



Stellar Phoenix JPEG Repair 4.5

User Guide

Overview

Stellar Phoenix JPEG Repair offers a complete solution for repairing corrupted photographs and image files having JPG or JPEG extension. It can repair JPEG files that are stored in hard disk of computer, memory card or any other storage media.

What's new in this version:

- New and Enhanced GUI.

Key Features:

- Repairs corrupted photographs and image files.
- Extracts thumbnails existing within the files.
- Preview repaired image files before saving them.
- Supports Windows 10 / 8.1 / 8 / 7 / Vista and XP.

Installation Procedure

Before beginning installation, make sure that the computer meets minimum system requirements.

Minimum System Requirements

- **Processor** : Pentium Class
- **Operating System** : Windows 10/ 8.1 / 8 / 7 / Vista and XP
- **Memory** : 1 GB RAM
- **Hard Disk** : 50 MB of Free Space

To install the software, follow the steps:

1. Double-click '**StellarPhoenixJPEGRepair.exe**'. A setup dialog box is displayed.
2. Click '**Next**' to continue. '*License Agreement*' dialog box is displayed.
3. Select '**I accept the agreement**' option. Click '**Next**' to continue.
4. Specify location where installation files are to be stored. Click '**Next**' to continue.
5. Select the folder where files are to be stored. A default folder is suggested in '*Select Start Menu Folder*' box. Click on '**Browse**' to select a different location. Click '**Next**'.
6. In '*Select Additional Tasks*' dialog box, choose the check box as per your choice. Click '**Next**'.
7. Review entries. Click '**Back**' if you want to make any changes. Click '**Install**' to start installation. The Installing screen shows the installation process.
8. After completion of installation process, '*Completing the Stellar Phoenix JPEG Repair Setup Wizard*' screen opens. Click '**Finish**'.

Note: Clear Launch **Stellar Phoenix JPEG Repair** check box to prevent the software from launching automatically.

Launching the Software

To launch Stellar Phoenix JPEG Repair in Windows 10:

- Click Start icon -> All apps -> **Stellar Phoenix JPEG Repair** -> **Stellar Phoenix JPEG Repair**
Or,
- Double click **Stellar Phoenix JPEG Repair** icon on the desktop. Or,
- Click **Stellar Phoenix JPEG Repair** tile on the home screen.

To launch Stellar Phoenix JPEG Repair in Windows 8.1 / 8:

- Click **Stellar Phoenix JPEG Repair** tile on the home screen.

Or,

- Double click **Stellar Phoenix JPEG Repair** icon on the desktop.

To launch Stellar Phoenix JPEG Repair in Windows 7 / Vista / XP:

- Click Start -> Programs -> **Stellar Phoenix JPEG Repair** -> **Stellar Phoenix JPEG Repair**.

Or,

- Double click **Stellar Phoenix JPEG Repair** icon on the desktop.

