interface to know operating system it supports, version of the software, service pack number etc.
- **Purchase:** You can purchase the product online using this option. Simply click 'Purchase Online'  icon to go through the purchasing process.
- **Updates:** Update option in the application is capable of checking for latest updates. This will check for both latest minor and major version available online. Click 'Update'  icon to get updates for the application.
- **Register:** The software can be activated by clicking on 'Register'  icon and going through the registration steps.
- **Transfer License:** Click 'Transfer License' icon to transfer the license of this software to another machine.
- **Advance Repair:** In case you are not satisfied with the repair results you can click on 'Advance Repair'  icon to obtain better results.

**Note:** Demo version of the software only shows the preview of 'QuickBooks®' files that can be recovered. To actually recover and save files, you must activate the software.

- **Help:** Help  icon on the interface lets you access user manual. The user manual is capable of answering any query that you may have regarding function of the software.

## How to order?

The 'Stellar Phoenix Recovery for QuickBooks® Software' can be purchased online. Once the purchase order is confirmed, a prepaid serial number is sent to the buyer through e-mail. The product can be activated using this serial number. To purchase the software follow any of these steps:

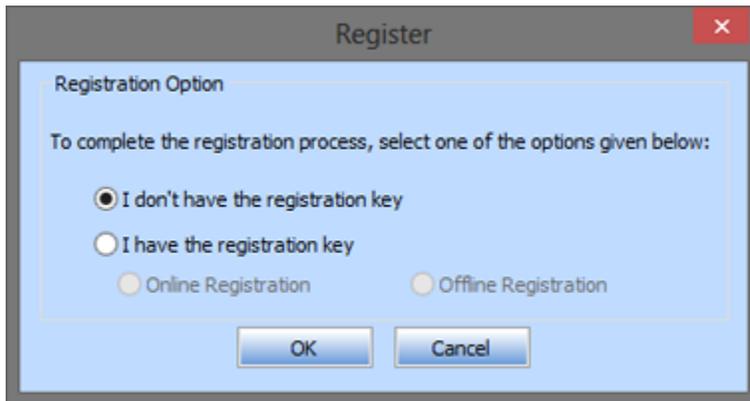
- To purchase the software online, [click here](#).
- If you have demo version of the software installed, click 'Purchase online'  icon on the main window of 'Stellar Phoenix Recovery for QuickBooks® Software'. 'Purchase-Stellar Phoenix Recovery for QuickBooks® Software' window is displayed.
- If you are not able to buy online, contact 'technical support' at <http://www.stellarinfo.com/support/kb/>.

# Registering the Software

The demo version is just for evaluation purpose and must be eventually registered to use the full functionality of the software. The software can be registered using the Registration Key which you will receive via email after purchasing the software.

## To register the software:

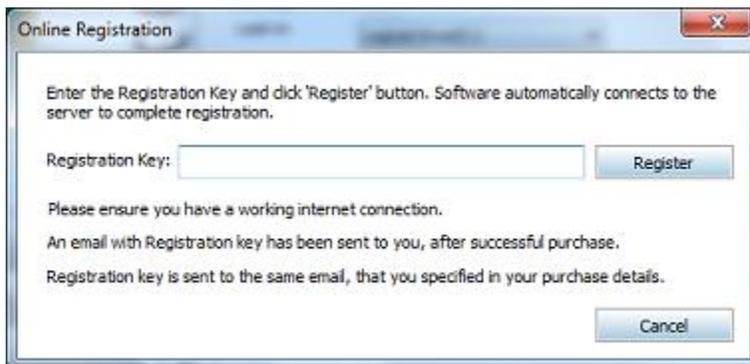
1. Run demo version of **Stellar Phoenix Recovery for QuickBooks®** software.
2. On **Registration** menu, click **Register** option. *Register* window is displayed as shown below.



3. Choose 'I don't have the registration key' (Use this option if you have not purchased the product) or select 'I have the registration key' (Use this option if you have already purchased the product).

## To register the software, when you do not have a registration key, follow the steps given below:

1. In the *Register* window, select '**I don't have the registration key**' option. Click **OK**, to go online and purchase the product.
2. Once the order is confirmed, a Registration Key will be sent to the email provided at the time of purchase.
3. In the *Register* window, type the **Registration Key** and click **Register** button (Please ensure that you have an active Internet connection).



4. ' *Activation Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

**To register the software, when you have a key, follow the steps given below:**

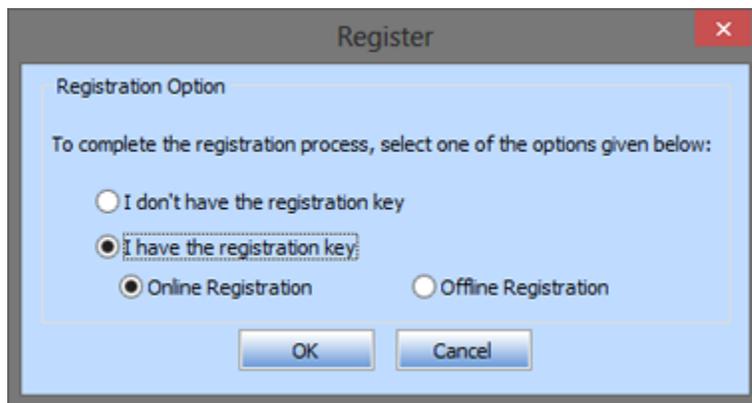
1. In the *Register* window, select '**I have the registration key**' option.
2. You can choose either 'Online Registration' (Use this option to register the software over Internet) or 'Offline Registration' (Use this option to register the software manually / through e-mail if for any reason, Internet connection is unavailable).

- **Online Registration**

Online Registration is possible only when an active Internet connection is available.

- **To register the software online:**

1. From the *Register* window, select **Online Registration**. Click **OK**.



2. An **Online Registration** dialog box will appear.
3. Type the **Registration Key** (received through email after purchasing the product) in the field of Registration Key. Click **Register**.



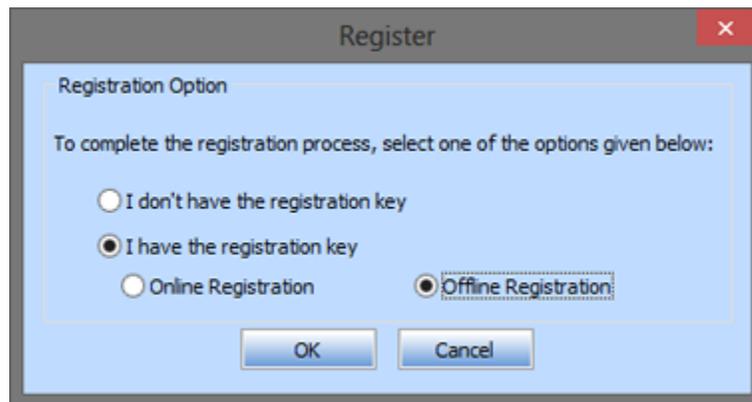
- The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, software will be registered successfully.

- **Offline Registration**

Offline Registration enables you to register the product when your computer does not have an Internet connection.

- **To register the software offline:**

- From the *Register* window, select **Offline Registration**. Click **OK**.



- An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.



- To get your License Key, which is required to register the software manually, you need to mail the listed **Registration ID** to [support@stellarinfo.com](mailto:support@stellarinfo.com).
- A License Key will be sent to your email address after verifying the Registration ID and purchase details by *Stellar Technical Support*.
- After receiving the License Key, open **Stellar Phoenix Recovery for QuickBooks®**. In *Register* window, select '**I have the registration key**'.
- Select **Offline Registration** and click **OK**.

7. Enter the **License Key** received through email in the field of License Key.



8. Click **Register** to activate the software. A confirmation message is displayed if a valid key is entered. Click **OK**.

# Transfer License

Stellar Phoenix Recovery for QuickBooks® allows you to transfer the license of the registered software to another computer on which you want to run the software with full functionality. This operation deactivates the product on your current computer so it can be reactivated on the new computer.

