



Welcome to

# **Stellar Phoenix Access Repair**

Version 4.2

**User Guide** 

## Overview

Stellar Phoenix Access Repair, a secure and easy to use application is designed for repairing corrupt Microsoft Access (.mdb, .accdb) files. The software performs a complete scan on the corrupt access files. After that, files are repaired and restored to default location or to a user-specified folder.

Access is a versatile application for creating database, which is susceptible to corruption. Stellar Phoenix Access Repair is an ideal solution for repairing and retrieving corrupted access files. The software repairs the files in a safe and non-destructive manner.

### **Key Features:**

- New enhanced GUI.
- Repairs tables, deleted records, linked tables, forms, reports, queries, modules and macros.
- Support for different languages like Portuguese, Spanish, Swedish, et cetera.
- Repairs relations in access database.
- User-friendly and secure software.
- Quick repair of corrupted files.
- Supports MS Access 2010/ 2007/ 2003/ 2002/ 2000.
- Compatible with Windows 7/ Vista / 2003 / XP.

# What's New in this Version?

Stellar Phoenix Access Repair v 4.2 has included these new capabilities:

- New enhanced GUI.
- Support for different languages like Portuguese, Spanish, Swedish, et cetera.
- Lists all Access files found in a folder.

In addition to the following features

- Support for MS Office 2010.
- Option to search for Access databases.
- Find option to search for objects like tables, queries in the scan result.
- Support to preview Query.
- Preview of Indexes and Relations.
- Recovers calculated data type.
- Recovers deleted records.
- Recovers linked table.
- Recovers password protected forms and modules with VBA Code.
- Recovers Report.
- Recovers Modules.
- Recovers Macros.

## **Stellar Phoenix Update Wizard**

The Stellar Phoenix Update Wizard keeps your Stellar Phoenix applications updated. Update option in the application is capable of checking the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs.

### To start Stellar Phoenix Update Wizard:

- 1. On the Help menu, select Updates or click <sup>SSE</sup> icon to start the Stellar Phoenix Update Wizard.
- 2. Stellar Phoenix Update Wizard window pops up. Click Next to proceed.
- 3. The wizard will start searching for the latest updates and if it finds any new version, a window pops up indicating the availability.
- 4. Click **Next**, the software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.

#### Live Update may not happen due to following reasons:

- Internet connection is not available
- There are no updates available from the update site

**Note:** If major version is available, to upgrade the software you have to purchase it.

# **System Requirements**

These are the minimum system requirements to install Stellar Phoenix Access Repair software:

- Processor: Pentium Class
- Operating systems: Windows 2000 / XP / Vista / Windows 7
- **RAM:** 1 GB
- Hard Disk: 50 MB free space

# **Installation Procedure**

Before installing the Stellar Phoenix Access Repair software ensure that your computer meets the minimum system requirements.

## To install Stellar Phoenix Access Repair:

- 1. Double-click StellarPhoenixAccessRepair.exe file to start the setup process. The Setup Stellar Phoenix Access Repair dialog box opens. Click **Next**.
- 2. In the License Agreement screen, select **I accept the agreement** option. The Next button will be enabled. Click **Next**.
- 3. In the Select Additional Tasks screen, check the required check boxes. Click Next.
- 4. In the Select Destination Location screen, provide the path by using Browse button where the setup files will be stored. Click **Next**.
- 5. In the Start Menu Folder screen, provide the path by using Browse button where the program's shortcuts will be stored. Click **Next**.
- 6. In the Ready to Install screen, review the settings. Click Back to change settings. After confirming, the settings click **Install**. The Installing screen shows the installation process.
- 7. After completing the process, the Completing the Stellar Phoenix Access Repair Setup Wizard screen opens. Click **Finish**.

#### To start the software, do one of the following:

- Click Start, point to All Programs, select Stellar Phoenix Access Repair, and then click Stellar Phoenix Access Repair.
- Double-click the shortcut icon of Stellar Phoenix Access Repair on the desktop.
- Click quick launch icon of Stellar Phoenix Access Repair on the taskbar.

# **Order and Register**

You can purchase the software online. For price details and to place an order, please visit <a href="http://www.stellarinfo.com/database-recovery/access-recovery/buy-now.php">http://www.stellarinfo.com/database-recovery/access-recovery/buy-now.php</a>

Once your order is confirmed, a pre-paid serial number will be sent to you through e-mail that would be required to activate the software.

### **Register Stellar Phoenix Access Repair:**

Once the software has been purchased and the Serial Key is received, the software can be activated.

#### To register the software:

- 1. On the Help menu, select Activate Stellar Phoenix Access Repair.
- 2. In the Stellar Phoenix Access Repair Activation dialog box, type user name in the User Name textbox and serial number, both received after purchase, in the Activation Code textbox.