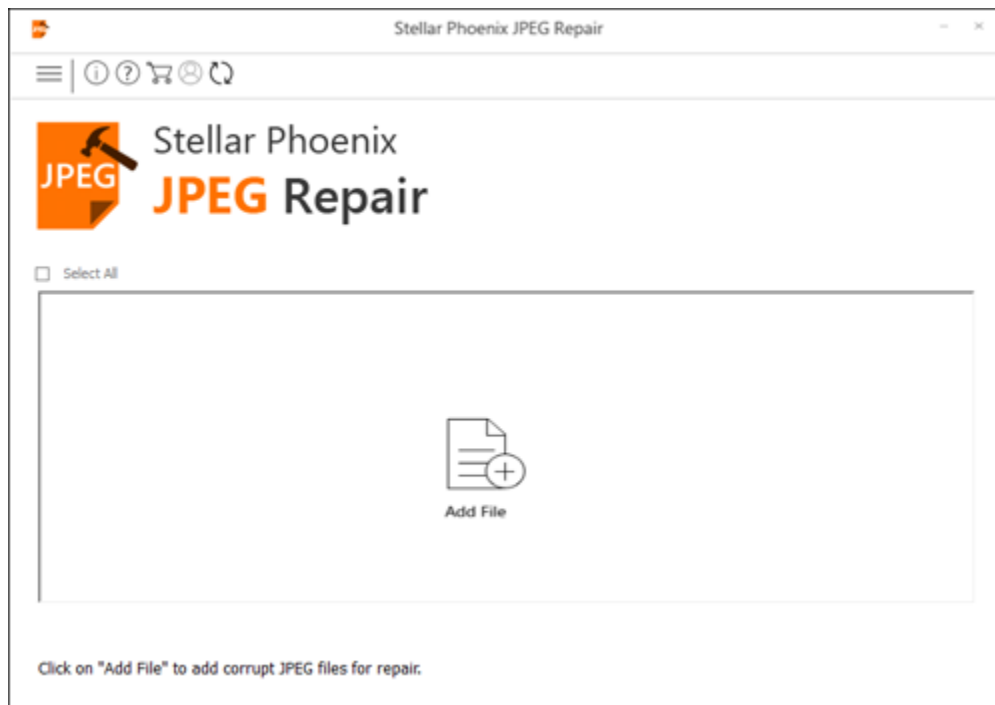
Or,

- Click **Stellar Phoenix JPEG Repair** icon in Quick Launch.

User Interface

Stellar Phoenix JPEG Repair software has a very easy to use Graphical User Interface. The user interface contains features required for the repairing process.

After launching the software, you will see the main user interface as shown below:



The user interface contains Buttons that let you access various features of the software with ease.

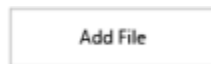
Buttons



Add File

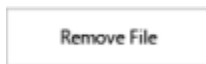
Add File

When you click this option, '**Select one or more files to open**' window appears from where you can locate and select desired JPEG /JPG file(s) to be repaired. All the selected files will be listed in the application.



Add File






When you click this option, '**Select one or more files to open**' window appears from where you can locate and select desired JPEG /JPG file(s) to be repaired. All the selected files will be listed in the application. By default, check boxes for all the selected files are checked. Uncheck the files that are not required.




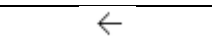


Remove File

Use it to remove selected file from the list.

Other Button Options


	Help Click this button to open user help guide.
	Register Click this button to register the software after purchasing.
	About Click this button to read information about Stellar Phoenix JPEG Repair .
	Update Click this button to check for both, major and minor updates for the software.
	Buy Click this button to buy Stellar Phoenix JPEG Repair online.

	Stop Click this button to abort the repairing process.
	Repair This button starts the repairing process.
	Save This button is used to save the repaired file.
<input checked="" type="checkbox"/> Select All	Select All Use this option to select or deselect all the listed files.
<input type="checkbox"/> Show Thumbnail <input checked="" type="checkbox"/> Hide Thumbnail	Hide/Show Thumbnail Use this option to hide or show thumbnails of the JPEG files.
	Back Click this button anytime to move to previous screen.

Ordering the Software

Order Stellar Phoenix JPEG Repair

The software can be purchased online. For price details and to place an order, click [here](#).

Alternatively, if you are using the demo version, you can click **Buy Online**  icon from the main interface screen.

Registering the Software


Once the order is confirmed, a pre-paid registration key will be sent through e-mail, which would be required to register the tool.


On confirmation of order, a pre-paid serial number is sent to you through e-mail. This serial number will be required to register the software.

Register Stellar Phoenix JPEG Repair

After receiving the **Registration Key**, **Stellar Phoenix JPEG Repair** can be registered.

To register the software:

1. Run demo version of **Stellar Phoenix JPEG Repair**.
2. Click **Register**  icon from the main interface.
3. A **Register** dialog prompts as illustrated below:

A screenshot of a Windows-style dialog box titled "Register". On the left side of the dialog is a circular icon containing a stylized person. To the right of the icon, the text "Enter the registration name and key below, exactly as given to you." is displayed. Below this text are two input fields: the first is labeled "Name" and the second is labeled "Key". At the bottom right of the dialog are two buttons: "Cancel" and "OK".

Register

Enter the registration name and key below, exactly as given to you.

Name

Key


Cancel OK

4. Type **Name** and **Key**.
5. Click **OK**.

Updating the Software

Stellar releases periodical software updates for **Stellar Phoenix JPEG Repair** software. You can update the software to keep it up-to-date. These updates can add a new functionality, feature, service, or any other information that can improve the software. Update option of the application is capable of checking for latest updates. This will check for both latest minor and major versions available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version of the software cannot be updated.