**To transfer a software license from one computer to another, please follow the specific steps below:**

## **On Target Computer:**

1. Run demo version of the software.
2. In **Registration** Menu on Menu Bar, click **Register**. A new dialog appears.
3. From the *Register* window, select **Offline Registration**. Click **OK**.
4. An **Offline Registration** dialog box will appear displaying **Registration ID** in its respective field.



## **On Source Computer:**

1. Run registered version of **Stellar Phoenix Recovery for QuickBooks®** software.
2. In **Registration** Menu on Menu Bar, click **Transfer License**.



1. Type the **License Key** which you have generated on the Source Computer in the provided field of License Key.



2. Click **Register** to complete the activation process.
3. ' *Activation Completed Successfully* ' message is displayed after the process is completed successfully. Click **OK**.

# How to update?

There are periodical software updates provided by Stellar Information Technology Private Limited for 'Stellar Phoenix Recovery for QuickBooks® Software'. The software updates should be made to keep the software up-to-date. The update can be a newly added functionality, a new feature, a new service or any other information that can enhance the working of the software. The 'Stellar Phoenix Recovery for QuickBooks® Software' can be updated over internet. While updating the software, it's recommended to close all the running programs.

**To start the 'Update' wizard, follow these steps:**

- In the main screen, Click 'Updates'  icon in the standard tool bar. 'Stellar Phoenix Update Wizard' window is displayed



- Click 'Next' to proceed.
- The wizard starts searching for the latest updates and if it finds any new version, a window is displayed indicating the availability.
- If a message is displayed that no updates are available, click 'Cancel' button to close the wizard.

- If update is available, click 'Next'. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.



- Click 'Finish' to close 'Stellar Phoenix Update Wizard' window.

**Live Update may not happen if:**

Internet connection is not available.

Updates for the software are not available.

The software is unable to download configuration files.

The software is unable to locate updated files or version.

The software is unable to locate executable file.

## Uninstall the application

In two ways you can uninstall 'Stellar Phoenix Recovery for QuickBooks® Software' if ever you need to:

Click 'Start' -> 'All Programs' -> 'Stellar Phoenix Recovery for QuickBooks® Software' -> 'Uninstall Stellar Phoenix Recovery for QuickBooks® Software'. Follow on screen instructions to completely remove the software, including registry entries from your computer.

Click 'Start' -> 'Control Panel' -> 'Add Or remove Program'. Select 'Stellar Phoenix Recovery for QuickBooks® Software' entry from the displayed list and click 'Change/Remove'. Follow on screen instructions to completely remove the software as well as registry entries from your computer.

# Technical support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either **call us** or **go online** to our support section at <http://stellarinfo.com/support/>

For **price details** and to **place the order**, click <http://www.stellarinfo.com/file-repair/quickbooks-recovery/buy-now.php>

**Chat Live** with an **Online technician** at <http://www.stellarinfo.com/>

Search in our extensive **Knowledgebase** at <http://www.stellarinfo.com/support/kb/>

**Submit enquiry** at <http://www.stellarinfo.com/support/enquiry.php>

**E-mail** to Stellar Support at [support@stellarinfo.com](mailto:support@stellarinfo.com)

## Support Help line

**Monday to Friday [ 24 Hrs. a day ]**

|                                      |                                                                    |
|--------------------------------------|--------------------------------------------------------------------|
| USA (Toll free Pre Sales Queries)    | +1-877-778-6087                                                    |
| USA (Post Sales Queries)             | +1-732-584-2700                                                    |
| Australia & Asia Pacific             | +61-280149899                                                      |
| UK (Europe)                          | +44-203-026-5337                                                   |
| Netherlands Pre & Post Sales Support | +31-208-111-188                                                    |
| Worldwide                            | +91-124-432-6777                                                   |
| E-mail Orders                        | <a href="mailto:orders@stellarinfo.com">orders@stellarinfo.com</a> |

## How to repair corrupt QuickBooks® file

It is very easy to repair your corrupt QuickBooks® file using 'Stellar Phoenix Recovery for QuickBooks® Software'. Simply go through the following steps exactly in the order they are given:

1. Launch the software.
2. Select and Scan Corrupt QuickBooks® file to be repaired.
3. Preview data in corrupt QuickBooks® file ( optional ).
4. Make a new blank QuickBooks® target file to which recovered data from corrupt file will be restored.
5. Follow prerequisites for successful recovery of data.
6. Repair corrupt QuickBooks® file.

## QuickBooks® Recovery - Prerequisites

For successful recovery of corrupt 'QuickBooks®' file, following points should be taken into consideration:

- Things to do
- Make a new target QuickBooks® file for recovery

# Things to do

There are certain things you need to do before starting the repairing process:

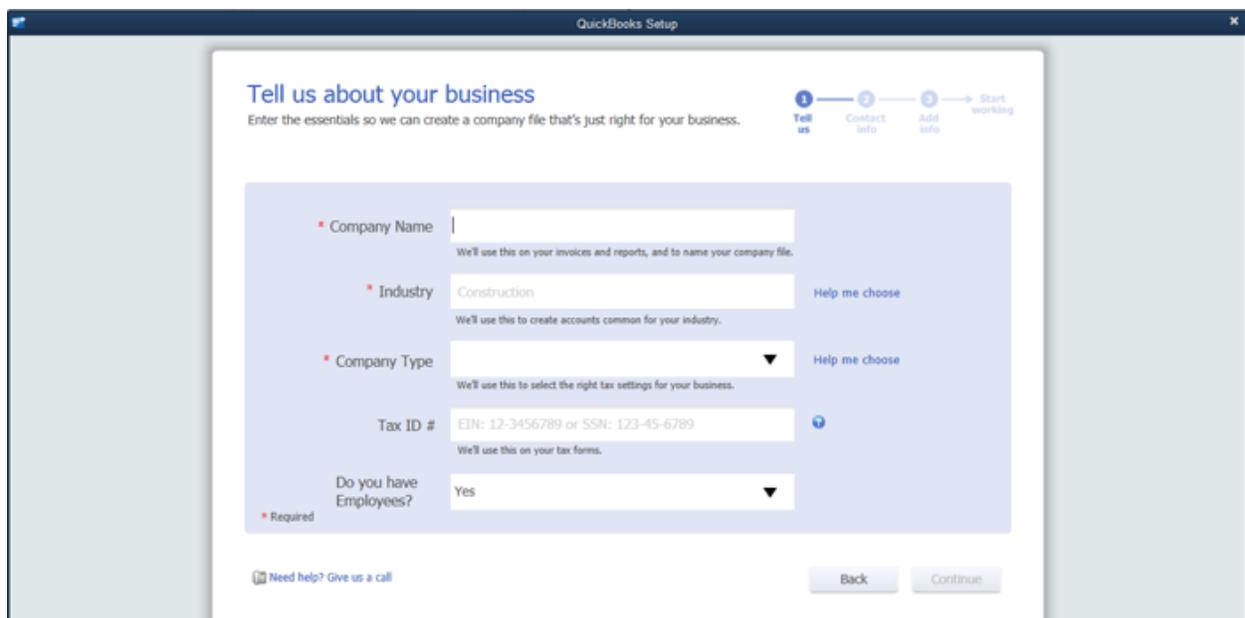
- Create a new blank file in 'QuickBooks®' application. The recovered data from the corrupt files will be restored to this blank file.
- Make sure that this new blank file and 'QuickBooks®' application are closed.
- Make sure that the versions of 'QuickBooks®' application installed on your computer and corrupt 'QuickBooks®' file(s) to be repaired are the same otherwise no repaired data will be restored to the newly created blank file.

# Make a new target QuickBooks® file for recovery

Before starting the repairing process, you need to create a new blank file in QuickBooks®. This new 'QuickBooks®' file is used as target file in which repaired data will be restored after successful completion of repairing process by 'Stellar Phoenix Recovery for QuickBooks® Software'.

**To create new 'QuickBooks®' file, follow these steps:**

- Open 'QuickBooks®' software application.
- Click the 'File' menu and select 'New Company'. 'QuickBooks® Setup' wizard window is displayed.