Please enter your user name and activation	code
User Name	
Activation Code	

3. Click OK. The Activation Successful message will be displayed. Click OK.

# **User Interface**

Stellar Phoenix Access Repair is powerful and easy to use file repair software, which is capable of repairing corrupted access files. The user interface is simple and comprehensive, which gives a complete idea about the software. The functionality of the software is easily understandable.

Stellar Phoenix Access Repair is a toolbar driven software, which does not require any prior skills to work with. Both, the technical and non-technical users can use this software easily. Besides toolbar, the menu bar provides many more commands that are applicable.

Steller Phoenix Access Repair v	1	Stell.	ar Phoe	nix Acc	ess R	epair 🔺	Repair
	C	"Select Folder" but search a *.mdb / *	tion to select a .accdb file[s].	Il Access files click 'Find File	in a particul (s)" button.	ar folder. To	
		Look in:	Logical Drive(C	:) 💌		Select File	
		File Type:	Access film(*	rub,*.accib)		Select Folder	1000
		F Search Subfolders				Find File(s)	File icon 🎤 on the 'Toolbar'.
		Access files path	File See(18)	Modified	Greated	Accessed	and the same
		_					n the 'Toolbar'.
		-					
		Selected File Path	_				
		T Scan for deleted rec	orda			5000000	
die Phoenie Access Repair v4.2	Bepe	Heb				Scan File	

View Menubar and Toolbar topic to know the options available in the main user interface.

# Toolbar

Toolbar of Stellar Phoenix Access Repair consists of the tools given below:



Allows you to select Access files (.mdb or .accdb) files from folders and volumes.



Use this icon to start repair the selected .mdb or .accdb file. This icon will be enabled after selecting the .mdb or .accdb file. On repairing, the contents of the selected .mdb or. accdb file will be shown in the middle-pane. In the left-pane click on a table to view its contents.



Use this icon to stop an ongoing repairing process. You will need to restart the repairing process, once it is stopped.



Use this icon to view the help manual of Stellar Phoenix Access Repair software.



Use this icon to receive latest updates of Stellar Phoenix Access Repair software from the update server. If a major version is available then you have to purchase it.



Use this icon to order and purchase Stellar Phoenix Access Repair full version.



Use this icon to view general information about the Stellar Phoenix Access Repair software.

# Menubar

These are the menus and items in the Stellar Phoenix Access Repair software.

Menu	Items
File	<ul> <li>Open MS Access File (Ctrl+O): To select .mdb or .accdb file</li> <li>Start Repair (Ctrl+S): To start the repairing process</li> <li>Stop (Ctrl+P): To stop a process</li> <li>Exit: To quit the application</li> </ul>
View	<ul> <li>Toolbar: Show/Hide toolbar</li> <li>Status bar: Show/Hide Status bar</li> <li>Message Log: Show/Hide Message bar</li> <li>Search Bar: Find objects within the tree structure of scanned database</li> </ul>
Tools	<ul> <li>Save Log: To save the log information</li> <li>Clear Log: To clear the log information</li> <li>Recover deleted records: To recover deleted records</li> </ul>
Help	<ul> <li>Stellar Phoenix Access Repair help: Opens the user guide</li> <li>Purchase Stellar Phoenix Access Repair Online: Purchase details of the product</li> <li>Activate Stellar Phoenix Access Repair: Purchase details of the product</li> <li>View support section: Opens Stellar support section webpage</li> </ul>

•	Visit knowledge base: Opens knowledge base article webpage
•	Submit support ticket: Opens the login page, to submit ticket
•	Updates: To open update wizard for live updates
•	About Stellar Phoenix Access Repair: Generic information about the product

# **Select File**

To select a file

Click Select/Open MS Access file to repair button on the toolbar or select
 Open MS Access File option in File menu on the menu bar. Stellar Phoenix
 Access Repair dialog box opens as given here:

To repair corrupte 'Select Folder' bu search a *.mdb / '	ed *.mdb / *.acc atton to select a *.accdb file(s), o	db file, click ' Il Access file: click 'Find Fil	Select File' b s in a particul e(s)' button.	utton. Click ar folder. To
Look in:	Logical Drive(C	:) _		Select File
File Type:	Access files(*	mdb,*.accdb)		Select Folder
Search Subfolders				Find File(s)
Access files path	File size(KB)	Modified	Created	Accessed
Selected File Pat	E:\Fashi	on_Designers.acc	db	
Scan for deleted red	cords			Scan File

Select drive in Look in listbox and click on Select File button. Locate file in Open dialog box and click on Open button. The path of the selected file is displayed in Selected File Path list box.