To update Stellar Phoenix JPEG Repair:

- Click **Update**  icon from the main interface.
- **Stellar Phoenix Update Wizard** window opens. Click **Next**. The wizard will search for latest updates, and if it finds any new updates, a window will pop up indicating its availability.
- Click **Next** and the software will download the files from the update server. When the process is complete, the software will upgrade to the latest version.

Live Update may not happen due to following reasons:

- Internet connection failure
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Note: If a major version is available, you need to purchase the software in order to upgrade it.

Stellar Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section at <http://www.stellarinfo.com/support/>

For **price details** and to **place the order**, click <http://www.stellarinfo.com/file-repair/buy-jpeg-repair.php>

Chat Live with an **Online technician** at <http://www.stellarinfo.com>

Search in our extensive **Knowledgebase** at <http://www.stellarinfo.com/support/kb/>

Submit enquiry at <http://www.stellarinfo.com/support/enquiry.php>

E-mail to Stellar Support at support@stellarinfo.com

Support Helpline

Monday to Friday [24 Hrs. a day]

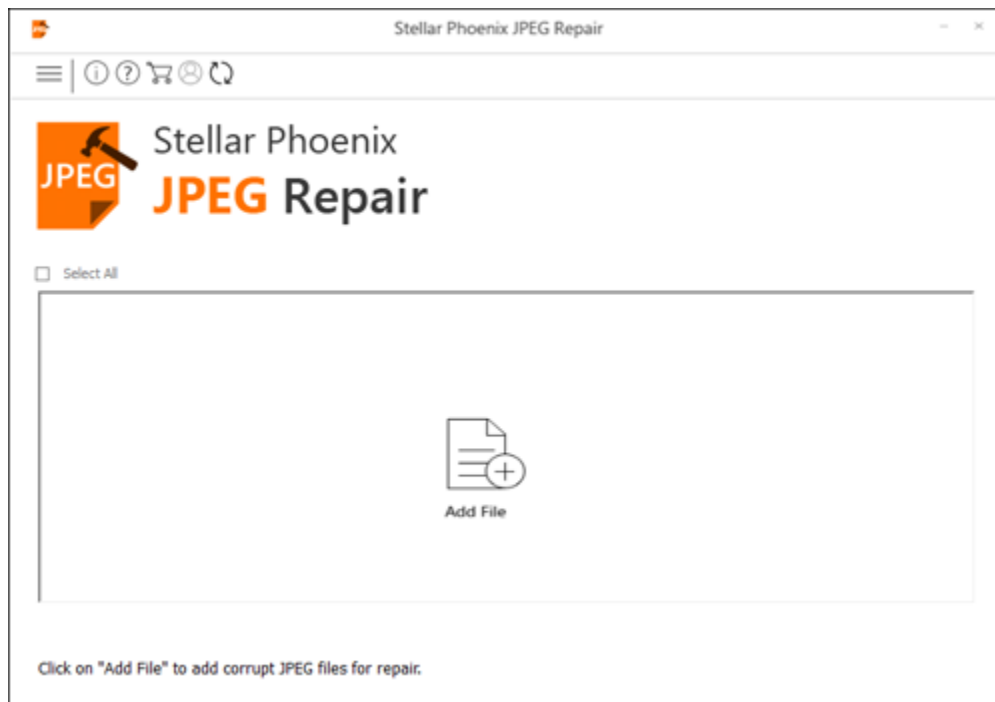
USA (Tollfree- Pre Sales Queries)	+1-877-778-6087
USA (Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280-149-899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-4326777
Email Orders	orders@stellarinfo.com