The image shows a screenshot of the 'QuickBooks Setup' wizard window. The window title is 'QuickBooks Setup'. The main heading is 'Tell us about your business' with a sub-heading 'Enter the essentials so we can create a company file that's just right for your business.' A progress bar at the top right shows three steps: '1 Tell us', '2 Contact info', and '3 Add info', with 'Start working' following. The form contains several fields: 'Company Name' (text input), 'Industry' (dropdown menu with 'Construction' selected), 'Company Type' (dropdown menu), 'Tax ID #' (text input with 'EIN: 12-3456789 or SSN: 123-45-6789' entered), and 'Do you have Employees?' (dropdown menu with 'Yes' selected). There are 'Help me choose' links next to the Industry and Company Type fields. At the bottom left, there is a 'Need help? Give us a call' link. At the bottom right, there are 'Back' and 'Continue' buttons.

- 'Enter your company information' window is displayed.
- Write Company name and other information regarding your company. Click Continue button.
- Select the organization type.
- Select the month that is start of fiscal year of the company.
- Click 'Finish' button. A 'Filename and location' dialog box appears.
- Specify the name and location of the new company file. Click 'Save' button.

The new company file is created and is opened in the 'QuickBooks®' software application. Close this file before starting the repairing process.



## Using the software

'Stellar Phoenix Recovery for QuickBooks® Software' is an easy to use software that makes repairing your corrupt 'QuickBooks®' file quite a simple task.

To start with, select corrupt 'QuickBooks®' file, scan file and before actually repairing file, follow certain prerequisites.

Select QuickBooks® file for recovery

Preview QuickBooks® file before recovery

Repair QuickBooks® file in a new target file

## Select QuickBooks® file for recovery

To repair a 'QuickBooks®' accounting data file using 'Stellar Phoenix Recovery for QuickBooks® Software', you need to select the file.

There are two options to select a file.

1.)

- Launch 'Stellar Phoenix Recovery for QuickBooks® Software'. Click on the 'Select File' button. 'Open' dialog box appears.
- Choose file destination and select the 'QBW' file. Click on the 'Open' button. The file path appears in the 'Selected File Path:' text box.

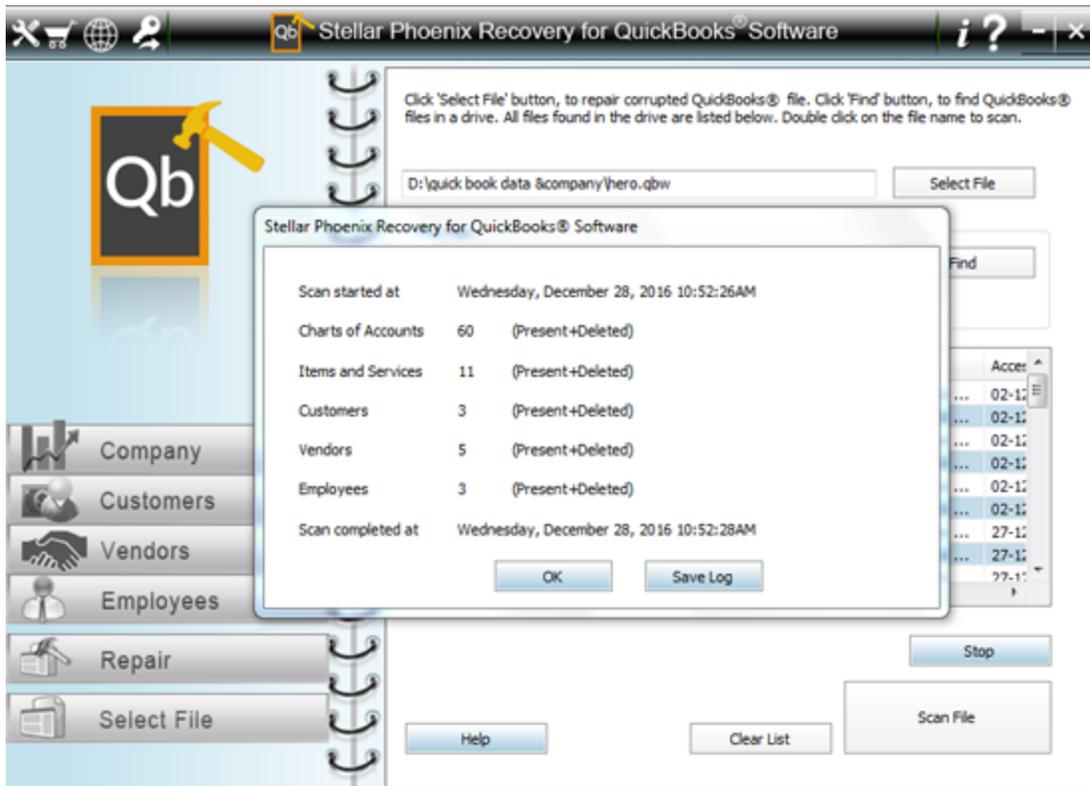
2.) Alternatively:

If the file path is not known in advance, select the file using following steps:

- Select drive in the Look in listbox.
- Check 'Search Subfolders' checkbox to search in the subfolders.
- Click 'Search File(s)' button. The software starts searching for 'QuickBooks®' files in the specified drive and displays list of all the 'QuickBooks®' files found after completion of search operation.



- Single-Click the file to be repaired. The file gets selected and its path appears in the 'Selected File Path:' text box.
- Click 'Scan File' button to start scanning.
- After the scanning process is complete, log generated during the process is displayed:



- Click 'OK' to close the 'Log' window.
- Click 'Save Log' to save 'Scanning Log'.

# Preview

'Stellar Phoenix Recovery for QuickBooks® Software' gives you an option to preview corrupt 'QuickBooks®' file. Preview shows all the data about company, customers, employees, vendors, items and services and all the transactions. The user can preview data in damaged 'QuickBooks®' file and take decision like whether to proceed for further examination of the scanned file or repair the file.

- To preview company data, click 'Company' button. 'Company information' dialog box appears.
- To preview customer data, click 'Customers' button. Customer information window appears.
- To preview vendors data, click 'Vendors' button. Vendors information window appears.
- To preview employees data, click 'Employees' button .
- To preview charts of accounts data, click 'Company' button. Close 'Company information' dialog box.
- To preview items and services data click 'Items & Services' button.

**Note:** *If you have demo version of 'Stellar Phoenix Recovery for QuickBooks®' Software, you can only preview content of corrupt file.*

# Preview Company Information

To preview company information after scanning:

- Close 'Scanning log' window.
- Click 'Company' button in the following 'Preview' interface.



Company details are shown in 'Company Information' dialog box.

Stellar Phoenix Recovery for QuickBooks® Software

Preview 'Company Information', 'Chart of Accounts' and 'Items and Services' by clicking on respective buttons.

Company Information

Contact Information

Company Name: hero

Address: 182/10 phase-2, sushant city, canada, NT

Phone #: 9874561230

Fax #:

E-mail: hero@yahoo.com

Country: CANADA

Web Site: www.hero.parts.in

Legal Information (Appears on payroll tax forms)

Legal Name: hero

Legal Address: 182/10 phase-2, sushant city

City/State/Zip: canada

Legal Country: CANADA

Company Identification

Federal Employer Identification No. (EIN is required for Payroll):

Social Security Number (Used on 1099's if no EIN entered):

Report Information

First month in your:

Fiscal Year: JANUARY Tax Year: JANUARY

I. T. Form Used:

OK Cancel Help

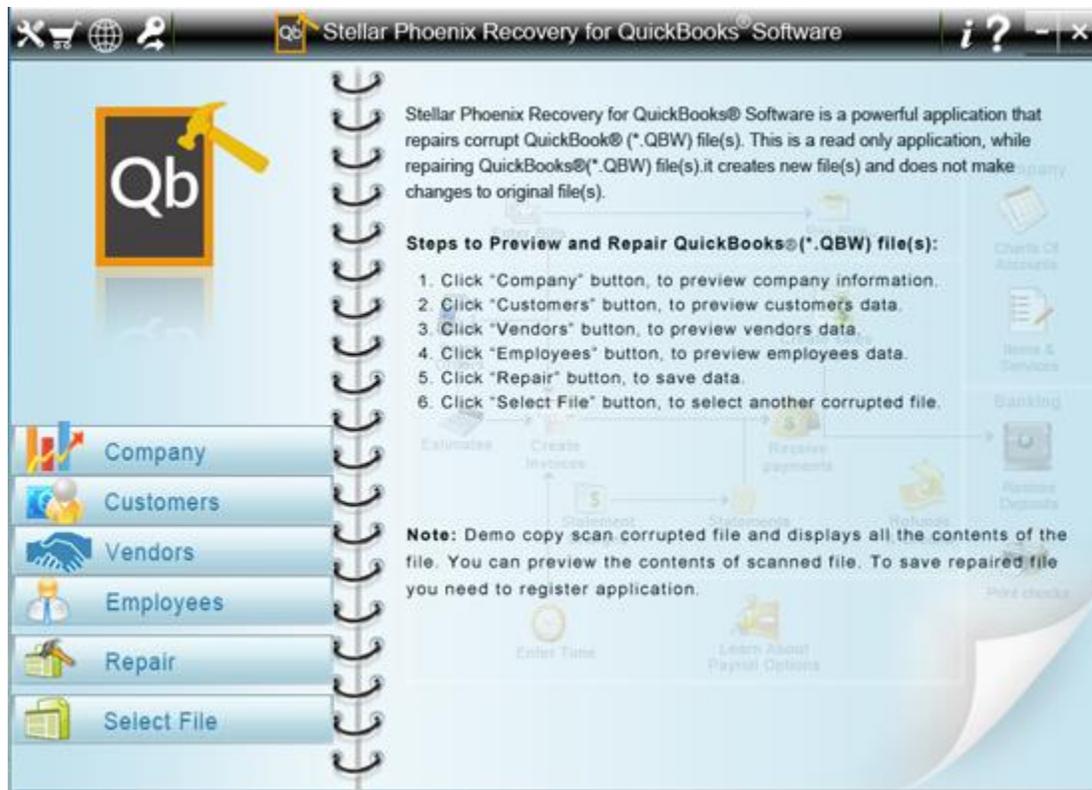
Total 58 Chart of Accounts found.

<< Back

# Preview Customers Information

To preview 'Customers' information after scanning:

- Close 'Scanning log' window. 'Preview' interface will open.
- Click 'Customers' button in this following 'Preview' interface.



- Customer information window appears as shown below:

Stellar Phoenix Recovery for QuickBooks® Software

Customers and jobs

| Name                  | Balance |
|-----------------------|---------|
| 'Cioran, Jason'       | 124.68  |
| 'Bain, Chris'         | 662.41  |
| 'Cash Sales'          | 0       |
| 'Moise, Daniel'       | 1762.31 |
| 'Ko, Adwin'           | 2254.35 |
| 'Downs, Matthew'      | 1977.72 |
| 'Euretig, Rachel'     | 613.25  |
| 'Special'             | 0       |
| 'Road Runners'        | 4311.98 |
| * 'Lis, Scott'        | 381.21  |
| * 'Fler, Diana'       | 597.66  |
| * 'Gibson, Christina' | 502.57  |
| * 'Folsom, Trudie'    | 269.96  |
| * 'Gunes, Burc'       | 0       |
| * 'MacDonald, Tracy'  | 0       |
| 'Team Green'          | 6077    |
| * 'Bentley, Karen'    | 0       |
| * 'Billington, Mary'  | 0       |
| * 'Blitz, Richard'    | 0       |
| * 'Carha, Frank'      | 0       |
| * 'Castleman, Vendy'  | 0       |
| * 'Carpenter, Joe'    | 0       |
| 'Kitchener Blades'    | -390.25 |
| * 'Ho, Gorman'        | 539.91  |

Transactions

|                 |                   |             |                  |
|-----------------|-------------------|-------------|------------------|
| Customer Name   | 'Cioran, Jason'   | Contact     | 'Jason Cioran'   |
| Customer Type   | 'Referral'        | Phone       | '902-9020'       |
| Company Name    |                   | Alt Phone   | '555-4161'       |
| Billing Address | 'Cioran, Jason'   | Fax         | '555-9999'       |
|                 | '57 River Avenue' | Email       |                  |
|                 | 'Montreal, QC'    | Terms       | 'Due on receipt' |
|                 | 'H2E 9V3'         | Price Level | 'Wholesale'      |

| Type             | Num   | Date         | Account              | Amount |
|------------------|-------|--------------|----------------------|--------|
| Invoice          | '1'   | '2024-1-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '19'  | '2024-1-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '46'  | '2024-2-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '70'  | '2024-3-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '108' | '2024-4-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '176' | '2024-5-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '195' | '2024-6-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '214' | '2024-7-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '233' | '2024-8-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '252' | '2024-9-15'  | 'Accounts Receiva... | 78.75  |
| Invoice          | '271' | '2024-10-15' | 'Accounts Receiva... | 78.75  |
| Invoice          | '300' | '2024-12-15' | 'Accounts Receiva... | 52.18  |
| Received Payment | '464' | '2024-1-31'  | 'Undeposited Funds'  | 157.50 |
| Received Payment |       | '2024-3-31'  | 'Undeposited Funds'  | 157.50 |
| Received Payment |       | '2024-4-30'  | 'Undeposited Funds'  | 78.75  |
| Received Payment |       | '2024-10-15' | 'Undeposited Funds'  | 400    |

Total 38 customers found. Total 16 transactions found.

Stop << Back

- Click any customer name in the Name column, to preview the information about that particular customer.
- Click 'Transactions' tab to view the information about the transactions. List of all the transactions type is displayed.

Stellar Phoenix Recovery for QuickBooks® Software

Customers and jobs Transactions

| Customer | Num | Date         | Account              | Amount |
|----------|-----|--------------|----------------------|--------|
| James'   |     | '2016-11-28' | 'Accounts Receiva... | 120000 |
| bond'    |     | '2016-11-28' | 'Accounts Receiva... | 120000 |
| hallet'  |     | '2016-11-28' | 'Accounts Receiva... | 120000 |
| bond'    | '1' | '2016-11-28' | 'Accounts Receiva... | 7000   |
| bond'    | '2' | '2016-11-28' | 'Accounts Receiva... | 10000  |
| bond'    | '3' | '2016-11-28' | 'Accounts Receiva... | 8000   |
| bond'    | '4' | '2016-11-28' | 'Accounts Receiva... | 10000  |
| bond'    | '5' | '2016-11-28' | 'Accounts Receiva... | 14000  |
| bond'    | '6' | '2016-11-28' | 'Accounts Receiva... | 20000  |

Estimates  
Sales Orders  
Invoice  
Statement Charges  
Sale Receipt  
Receive Payment  
Credit Memos  
Refunds

Total 3 customers found. Total 9 transactions found.

Stop << Back

- Click any transaction name in the transactions list to preview the information about that particular transaction category.
- Click 'Back' button to go back to main 'Preview' window.

# Preview Employees information

To preview 'Employees' information, follow these steps:

- Close scanning log window. Preview window is displayed.
- Click 'Employees' button. Employee information is displayed in the preview window. Employees tab is active by default.