## Select File from a Folder

#### To select a file from a folder

- Click Select/Open MS Access file to repair button on the toolbar or select
   Open MS Access File option in File menu on the menu bar. Stellar Phoenix
   Access Repair dialog box opens.
- Select drive in Look in listbox and click on Select Folder button. Browse for Folder dialog box opens.
- Locate folder containing file to be repaired and click **OK**. List of files found in the folder is displayed as given here:

lo repair corrupted ' 'Select Folder' butto search a *.mdb / *.a	*.mdb / *.acc n to select al ccdb file(s), c	db file, click 'Se Il Access files i :lick 'Find File(:	elect File' butt n a particular s)' button.	on. Click folder. To
_ook in:	Logical Drive(C	:) 🔹		Select File
File Type:	Access files(*.	mdb,*.accdb)		Select Folder
Search Subfolders				Find File(s)
Access files path	File size(KB)	Modified	Created	Accessed
E:\Desk Backup (DEC 2	132	5/23/2012	10/17/2011	10/17/2011
E:\Desk Backup (DEC 2	208	5/29/2012	10/11/2011	1/31/2012 2:
E:\Desk Backup (DEC 2	80	5/25/2012	5/23/2012 1	5/23/2012 1
E:\Desk Backup (DEC 2	80	5/29/2012	5/29/2012 2:	5/29/2012 2:
				Clear list

 Select file you wish to repair and click on Scan File button to start the scanning process.

# **Find File**

You can search for .mdb and .accdb files using **Find File** option of Stellar Phoenix Access Repair. You can search for files in drives, folders and sub folders. However, you can select only one drive at a time to search for files.

### To search for .mdb and .accdb files

- Click Select/Open MS Access file to repair button on the toolbar or select
   Open MS Access File option in File menu on the menu bar. Stellar Phoenix
   Access Repair dialog box opens.
- Select drive in Look in listbox and click on Find File(s) button. Stellar Phoenix Access Repair starts searching for desired files.
- After search is finished, list of all .mdb and .accdb files found in the selected drive is displayed as shown here:

fo repair corrupted Select Folder' butto search a *.mdb / *.a	*.mdb / *.acc on to select a accdb file(s), o	db file, click 'Se Il Access files in click 'Find File(s	elect File' butt n a particular i)' button.	on. Click folder. To		
.ook in:	Logical Drive(C	:) 💌		Select File		
File Type:	Access files(*.	ccess files(*.mdb,*.accdb)				
Search Subfolders				Find File(s)		
Access files path	File Size(KB)	Modified	Created	Accessed		
C:\WINDOW5\system C:\WINDOW5\system C:\WINDOW5\system	288 228 72	5/28/2012 4: 11/8/2011 9: 5/28/2012 2:	4/14/2008 5: 11/8/2011 9: 5/28/2012 2:	4/14/2008 5: 4/14/2008 5: 5/28/2012 2:		
Fotal files found: 3				Clear list		

• Select a file you wish to repair from this list and click on **Scan File** button.

# **Repair and Save File**

Stellar Phoenix Access Repair repairs and saves corrupted .mdb and .accdb files to default location or to a user-specified folder. Before repair, it also shows the repaired tables and data included in tables.

### To repair .mdb or .accdb files:

- 1. Select/Open MS Access File.
- 2. Start scanning.
- 3. After scanning, Stellar Phoenix Access Repair shows all the tables, queries, indexes and relations of the selected access file in a tree structure in left pane. The root includes the name of the database. Click on a object name to view the contents of the same in the right-pane.

C:(WINDOWS)system32(as)								
Tables	Table Data	Co	iuma Informati	ion	- mene	Contraction of the	10 1000000	
at D THE Attributer	10 I	Name	Syntax	MultWalued	Vendor ID	Vendor TypeID	VendorTypeWidth	VendorLe
at D The manatory	90	MS-MPPE-Enc	2		311	8		
	69.	MS-MEFE-Enc	2		311	7		
Syntacian -	98	MS-BAP-Usage	2		311	13		
Li La Quertes	67	MS-Unk-Drop	2		att	15		
ErameratedTypes	96	MS-Unie-Utiliz	2		311	14		
1		Liter-Name	6					
2	2	User-Password	6					
3		OHAP-Patsaged	6					
		NIS-IP-Address	4					
		HEC-Dout	0					
12		Service-Turis	4					
0	-	Frankel Protocol	4					
		Franket ID. Ad	4					
		France ID Ba	1					
	,	France-In-the Inc.	1					
	10	Haneo-Houong	3	Alexa				
1		Hitter-10	0	165				
1	12	Franed-MTU	2	100				
1	13	Franed-Comp	3	Yes				
1	14	Login-JP-Host	4	165				
1	15	Login-Service	3					
1	16	Login-TCP-Port	2					
1	18	Reply-Message	6	Ves				
1	19	Calback-Nun	6					
2	30	Calback-Id	6					
2	22	Franed-Route	6	Ves				
2	13	Franed-IPS-N	2					
2	14	State	6					
2	10	flex	6					
		wang .	4					-
1 1	e .							2