Add JPEG Files

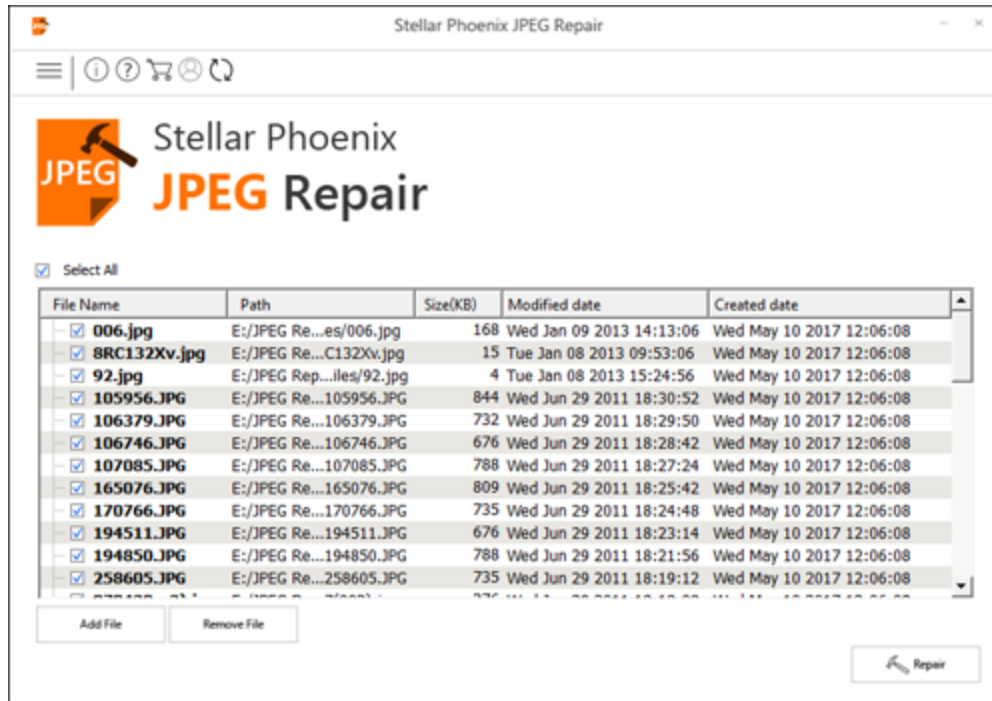
Stellar Phoenix JPEG Repair repairs corrupt and damaged JPEG files and allows you to save them at a location of your choice. You can repair individual or multiple files by using **Stellar Phoenix JPEG Repair**. Using the 'Add File' option you can add a single or multiple files for repair.

To repair JPEG files, follow the steps given below:

1. Run **Stellar Phoenix JPEG Repair** software.



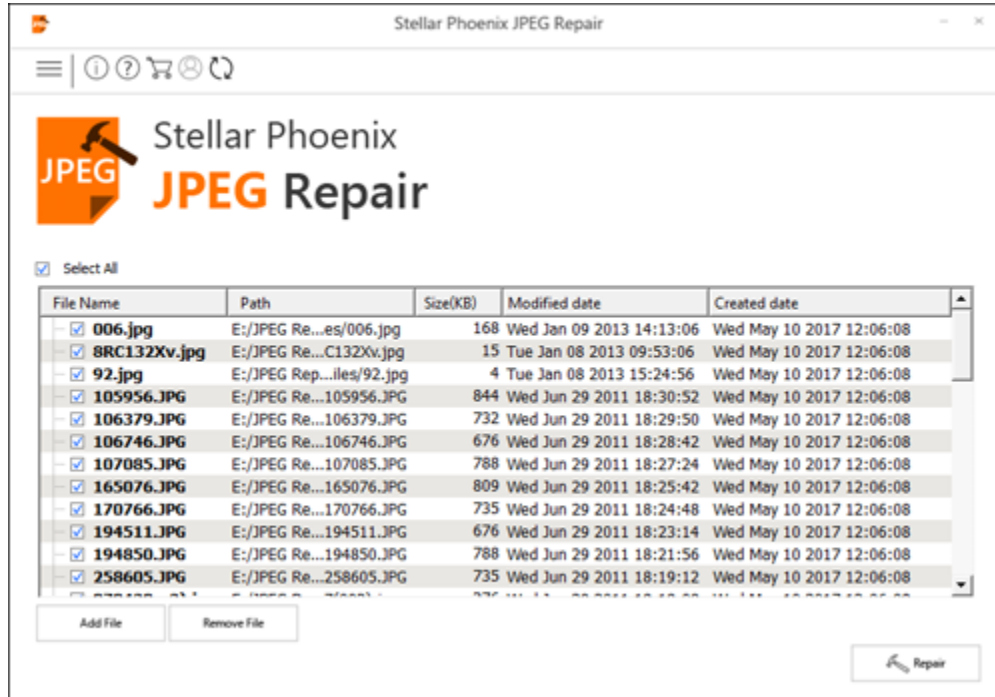
2. On the main user interface, Click **Add File** button.
3. **Select one or more files to open** dialog appears. Choose the location from where you want to select the **JPEG** file. Click **Open** button.
4. The selected files are displayed as shown below.