The screenshot displays the Stellar Phoenix Recovery for QuickBooks Software interface. It features a top navigation bar with icons for home, search, and help, and a title bar with the software name and window controls. The main area is divided into two tabs: 'Employees' and 'Transactions'. The 'Employees' tab is active, showing a list of employees with columns for Name and Employee id. The 'Transactions' tab is also visible, showing a list of transactions with columns for Type, Date, Memo, Account, and Amount. Below the lists, there are summary statistics and navigation buttons.

| Name               | Employee id |
|--------------------|-------------|
| Lynette Farriot    | 4           |
| Jacque Hudspet     | 45          |
| Christiane Spenard | 46          |
| Rob deMontarnal    | 47          |
| Kyle Kilat         | 48          |

| Type     | Date         | Memo | Account    | Amount  |
|----------|--------------|------|------------|---------|
| Paycheck | '2020-1-31'  |      | 'Chequing' | 4198.47 |
| Paycheck | '2020-2-28'  |      | 'Chequing' | 3293.32 |
| Paycheck | '2020-3-31'  |      | 'Chequing' | 3293.32 |
| Paycheck | '2020-4-30'  |      | 'Chequing' | 3457.33 |
| Paycheck | '2020-5-31'  |      | 'Chequing' | 3597.49 |
| Paycheck | '2020-6-30'  |      | 'Chequing' | 3597.49 |
| Paycheck | '2020-7-31'  |      | 'Chequing' | 3841.66 |
| Paycheck | '2020-8-31'  |      | 'Chequing' | 3887.07 |
| Paycheck | '2020-9-30'  |      | 'Chequing' | 3887.07 |
| Paycheck | '2020-10-31' |      | 'Chequing' | 3887.07 |
| Paycheck | '2020-11-30' |      | 'Chequing' | 3887.07 |

Total 5 employees found. Total 11 transactions found.

Buttons: Stop, << Back

- Click any employee name in the Name column, to preview information about that particular employee.
- Click 'Transactions' tab to view information about the transactions. List of all transactions type is displayed.
- Click on any transaction name in transactions list to preview information about that particular transaction type.

Stellar Phoenix Recovery for QuickBooks® Software

| Employees | Transactions | Name               | Num | Date        | Account    | Amount  |
|-----------|--------------|--------------------|-----|-------------|------------|---------|
|           |              | Lynette Farriot    | '5  | '2020-1-31' | 'Chequing' | 4198.47 |
|           |              | Kyle Klat          | '6  | '2020-1-31' | 'Chequing' | 3307.16 |
|           |              | Christiane Spenard | '7  | '2020-1-31' | 'Chequing' | 3287.16 |
|           |              | Rob deMontarnal    | '8  | '2020-1-31' | 'Chequing' | 4417.65 |
|           |              | Jacque Hudspet     | '9  | '2020-1-31' | 'Chequing' | 3913.88 |
|           |              | Lynette Farriot    | '43 | '2020-2-28' | 'Chequing' | 3293.32 |
|           |              | Kyle Klat          | '44 | '2020-2-28' | 'Chequing' | 2435.31 |
|           |              | Christiane Spenard | '45 | '2020-2-28' | 'Chequing' | 2607.31 |
|           |              | Rob deMontarnal    | '46 | '2020-2-28' | 'Chequing' | 3478.32 |
|           |              | Jacque Hudspet     | '47 | '2020-2-28' | 'Chequing' | 3058.33 |
|           |              | Lynette Farriot    | '48 | '2020-3-31' | 'Chequing' | 3293.32 |
|           |              | Kyle Klat          | '49 | '2020-3-31' | 'Chequing' | 2435.31 |
|           |              | Christiane Spenard | '50 | '2020-3-31' | 'Chequing' | 2415.31 |
|           |              | Rob deMontarnal    | '51 | '2020-3-31' | 'Chequing' | 3478.32 |
|           |              | Jacque Hudspet     | '52 | '2020-3-31' | 'Chequing' | 3058.33 |
|           |              | Lynette Farriot    | '53 | '2020-4-30' | 'Chequing' | 3457.33 |
|           |              | Kyle Klat          | '54 | '2020-4-30' | 'Chequing' | 2531.31 |
|           |              | Christiane Spenard | '55 | '2020-4-30' | 'Chequing' | 2415.31 |
|           |              | Rob deMontarnal    | '56 | '2020-4-30' | 'Chequing' | 3712.32 |
|           |              | Jacque Hudspet     | '57 | '2020-4-30' | 'Chequing' | 3152.32 |
|           |              | Lynette Farriot    | '58 | '2020-5-31' | 'Chequing' | 3597.49 |
|           |              | Kyle Klat          | '59 | '2020-5-31' | 'Chequing' | 2722.11 |
|           |              | Christiane Spenard | '60 | '2020-5-31' | 'Chequing' | 2500.11 |
|           |              | Rob deMontarnal    | '61 | '2020-5-31' | 'Chequing' | 3803.32 |
|           |              | Jacque Hudspet     | '62 | '2020-5-31' | 'Chequing' | 3341.66 |
|           |              | Lynette Farriot    | '76 | '2020-6-30' | 'Chequing' | 3597.49 |
|           |              | Kyle Klat          | '77 | '2020-6-30' | 'Chequing' | 2539.24 |

Total 5 employees found. Total 55 transactions found.

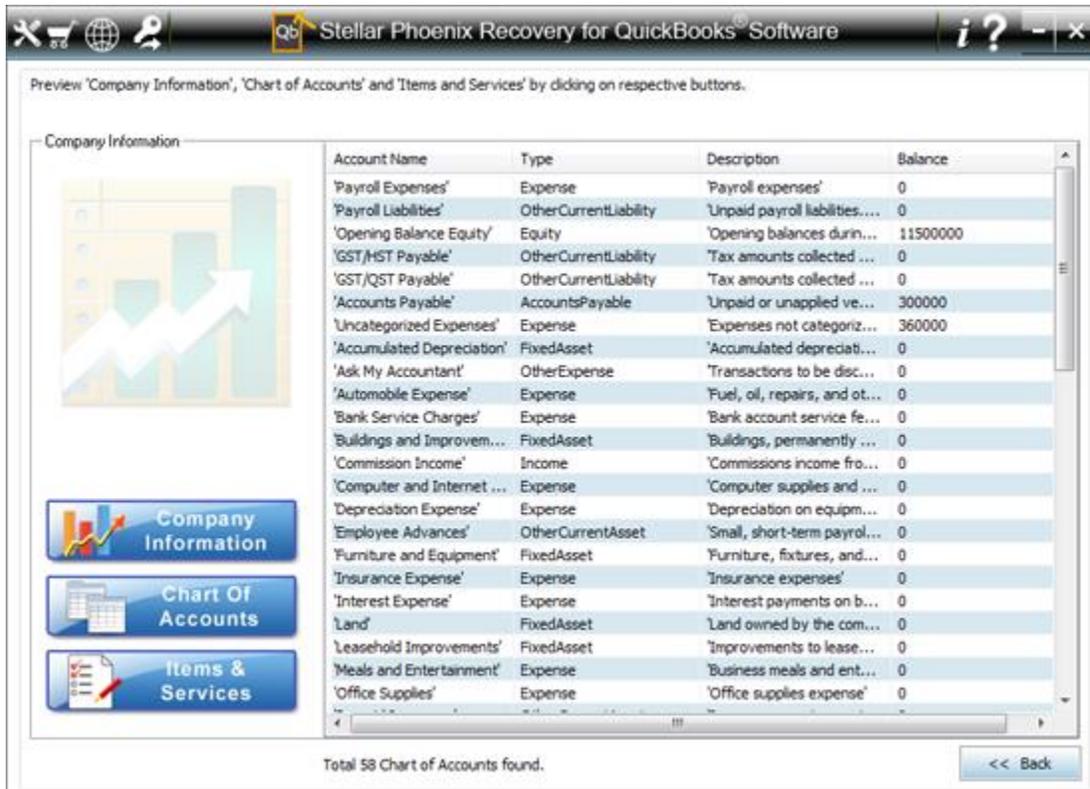
Stop << Back

- Click 'Back' button to go back to main 'Preview' window.

# Preview Chart of Accounts

To preview the chart of accounts information, follow these steps:

- Close 'Scanning log' window. Preview window is displayed.
- Click 'Company' button. 'Company Information' dialog box appears.
- Close 'Company Information' dialog box.
- 'Chart of Accounts' information is opened in preview window by default and 'Chart of Accounts' button is disabled. To enable it, click 'Company Information' or 'Items & Services' button.



- Click 'Back' button to go back to main 'Preview' window.