- By default, all objects are checked. In the left pane, check the check boxes of object name that needs to be saved. Clear the check boxes of object name that need not be saved. Click icon or select Start Repair in the File menu.
- 5. In the Save At dialog box, select an option:

Save At	
Select Destination	
Default Location of File	
C Select New Folder	
C:\Users\abhishek\Desktop	
	0K Cancel

- **Default Location of File**: to save the repaired file at the same location from where the file is selected. Select this option and click **OK**.
- Select New Folder: to save the repaired file at new location. In the *Browse* for folder dialog box, select a folder and click OK twice.
- 6. After successful recovery the message given below will be displayed. Click **OK**.



# Log Report

Log window shows the progress of the current process. The log window displays messages such as indicating the beginning of the process, end of the process, name of the corrupted file.

### • To enable log window

o On the View menu, select Message log

### • To save log information

• On the Tools menu, select **Save Log**. In the Save As dialog box, specify the destination where log file should be saved. Click **Save**.

### • To clear log information

• On the Tools menu, select **Clear Log**.

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Stellar Phoenix Access Repair

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# **Technical Support**

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products.

You can either call us or go online to our support section at http://stellarinfo.com/support/.

For price details and to place the order, click <u>http://www.stellarinfo.com/database-</u>recovery/access-recovery/buy-now.php.

Chat Live with an Online technician at http://stellarinfo.com/support/.

Search in our extensive Knowledge Base at http://www.stellarinfo.com/support/kb.php.

Submit enquiry at <a href="http://www.stellarinfo.com/support/enquiry.php">http://www.stellarinfo.com/support/enquiry.php</a>.

E-mail to Stellar Support at support@stellarinfo.com.

## **Support Helpline**

## Monday to Friday [24 Hrs. a day]

 

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# **About Stellar**

Stellar Information Systems Ltd. is a trusted name in the field of Data Repairs and Data Protection Software for more than a decade.

We provide the widest range of Data Repairs Products. Our range includes Data Repairs Software for almost all Operating Systems and File Systems.

### **Product line:**

#### **Data Repairs**

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. More Info >>

#### **File Repairs**

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. <u>More Info >></u>

#### **Email Repairs**

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. <u>More Info >></u>

#### **Data Protection**

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. <u>More Info >></u>

#### **Data Sanitization**

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Repairs Software or utility. <u>More Info >></u>

For more information about us, please visit www.stellarinfo.com

## FAQs

1. What is Stellar Phoenix Access Repair?

Stellar Phoenix Access Repair is designed to repair corrupted Microsoft Access (.mdb and .accd) files. This software scans all selected Access files and uses an advanced algorithm to restore Access files back to their original state. The repired files can either be saved to their original location on the hard disk, or to any user-specified location.

#### 2. What is calculated data type in Microsoft Access 2010?

It is a new data type introduced in Access 2010. It allows the user to store an expression that displays a value. With the Calculated data type, you can store a formula or expression that will be updated automatically when the components of the expression change.

3. I have forgotten the path of my Access file. Can I search the Access file using the application?

Yes, Access files can be searched in a drive or a specified folder. Click 'Search File(s)' option in the Stellar Phoenix Access Repair application and follow the process.

4. Can I recover corrupt Access files that are in languages other than English?

Yes. **Stellar Phoenix Access Repair** now supports a number of languages like - French, Spanish, Italian, Portuguese, et cetera.

#### 5. What are the limitations of the demo version of the software?

Demo version of software is just to show you the possibility of repair. If you are satisfied with the demo then you can purchase full version of software. You can repair corrupted file only with full version software.

6. How much time Stellar Phoenix Access Repair will take to repair the file?

The scanning time depends upon the corruption level and size of Access file. If the process is running that means that software is still scanning the corrupted file and you have to wait for scanning process to complete. Once scanning is complete you will get the repaired file at destination location.

#### 7. Can I recover only deleted records?

Yes, you can recover only deleted records if you wish. In Select file dialog box, check the box 'Scan for deleted records' and press 'Scan file'. After scanning is finished, the tables and deleted records in a database will be seen in the left view pane. Select the record you wish to recover and press 'Start Repair' button on the Toolbar.

8. I want to analyze the recovery process. Can I see the log report at a later stage?

Yes, the application gives you option to save and view log report at a later stage. To save log report,

- On the Tools menu, click 'Save Log'.
- Log report is saved at the specified location in text format.
- To view the report, visitthe location and open the file.