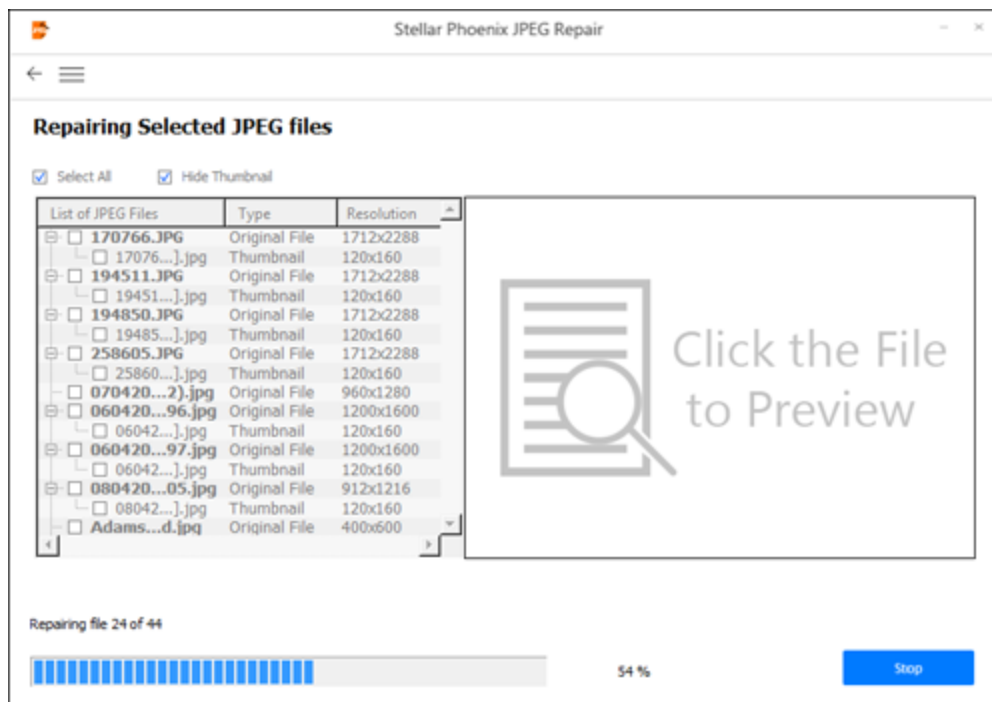
Repair JPEG Files

After adding the files for repair, you get a window as shown below.

1. Run **Stellar Phoenix JPEG Repair**.
2. In the *Select JPEG Files* screen, use Add File or Remove File button to add/remove JPEG files in the list.



3. In the list, check files that are to be repaired. You can use ☒ Select All to select/unselect all files.
4. Click **Repair** to start the repairing process.



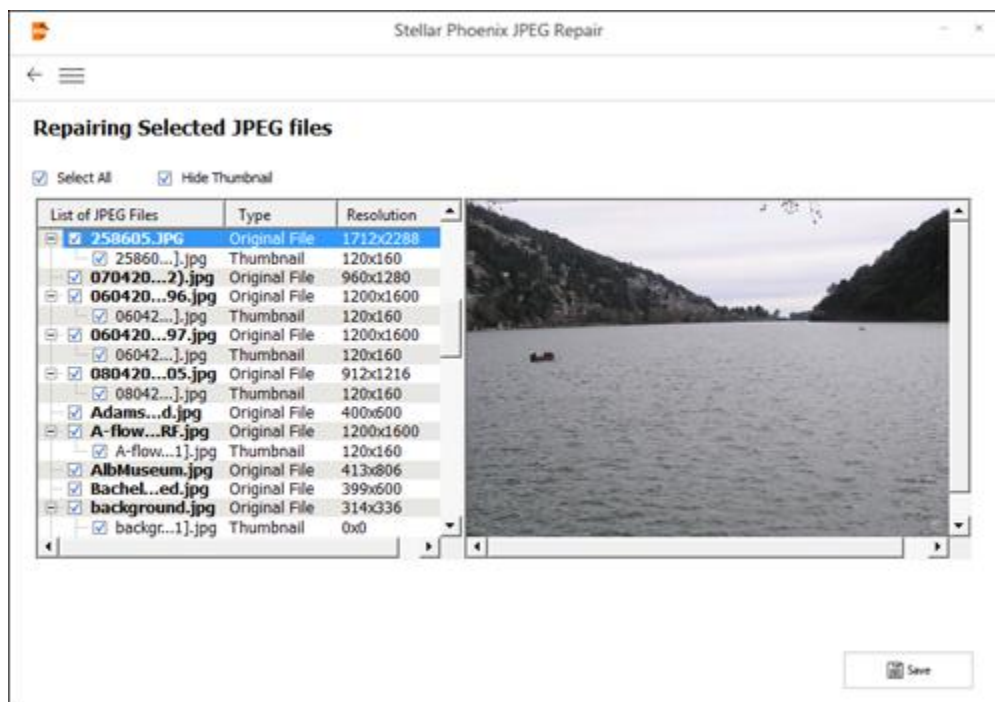
5. Once the repairing process is complete, repaired files are listed under **List of JPEG Files** section. Click on any file to preview it in the application.