# Preview Items and Services

To preview items and services information, follow these steps:

- Close 'Scanning log' window to see 'Preview' window.
- Click 'Company' button. Company Information dialog box appears.
- Close 'Company Information' dialog box.
- Click 'Items & Services' button. 'Items and Services' information is displayed in the preview window.

The screenshot shows the 'Stellar Phoenix Recovery for QuickBooks® Software' interface. The main window displays a preview of 'Company Information', 'Chart of Accounts', and 'Items and Services'. The 'Items & Services' section is active, showing a table with the following data:

| Item Name               | Description                | Type               | Price |
|-------------------------|----------------------------|--------------------|-------|
| 'GST'                   | 'GST on sales'             | Sales Tax Item     | 5%    |
| 'GST Zero Rated'        | 'GST on Zero Rated sales'  | Sales Tax Item     | 0%    |
| 'GST Adjustments'       | 'GST Adjustments on sales' | Sales Tax Item     | 0     |
| 'GST (ITC)'             | 'GST on purchases (Inpu... | Sales Tax Item     | 5%    |
| 'GST (ITC) Zero Rated'  | 'GST on Zero Rated purc... | Sales Tax Item     | 0%    |
| 'GST (ITC) Adjustments' | 'GST Adjustments on pu...  | Sales Tax Item     | 0     |
| 'GST Instalments'       | 'GST Instalments and ne... | Sales Tax Item     | 0     |
| 'hero 2MR'              | '200cc'                    | Non inventory Part | 10000 |
| 'hero 100cc'            | '100cc'                    | Non inventory Part | 7000  |
| 'hero 150 cc'           | '150cc'                    | Non inventory Part | 10000 |
| 'hero honda'            | '125cc'                    | Non inventory Part | 8000  |

At the bottom of the window, it states 'Total 11 Items & Services found.' and there is a '<< Back' button.

- Click 'Back' button to go back to main 'Preview' window.

# Preview Vendors information

To preview 'Vendors' information, follow these steps:

- Close scanning log window. Preview window is displayed.
- Click 'Vendors' button. Vendor information is displayed. 'Vendors' tab is active by default.

The screenshot displays the Stellar Phoenix Recovery for QuickBooks Software interface. It is divided into two main sections: 'Vendors' and 'Transactions'.

**Vendors Section:**

| Name                  | Balance |
|-----------------------|---------|
| 'Receiver General'    | 0       |
| 'Ministère du Revenu' | 0       |
| 'bean'                | 100000  |
| 'john'                | 100000  |
| 'stark'               | 100000  |

**Transactions Section:**

| Type           | Num     | Date         | Account            | Amount     |
|----------------|---------|--------------|--------------------|------------|
| Check          |         | '2016-11-28' | 'jack'             | -8000.00   |
| Bill           |         | '2016-11-28' | 'Accounts Payable' | -120000.00 |
| Bill           | '14522' | '2016-11-28' | 'Accounts Payable' | -7000.00   |
| Bill           | '1455'  | '2016-11-28' | 'Accounts Payable' | -10000.00  |
| Bill           | '47255' | '2016-11-28' | 'Accounts Payable' | -10000.00  |
| Bill Pmt-Check |         | '2016-11-28' | 'jack'             | -7000.00   |
| Bill Pmt-Check |         | '2016-11-28' | 'jack'             | -10000.00  |
| Bill Pmt-Check |         | '2016-11-28' | 'jack'             | -10000.00  |
| Bill Pmt-Check |         | '2016-11-28' | 'jack'             | -10000.00  |
| Bill Pmt-Check |         | '2016-11-28' | 'jack'             | -10000.00  |

At the bottom of the window, it shows 'Total 5 vendors found.' and 'Total 10 transactions found.' There are 'Stop' and '<< Back' buttons.

- Click any vendor name in the 'Name' column, to preview the information about that particular vendor.
- Click 'Transactions' tab to view the information about the transactions. List of all the transactions type is displayed.
- Click on any transaction name in the transactions list to preview the information about that particular transaction type.

Stellar Phoenix Recovery for QuickBooks® Software

| Vendors               | Transactions | Vendor  | Num | Date         | Account | Amount   |
|-----------------------|--------------|---------|-----|--------------|---------|----------|
|                       |              | 'stark' |     | '2016-11-28' | 'jack'  | 8000.00  |
|                       |              | 'stark' |     | '2016-11-28' | 'jack'  | 10000.00 |
| Purchase Orders       |              | 'stark' |     | '2016-11-28' | 'jack'  | 10000.00 |
| Item Receipt          |              | 'bean'  |     | '2016-11-28' | 'jack'  | 25000.00 |
| Bills                 |              | 'bean'  |     | '2016-11-28' | 'jack'  | 7000.00  |
| Bill Payments         |              | 'bean'  |     | '2016-11-28' | 'jack'  | 10000.00 |
| Checks                |              | 'bean'  |     | '2016-11-28' | 'jack'  | 10000.00 |
| Credit Card Activibes |              | 'bean'  |     | '2016-11-28' | 'jack'  | 8000.00  |
| Sales Tax Payments    |              | 'bean'  |     | '2016-11-28' | 'jack'  | 10000.00 |
|                       |              | 'bean'  |     | '2016-11-28' | 'jack'  | 10000.00 |
|                       |              | 'john'  |     | '2016-11-28' | 'jack'  | 7000.00  |
|                       |              | 'john'  |     | '2016-11-28' | 'jack'  | 10000.00 |
|                       |              | 'john'  |     | '2016-11-28' | 'jack'  | 10000.00 |
|                       |              | 'john'  |     | '2016-11-28' | 'jack'  | 10000.00 |
|                       |              | 'john'  |     | '2016-11-28' | 'jack'  | 10000.00 |

Total 5 vendors found. Total 14 transactions found.

Stop << Back

- Click 'Back' button to go back to main 'Preview' window.

# Repair QuickBooks® file in a new target file

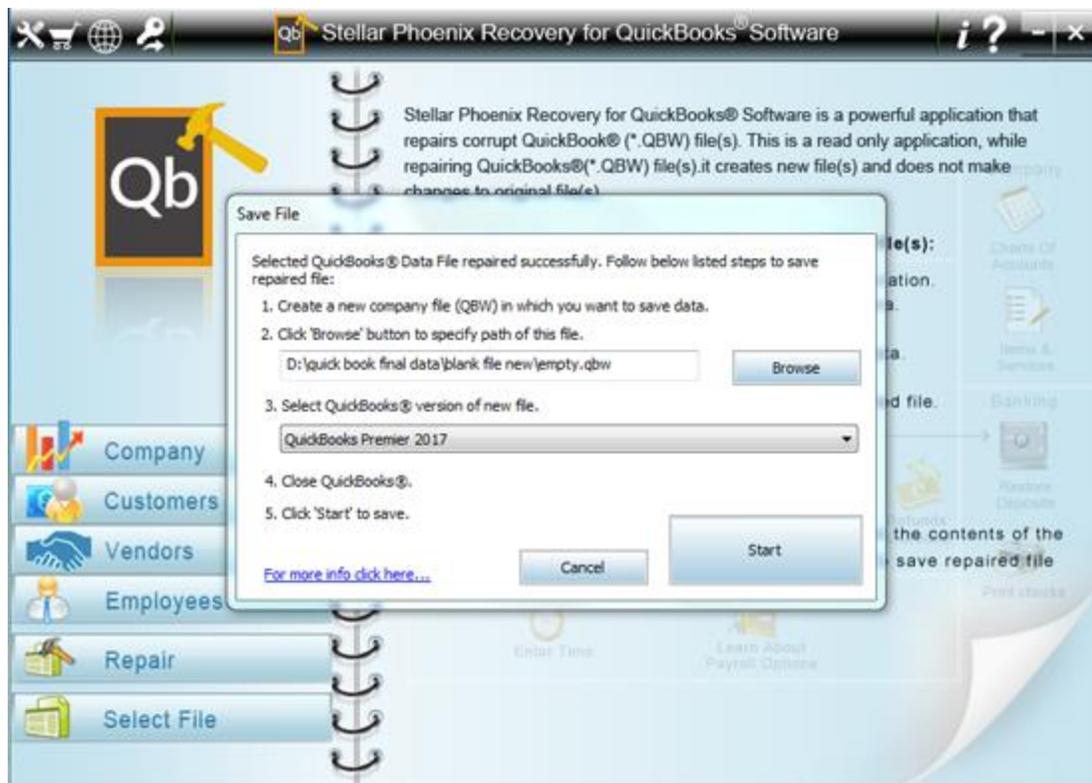
After scanning corrupt 'QuickBooks®' file, you can preview data in file.