Preview and Save JPEG Files

You can select repaired JPEG files to save at a desired location.

To save the repaired files :

1. In the preview window select a file in the left pane to view it.
2. In the left pane, check the files that are to be saved.
3. Thumbnail of the JPEG file(s) are shown in the preview window along with the original file. You can use ☐ Show Thumbnail / ☒ Hide Thumbnail to show/hide thumbnail(s) of the JPEG file(s).



4. Click **Save**. **Browse For Folder** dialog box is displayed.
5. Select a folder to specify location for saving image files in **Browse For Folder** dialog box and click **OK**.
6. After the saving process is complete, a confirmation message showing a link to the location of saved JPEG files is displayed. You can click the link to visit the location.
7. Click **OK** to close the message box.

Note: The Thumbnails of the repaired files (if available) are saved in a separate folder.

FAQ's

1. What does the demo version of the software do?

Demo version of the software is only for evaluation and shows preview of JPEG files. To save repaired files you need to purchase and register the product.

2. What is 'Thumbnail'?

It is small form of the image file that gives you an idea what the image looks like.

3. What is JPEG?

JPEG stands for **Joint Photographic Experts Group** that created the JPEG/JPG standard for lossy compression of digital photography (image).

4. Is there any difference between JPEG and JPG format?

Both are same format but some programs recognize only three letters extensions.

5. Does the software repairs image file in the same format?

Yes, the software repairs the image file in it's original format.

6. Why am I getting an "Invalid Image" message, when I am selecting a JPEG file for repair?

An image file is made up of two parts namely the file container and image data. The container is the common structure which uniquely defines JPEG image. If the container of a JPEG file is damaged or is corrupt then **Stellar Phoenix JPEG Repair** software will not be able to identify the file as a JPEG file and you will get an "Invalid image" message. Such images are corrupt beyond repair. This means that such JPEG images are severely corrupt and it is not possible to repair them.

7. What does NAME_T1.jpg, NAME_T2.jpg mean?

When you scan images for repairing, **Stellar Phoenix JPEG Repair** software will scan and then list them. You will also be able to preview the image. Now, images which have thumbnails will be listed along with all its thumbnails. The thumbnail images will be named as IMAGE_NAME_T1.jpg and so on. T1, T2 are the name of the thumbnail of the same image. If an image has four thumbnails, it will be listed as IMAGE_NAME.jpg, IMAGE_NAME_T1.jpg, IMAGE_NAME_T2.jpg, IMAGE_NAME_T3.jpg and IMAGE_NAME_T4.jpg.

8. Why some JPEG files are not completely repaired?

An image file is made up of two parts namely the file container and image data. The container is the common structure which uniquely defines JPEG image. If the container of a JPEG file is damaged or is corrupt then **Stellar Phoenix JPEG Repair** software will not be able to identify the file as a JPEG file and you will get an "Invalid image" message. In case, the container of a JPEG file is intact but its image data is corrupt even then **Stellar Phoenix JPEG Repair** will be able to repair the image. Such a repaired image will have defects like loss of color or a part of the image will be missing. These defects are due to image data being corrupt.

In such situations, it is advised that you try and extract the thumbnail of the image (if any).

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Stellar Phoenix JPEG Repair

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Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

Data Erasure

Stellar Data Erasure software under the brand **BitRaser** help businesses & consumers permanently erase confidential data beyond the scope of data recovery. You can perform high speed bulk data erasure & generate erasure certificates for audit trail purpose. **BitRaser** supports 24 International data erasure standards. [More Info >>](#)

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