## Before starting the repairing process:

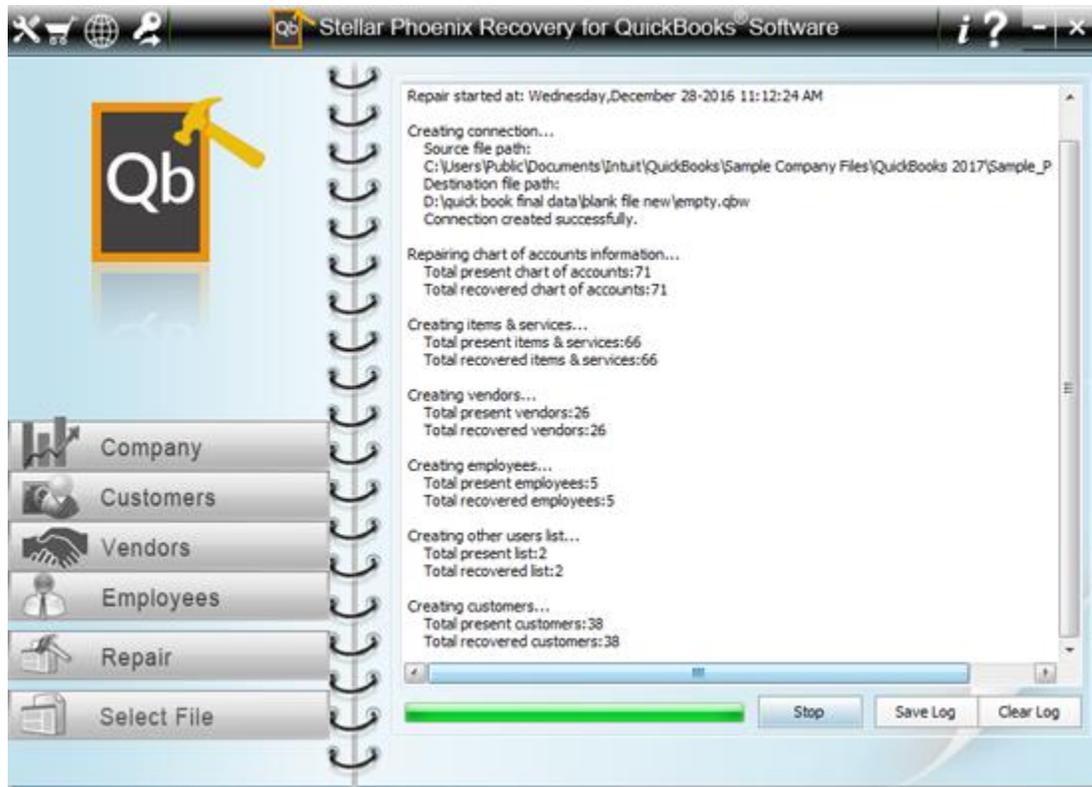
- Create a new 'QuickBooks®' file in the 'QuickBooks®' application.
- Close 'QuickBooks®' application.

## To repair the file, follow these steps:

- Click 'Repair' button. 'Save As' dialog box is displayed. Note that you can save the repaired file only through a registered version of the software.
- Click 'Browse' button and locate destination of this newly created blank QuickBooks® file in the dialog box. Its path will be displayed in the space provided below 'Browse' button. Repaired data will be saved in this file.
- Select 'QuickBooks®' version for the newly created file from drop down listbox.



- Click 'Start' button. The following log window shows progress of repairing process and repaired data information as the process continues.



- The [log file](#) created during repairing process can be saved at a specified location. Click 'Clear Log' button to clear log window.
- A message box appears on successful completion of the process.



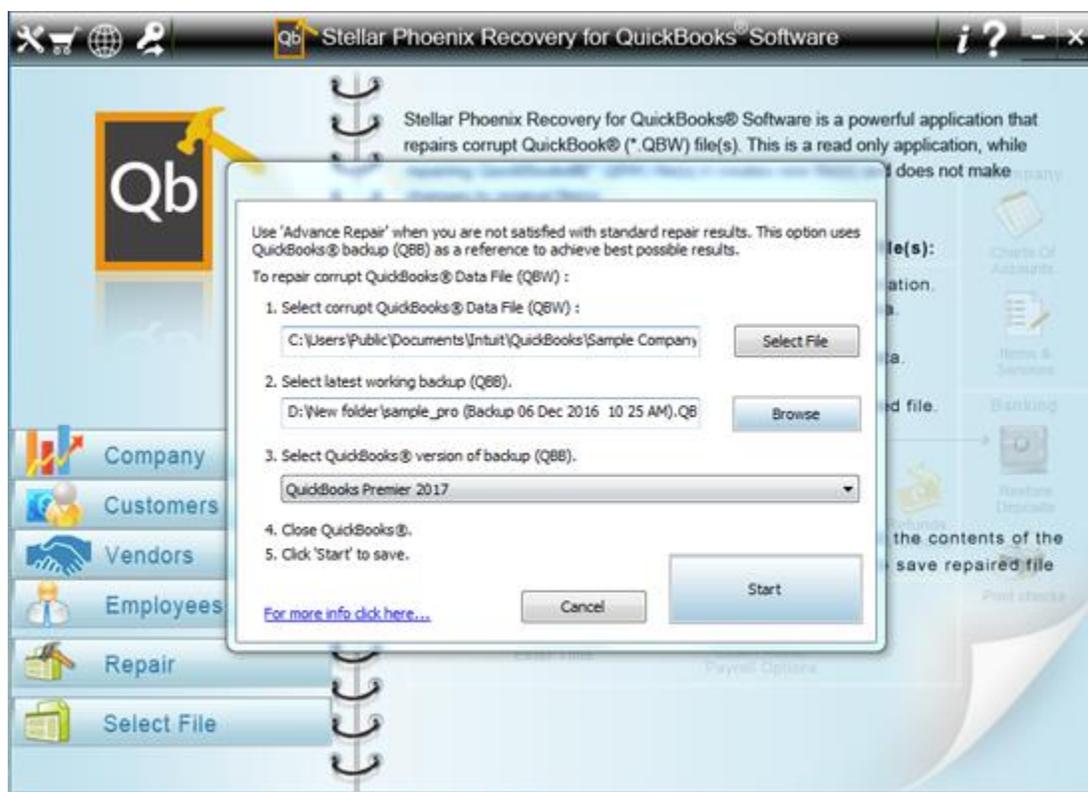
After recovery, you need to Use the templates.

## Advance Repair QuickBooks® file in a new target file

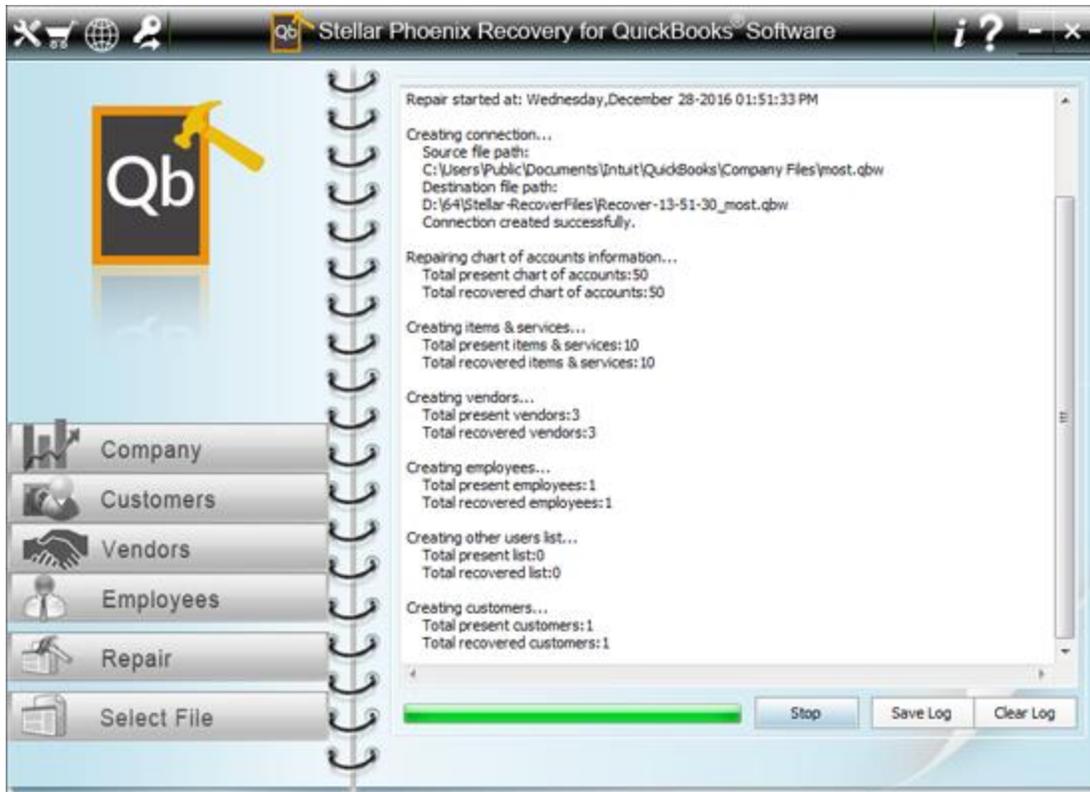
In case you are not satisfied with the repair results, you can use Advance Repair option. This option uses QuickBooks® backup as a reference in addition to the data file for the repairing process.

To repair the file, follow these steps:

- Click 'Advance Repair' button. A dialog box is displayed. Note that you can save the repaired file only through a registered version of the software.
- Click 'Select' button to select the corrupt QuickBooks® file for repairing.
- Click 'Browse' button and locate destination of latest working QuickBooks® backup.
- Select 'QuickBooks®' version for the newly created file from drop down listbox.



- Click 'Start' button. The following log window shows progress of repairing process and repaired data information as the process continues.



- The log file created during repairing process can be saved at a specified location. Click 'Clear Log' button to clear log window.
- A message box appears on successful completion of the process.



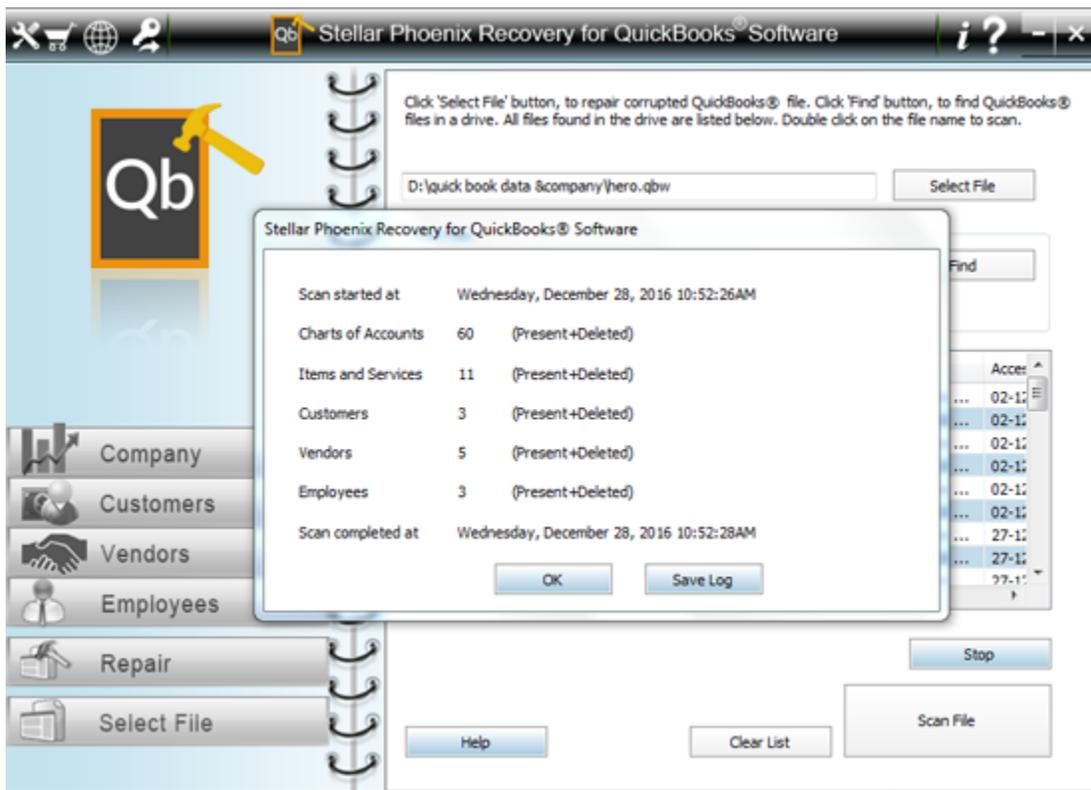
After recovery, you need to Use the templates.

# Log

'Stellar Phoenix Recovery for QuickBooks® Software' saves all activities in a log file at a location specified by user. Log file helps user keep track of total number of different items present in source 'QBW' file and number of items recovered in target 'QBW' file.

**There are two kinds of log files generated in 'Stellar Phoenix Recovery for QuickBooks® Software':**

- Scanning log: This log is created when the software scans corrupt 'QBW' files.



- Repairing log: This log is generated during repairing process.



Both kinds of log files are viewed in the preview window and can be saved at a specified location.

If we repair another 'QBW' file, the log of that repair process is concatenated to the previous log. The new log is written below the previous log.

**Note:** You can clear only 'Repairing log'.

# Frequently Asked Questions

## **1. What is QuickBooks®?**

'QuickBooks®' is an accounting software used by business organizations for business write-up, financial reporting, and bookkeeping. 'QuickBooks®' helps in managing inventory, track expenditure, create invoices, balance ledgers, and manage employee payrolls. 'QuickBooks®' stores company information and data in 'QBW' files. Therefore this file contains all the information about company, customers, vendors and employees.

## **2. What type of files can be recovered by 'Stellar Phoenix Recovery for QuickBooks® Software'?**

Only \*.QBW can be recovered by 'Stellar Phoenix Recovery for QuickBooks® Software'.

## **3. Will the recovery software make changes to my original file?**

No. The software saves the repaired data in a new separate target file. The corrupt file is only read by the recovery software.

## **4. How to know whether the software will be able to recover my files or not?**

To know whether the software will be able to recover your corrupt 'QuickBooks®' file or not, please try the demo version of the software. Scan your file using 'Stellar Phoenix Recovery for QuickBooks® Software' and preview the results for your satisfaction.

## **5. Can 'Stellar Phoenix Recovery for QuickBooks® Software' recover my deleted QuickBooks® files?**

No.

## **6. What does [Present+ Deleted] mean in Scanning Log?**

The software can not discriminate between existing and deleted data. During the scanning process, even deleted entries are taken into consideration, so it is represented by [Present+ Deleted].

## **7. How to order my copy of 'Stellar Phoenix Recovery for QuickBooks® Software'?**

You can order the software online. Visit How To Order page of this help.

## **8. How to get technical help?**

Visit Technical Support page of this help to know how to get technical help.

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# About Stellar

Stellar Information Technology Private Limited is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

## **Product line:**

### **Data Recovery**

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

### **File Recovery**

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

### **E-mail Recovery**

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

### **Data Protection**

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

### **Data Sanitization**

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit [www.stellarinfo.com](http://www.stellarinfo.com)